

**GOVERNOR'S COMMISSION ON THE REFORM OF THE DEPARTMENT OF
TRANSPORTATION**

Culture and People Working Group

October 17, 2007 - 3 p.m.

**Commissioner's Conference Room
Department of Transportation
Newington, CT**

Present: Meredith Reuben, Commissioner Anne Gnazzo, Larry McHugh, Vicki Arpin

Absent: William Sawch

I Call to Order

Chairwoman Reuben called the meeting to order at 3:12 p.m.

II Chairwoman's Comments

Chairwoman Reuben welcomed invited guest speaker Emil Frankel to the meeting and reviewed the agenda.

III Invited Guest Speaker

Emil Frankel, DOT Commissioner from 1991-1995, spoke about the organization, culture, leadership and people of DOT during his tenure as well as the challenges and issues facing the agency today.

IV Other Business

- The draft contractor survey was distributed. Members are to review and send comments to Chairwoman Reuben. The members agreed that it was best to limit the size of the survey to 15-20 questions.
- There have been over 2,000 responses to the employee survey (60% of all employees). Over 1,300 paper responses were received and the data is currently being entered at the Department of Administrative Services.
- In the next few weeks the group will be shifting its focus from information gathering to identifying recommendations.
- The next meeting of the Working Group is scheduled for 2:30 p.m., October 22, 2007 at DOT in the Commissioner's Conference Room.

V Adjournment

The meeting was adjourned at 4:59 p.m.