



Connecticut Rail Station Governance Study

March 2005

Project Description

The *Connecticut Rail Station Governance Study* for the New Haven Line is sponsored by the Connecticut Department of Transportation (Department). Its purpose, as expressed in the project mission statement, is as follows:

To develop a governance policy and financial policy which improves current conditions and offers improved quality of service for our riders.

This study is focused on evaluating the management of the New Haven Line rail stations and parking facilities. The study has been conducted in two phases. **Phase I**, the exploratory phase, includes an inventory of existing facilities, discussions with project stakeholders including local elected officials, an engineering survey evaluating the physical condition of the facilities, a review of current governance practices, and a management and financial review of each station in the program. **Phase I** provides the Department with information to identify the strengths and weaknesses of current governance policies.

Phase II presents a review of governance practices at other commuter rail operations around the country, alternative methods of governance for consideration by the State, local communities, and stakeholders in the program based on the findings of **Phase I**. It includes a discussion of governance options, possible elements of a standards and practices manual, and criteria for the evaluation of governance options. The study findings will be presented at public information meetings in March 2005.

Public Meeting Dates

The dates and locations for public meetings on the **Phase I and II** reports are as follows:

- March 21, 2005 - Bridgeport City Hall Annex, 999 Broad St.
- March 22, 2005 - Ridgefield Town Hall, Main St.
- March 24, 2005 - Stamford Senior Center, Government Center, 2nd Floor

7:00 – 7:30 PM: Open house with informal discussion

7:30 – 9:00 PM: Presentation and questions

<http://www.ctrailgovernance.com>



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Study Reports

Three milestone reports were produced for this project. The titles and contents of these reports are listed below and are available at:

<http://www.ctrailgovernance.com>.

Phase I Summary Report

- Summary of Stakeholder Interviews
- Customer Opinion Survey
- Parking Inventory and Utilization
- Engineering Conditions Survey
- Station Operating & Financial Analyses
- Evaluation of Connecticut's Existing Governance Methods

Phase II Report

- Survey of Industry Practices
- Standards and Practices Manual
- Alternative Methods of Governance

Draft Final Report

Study Team

The study team was led by Urbitran Associates, Inc. of New Haven and included support from the following subcontractors:

- *Parsons, Brinckerhoff, Quade, and Douglas*
Providence, RI
 - Engineering Assessment
 - National Review of Peer Systems
- *Seward and Monde*
North Haven, CT
 - Financial & Operating Analyses
 - Standards & Practices Review
 - Development of Governance Options
- *Chance Management Advisors*
Philadelphia, PA
 - Management & Organization Analyses
 - Standards and Practices Review
- *Day, Berry & Howard LLC*
Stamford, CT
 - Lease Analyses & Synopses

Contact Information



Leonard Lapsis

Supervising Planner, Intermodal Planning
Connecticut Department of Transportation
2800 Berlin Turnpike, P.O. Box 317546
Newington, CT 06131-7546
860-594-2143



David Sampson

Principal
Urbitran Associates, Inc.
50 Union Ave., 3rd Floor East
New Haven, CT 06519
203-789-9977