

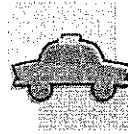
Background

“Federally qualified health centers”
provide medical, dental and behavioral
health services to people
regardless of ability to pay.



Background

Sometimes called “community health centers,” they also provide “enabling services,” such as transportation, translation and referrals to specialists.



They are recognized and partially funded by the federal government. State governments also provide additional funding.

Background

Community health centers are located in urban and rural areas across the country.

Nationally in 2011:

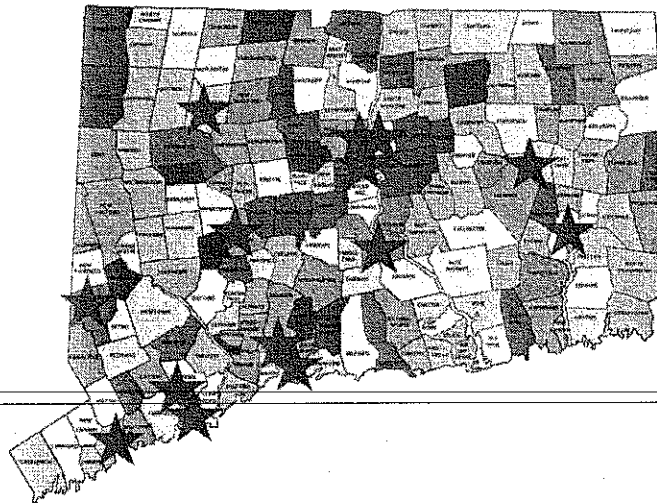
- 1128 community health centers (8500 sites)
- 20.2 million patients

Background

In Connecticut:

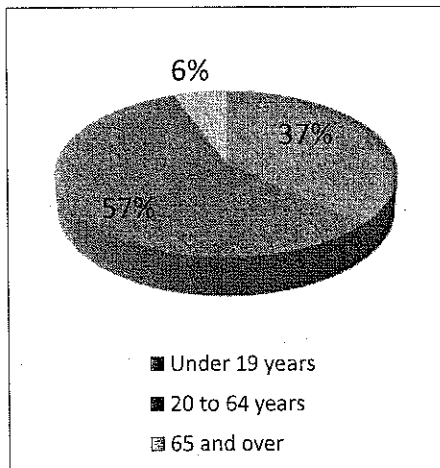
- 14 separate community health centers
- Over 200 sites
- Over 315,000 patients
- Over 1.6 million visits

Background

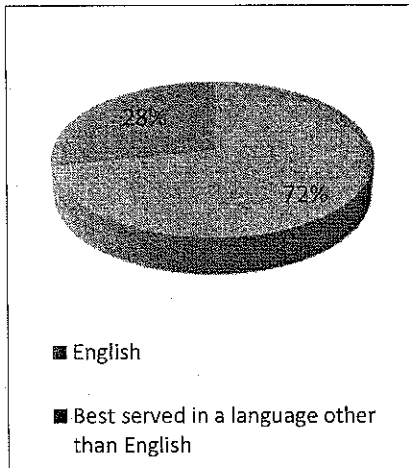


CT Health Center Patients

Age

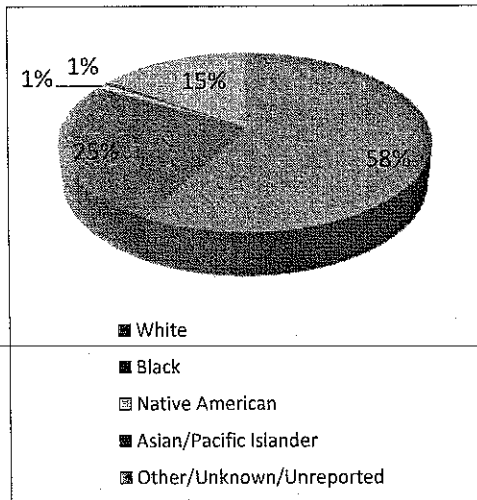


Language

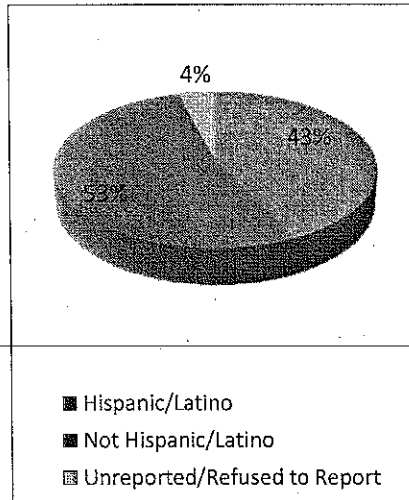


CT Health Center Patients

Race

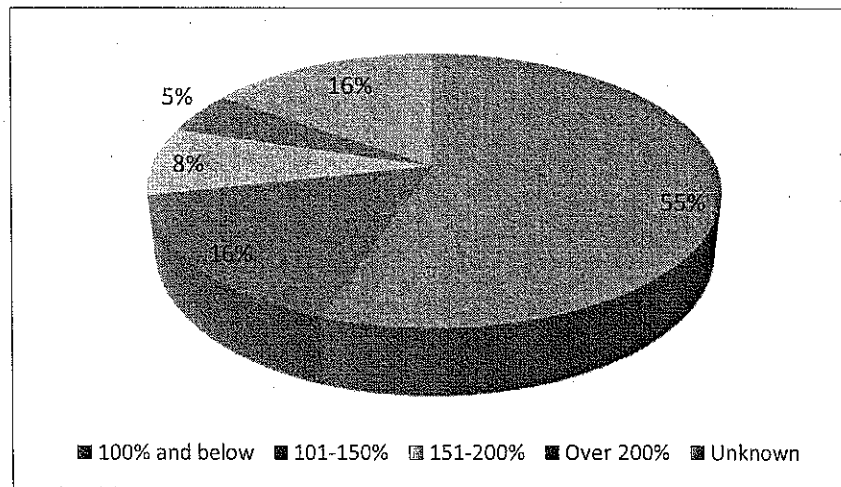


Ethnicity



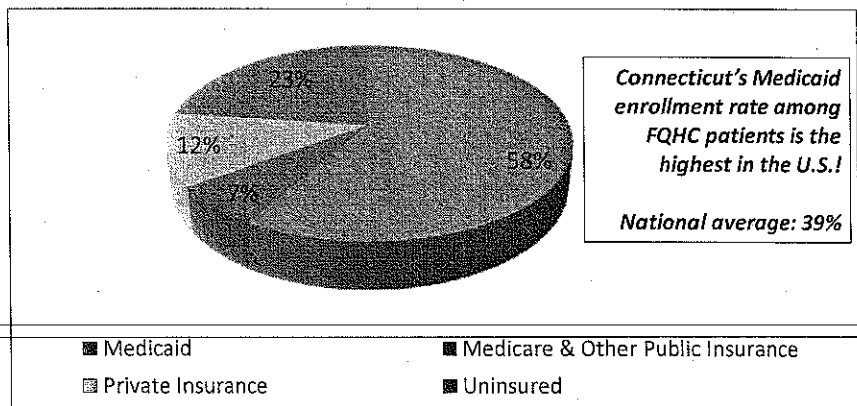
CT Health Center Patients

Income as a Percent of Poverty Level



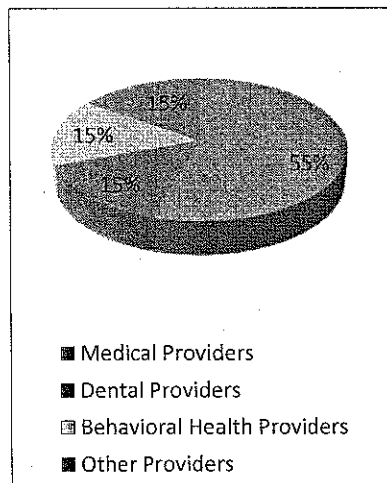
CT Health Center Patients

Payor Source



CT Health Centers

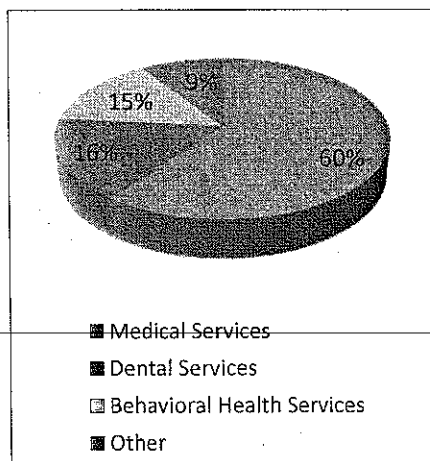
Providers



- 810 Medical providers
- 221 Dental providers
- 227 Behavioral Health providers
- Total of ~2800 employees statewide!

CT Health Center Patients

Visits



- 975,801 Medical visits
- 264,616 Dental visits
- 232,523 Behavioral Health visits

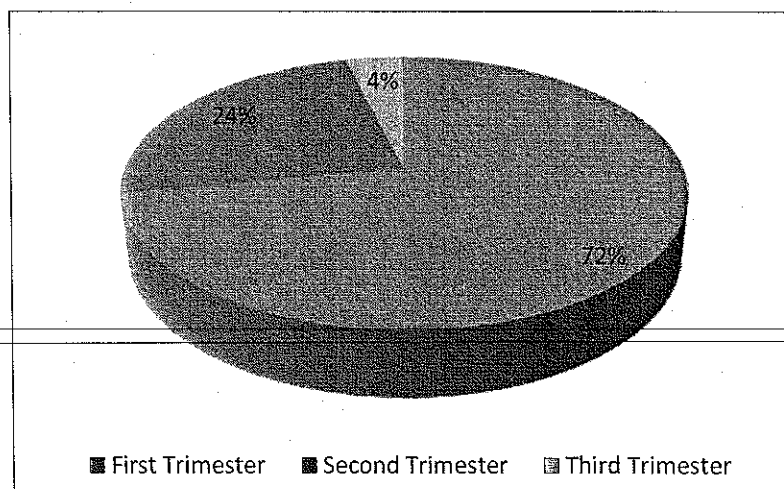
CT Health Center Patients

Community health centers are required to report on several clinical measures including:

- Trimester of entry into prenatal care
- Childhood immunization
- Cervical cancer screening
- Tobacco assessment and cessation intervention
- Asthma treatment
- Hypertension
- Diabetes

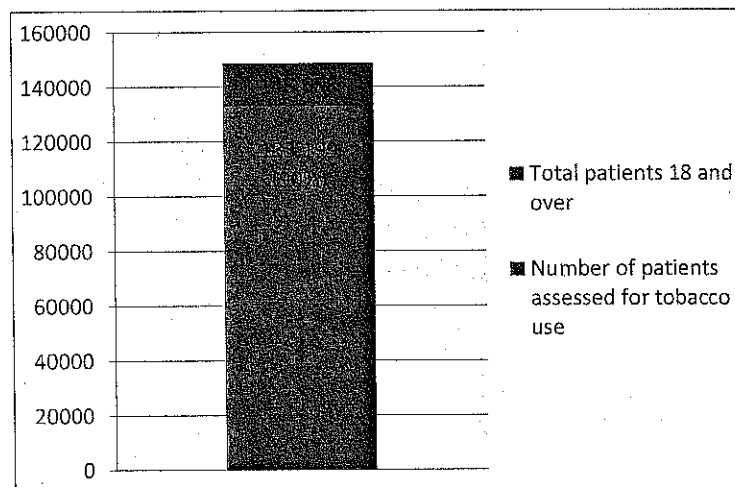
CT Health Center Patients

Trimester of first known visit for women receiving prenatal care



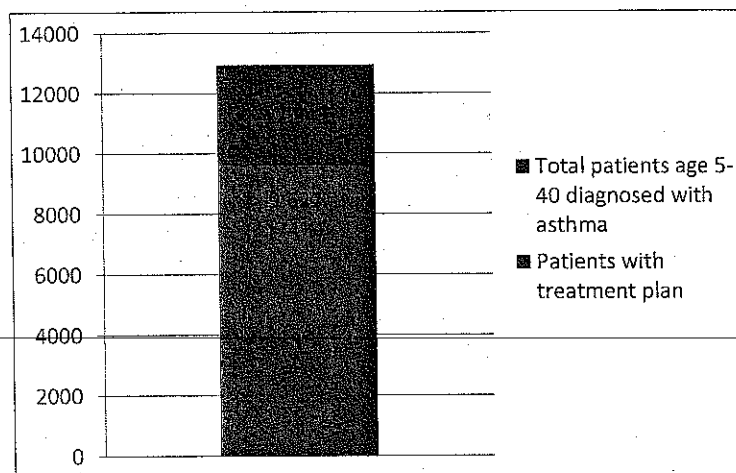
CT Health Center Patients

Tobacco assessment

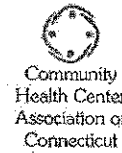


CT Health Center Patients

Asthma Treatment



CHCACT



- Every state has a Primary Care Association (PCA) that provides training, technical assistance, policy/advocacy, etc for the community health centers.
- The federal government provides funding for the PCAs, which can also run additional programs with other funding.
- **The Community Health Center Association of CT is our state's PCA.**

CHCACT Programs

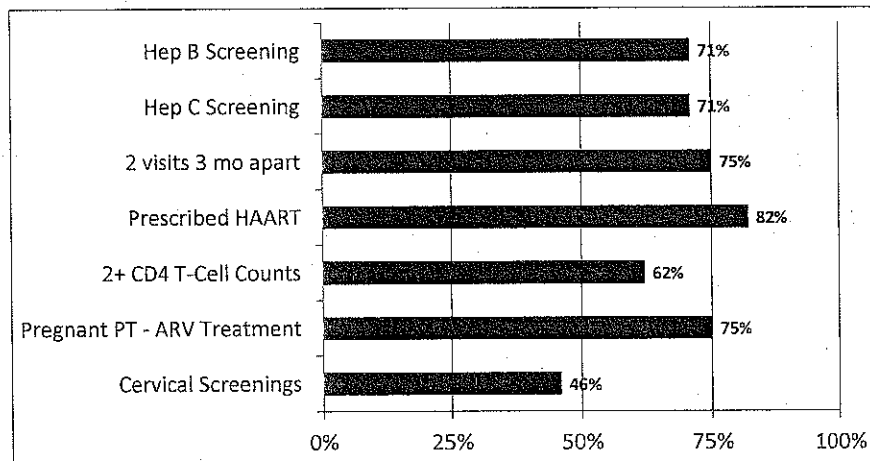
Ryan White Part D

- HIV/AIDS services to children, women & families
- Core Clinical Performance Measures: Increase % of HIV patients receiving core clinical services



CHCACT Programs Ryan White Part D

1st Quarter: 8/1/12 to 10/31/12
 Core Clinical Services provided to HIV+ Patients



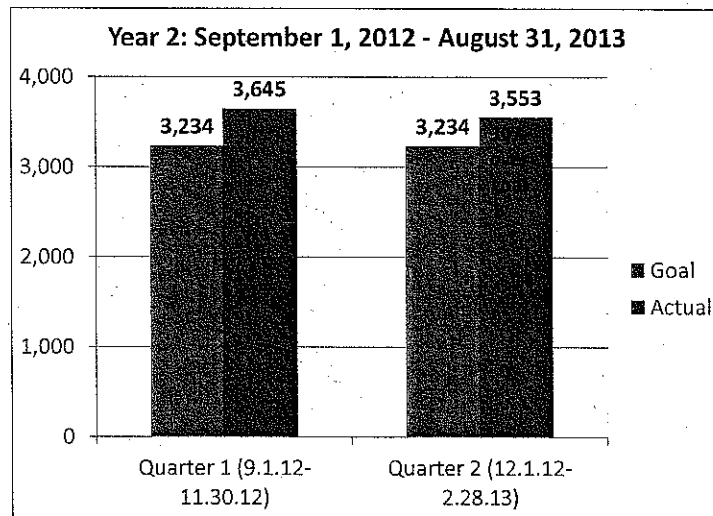
CHCACT Programs

CT SBIRT



- Screening, Brief Intervention & Referral to Treatment
- Employ Health Educators to provide brief interventions and referral to treatment for patients at FQHCs.
- As of April 8, 2013, CT SBIRT Health Educators have screened 13,649 patients

CHCACT Programs CT SBIRT

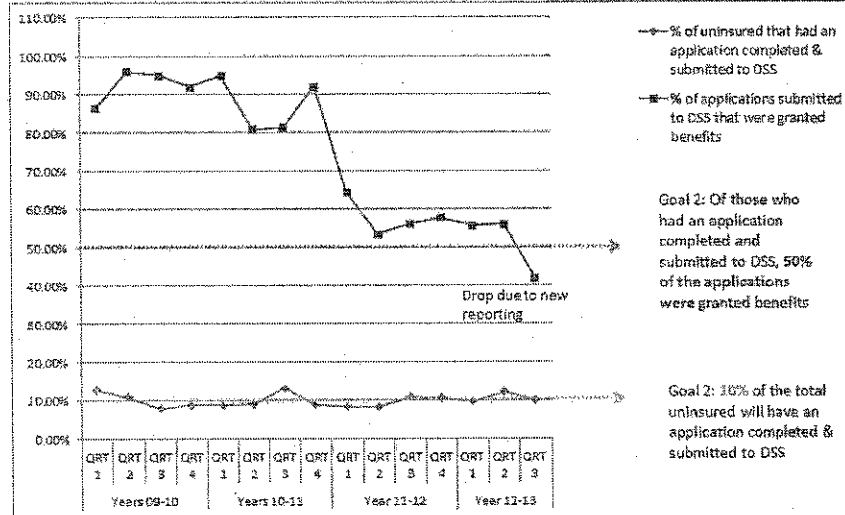


CHCACT Programs

Medicaid Outreach

- Support and training for Medicaid outreach & enrollment workers
- Goals:
 - 10% of the total uninsured will have an application completed and submitted to DSS
 - Of those patients who had an application completed and submitted to DSS, 50% of applications will be granted benefits

CHCACT Programs Medicaid Outreach



2009-2013

CHCACT Programs

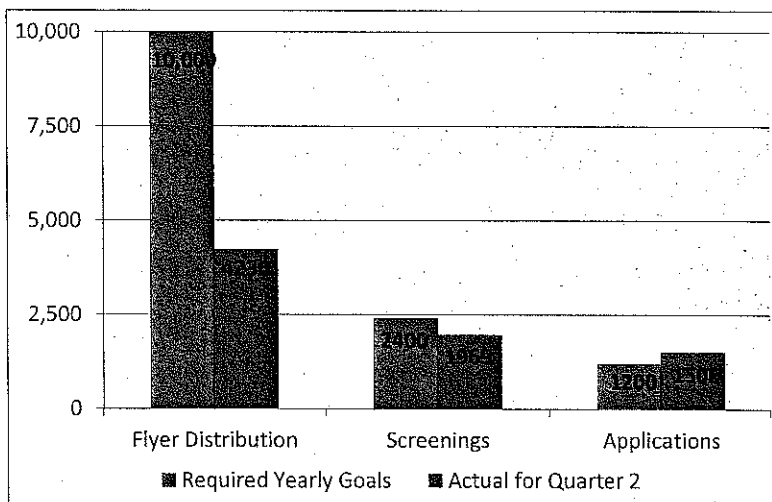
SNAP Outreach

- Supplemental Nutrition Assistance Program (formerly Food Stamps)
- Enrollment of eligible, but unenrolled Connecticut residents statewide



CHCACT Programs SNAP Outreach

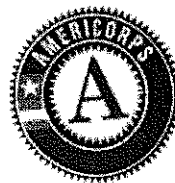
Quarter 2 (1.1.13 to 3.31.13)



CHCACT Programs

Community HealthCorps

- AmeriCorps members complete term of service in primary care settings at FQHCs
- Activities:
 - Enroll clients in health center services
 - Generate volunteers
 - Provide health education



CHCACT Programs

Community HealthCorps



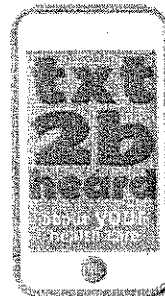
- 100% recruitment and retention rate
- 962 patients enrolled in health center services
- 688 patients provided with health education
- 66 patients provided with interpretation services
- 48 volunteers generated

CHCACT Programs

Txt 2B Heard

- Text messaging and outreach campaign prompting health care consumers to share what they want from the health care system

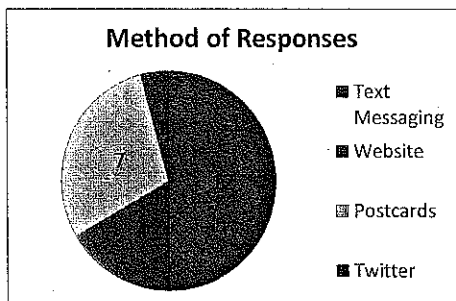
Have a say
in your
health care



Text keyword
txt2bheard
along with
your comments
to 24587

CHCACT Programs

Txt 2B Heard
1.1.13 to 3.31.13



Interview with Michael,
health care consumer in
Goshen

Emerging Themes:

- Quick/longer/more timely appointments
- Improved customer service: friendlier staff, providers on time
- Patient-centered: doctor should know medical history; medical information available to specialists
- Empower patients in their health care/well-being

CHCACT Programs

Comprehensive Cancer Control Program

- Provide screenings for breast, cervical, and colon cancer to insured FQHC patients

Emergency Preparedness

- TA/training to develop emergency preparedness & response plans

Health Center Controlled Network

- Creation of centralized database for performance measurement, meaningful use and PCMH



Community Health Center
Association of Connecticut

