

Information Technology Capital Investment Program  
Project Close Out Report

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**To:** Information Technology Strategy and Investment Committee  
John Vittner, Office of Policy and Management

**From:** John Matteis, Director of PMO

**Email:** John.Matteis@ct.gov

**Agency:** Department of Labor

**Project:** UI Revitalization (requirements / onboarding)

**Project Start Date:** 10/1/2013



**Project End Date:** 6/29/2018



**Project Manager:** Brian Cooley

**Total Funds Requested:** \$1,255,000

**Total Funds Allotted to Agency:** \$1,255,000

**Accumulative Total Capital Fund Expenditures to Date:** \$1,255,000

**Brief Project Description/Summary:**

The Connecticut Department of Labor (CTDOL) has embarked on a business transformation initiative to modernize and improve its Unemployment Insurance (UI) Tax and Benefits systems and business processes in order to gain the flexibility, security and adaptability required to provide improved service and sustained operational efficiency.

**List Project Goals and Deliverables Completed:**

*(Please provide a brief summary of the goals and deliverables that were implemented. Please reference the IT Capital Investment Brief for the initial goals of the projects.)*

The goals provided in the IT Capital Investment Brief will be realized upon implementation of the new UI Tax and Benefits system. Since phases 3 and 4 of UI Modernization will continue into 2021, this section is not applicable at this time. However, the work completed under this award positions the agency to become a formal member of the consortium and begin development of the new system.

**Project Replication Opportunities:**

*(Are there opportunities to repeat or leverage the project solution by other state agencies? Please provide a brief explanation.)*

Phases 3 and 4 of UI Modernization will continue into 2021. As such, this section is not applicable at this time.

**Key Lessons Learned:**

*(Provide any lessons learned or experienced during this project that may be helpful to other agencies starting a similar project.)*

Phases 3 and 4 of UI Modernization will continue into 2021. As such, this section is not applicable at this time.