Connecticut State Innovation Model

Work Stream Update



- The PMO released an RFP for a media production vendor to develop videos that help consumers understand their role in a person-centered care process. The deadline for submissions is October 20.
- The Consumer Advisory Board released a draft report of the findings and recommendations from the <u>Manchester</u> <u>Community College Young Adult Community Conversations Event</u>.
- The Immunization Information Systems (IIS) Design Group developed <u>recommendations</u>, which were reviewed and accepted by the Health IT Advisory Council.
- The HIT PMO released a Request for Qualifications (RFQ), due November 3, related to HIT Consulting Services in 4 service areas Development and Implementation of an eCQM Reporting System, Development and Implementation of Health Information Exchange Services, Development of Sustainability Models and overall Support Services to the above.
- Proposals for the Prevention Service Initiative vendor were received; review is underway and award is expected to be made in October.
- Findings from the August PCMH+ Compliance reviews are currently being drafted.
- Proposals for the VBID Targeted Technical Assistance vendor were reviewed and received. Contract negotiations are currently underway.
- Connecticut was added to the NASHP State Community Health Worker Models map.
- An update was released for the CT SIM data dashboard.
- The sample for the commercial CAHPS survey was completed, and surveying will begin in October.
- A Health Equity Learning Collaborative Kick-off for the CCIP participants will be held on October 26.
- 63 practices have now received NCQA PCMH Level II or III recognition through the AMH Program. In total, 153 practices are enrolled in the initiative.
- Stephanie Burnham joined the SIM PMO as the Quality Measure Alignment Specialist. She will serve as the lead for the Quality Council.
- Dino Puia joined the HIT PMO a a Project Manager. He will take the lead on the numerous projects currently underway through the HIT office.

Council/ Work Stream	Major Topics Covered	Progress/ Outputs	Next Steps	Upcoming Meetings
Healthcare Innovation Steering Committee (HISC)		No September meeting	 Receive updates from PCMH+ Participating Entities Review public comment and approve the updated VBID templates Review Public Comment and approve the Report of CHW <u>Advisory Committee</u> Provide input on the development of Health Enhancement Communities 	10/12/17 11/9/17
Consumer Advisory Board (CAB)	Consumer Engagement	 Recommended consumer representatives to the Health Care Cabinet Prescription Drug Workgroups Identified <u>key findings</u> from the Manchester Community College consumer engagement event 	 Review CHW Advisory Committee Report and provide feedback Identify collaboration opportunities with Choosing Wisely Identify key findings and recommendations from the KASA Youth Forum Listening Session 	10/10/17 11/7/17
Practice Transformation Task Force (PTTF)	AMH PCPM	No September Meeting	 Review and discuss changes to the AMH Program Receive updates on CCIP Progress and discuss need for program adjustments 	10/3/17 12/12/17











10/19/17

Health Information Technology (HIT)

Immunizatio n Design Group

HIE Use Case Design Group

HIT Stakeholder Forums

eCOMs

HIE Framework

- The Immunization Information Systems (IIS) Design Group developed recommendations for the Health IT Advisory Council to review and accept. This was completed and approved during the Sept meeting. Also, the Department of Public Health (DPH) Immunization program is pursuing CMS HITECH Funds with the HIT-PMO support. DPH is working with the Association of State and Territorial Health Officials (ASTHO) to develop a portion of the Advance Planning Document (APD) that will be integrated into the HIT PMO's work related to the implementation of health information exchange services. It is expected that the APD will be submitted by December.
- The HIE Use Case Design Group continued to meet and plans to present their recommendations (or Wave 1 implementation) at the Oct Health IT Advisory Council. The Design Group continues to refine the use cases to those that they deem to have a significant value and can be supported by state shared services.
- The HIT PMO has developed a Request for Qualifications (RFQ) related to HIT Consulting Services in 4 service areas – Development and Implementation of an eCQM Reporting System, Development and Implementation of Health Information Exchange Services, Development of Sustainability Models and overall Support Services to the above.
- The HITO presented at the quarterly meeting of the federally qualified health centers CIO forum in September, per requests from the July stakeholder forum event. This review was well received and engaging across participants.

- Continue to facilitate the monthly Health IT Advisory Council Meetings.
- Continue HIE Entity Planning
- Finalize the functional requirements for the HIE shared services, eCQM solution and use case technical needs.
- Continue to develop an IAPD that will support IIS implementation and connectivity with the HIE as well as the HIE Shared Services.
- The UConn School of Nursing AIMS team will finalize a technology matrix that will provide the framework for describing and targeting the use of technology services that cross each of the use cases.
- Complete the HIT portion of the yearly SIM Operations Plan and Budget.

♣ Population Health









		 Continued work with UCONN School of Nursing AIMS to develop a technical architecture to support the framework for the HIE Solution. It is anticipated that the technical architecture will develop standards and technical infrastructure that will be scalable to support layering of various HIT Services on its backbone. 		
Quality Council (QC)	Core Measures/ Public Scorecard	 Introduced new SIM PMO Quality Measure Alignment lead, Stephanie Burnham Reviewed framework and plan for fall 2017 and beyond, including review of core measure set and select additional measures Received update on Clinical Quality Measure production from CT HITO, Allan Hackney 	Begin review of core measure set	11/8/17
Care Management Committee (CMC) (A sub- committee of MAPOC)	PCMH+	Attended September MAPOC work session to discuss underservice mitigation strategy	Provide updates at November MAPOC CMC meeting	11/8/17
Population Health Planning (DPH)	PSI HEC BRFSS	 Completed a survey on community health collaboratives in CT. Results were analyzed by HRiA and a report finalized. Population Health Council meetings postponed. Meetings will resume after new HEC planner consultant is on board. A PSI Technical Assistance RFP was released. Several applications were received. Review of proposals and award will occur during October. RFP planning and review is underway to solicit an HEC planning support consultant. 	 Further analysis of survey findings in context with other available information (CHNAs) about community activities for health improvement. Selection of the PSI TA vendor in response to proposals. Identify CBOs and ACOs that are prepared to participate. Finalize review team edits and release the RFP to select the HEC planning consultant. 	11/30/17











	 A discussion about the impact of health reforms and SIM initiatives on the State Health Improvement Plan was initiated among members of the Health Systems workgroup of the SHIP coalition. A CT BRFSS RFP has been awarded to ICF Macro, Inc. to conduct next year's survey. The BRFSS team started preparing the 2016 BRFSS summary report. BRFSS team started to plan a special health report for the Medicaid and Medicare population focusing on health related topics, such as health related risk behaviors, preventive practice, and chronic conditions, among this special population. The BRFSS team held meetings to propose modules/state added questions for the 2018 BRFSS survey. Questions of interest to the SIM project relating to asthma, diabetes and social context will all be included in next year's questionnaire. An improved method for estimating small population counts in subgroups by town, age, sex, race, and Hispanic Ethnicity has been selected and is being implemented. 	 Topics for the special BRFSS report about Medicaid and Medicare population will be reviewed with the SIM/DPH team. A list of state added questions will be sent to ICF for timing. 	
Person Centered Medical Home Plus (PCMH+, formerly MQISSP)	 Continued working through the Performance Year 1 work plan DSS is currently updating Wave 2 RFP draft Compliance reviews being drafted PE monthly reports submitted and in review 	 Continue refining Wave 2 RFP draft Summarize findings from compliance onsite reviews 	N/A
Value-based Insurance Design	 Participated in employer engagement events, including the CT AHU Benefit Brokers Benefair and a SHRM State Council VBID Webinar. Continued assessing strategies for working with universities, unions, and human resources specialists 	 Present updated VBID templates to Steering Committee for final approval. Review Dr. Braithwaite's model assessing the impact of VBID plan 	No upcoming meetings











		 to promote VBID uptake. Continued scheduling events for October-November. Continued working on a strategy for an online tool accessible to employers. The tool will allow employers to assess their health insurance needs and generate a VBID plan. Reviewed RFP proposals for vendor to provide targeted technical assistance to employers interested in implementing VBID. Contract currently under negotiation. 	 adoption across all CT fully-insured employers. Complete VBID assessments with all payers and share results with SIM governance 	
UCONN Community Health Worker (CHW) Initiative	CCIP	 Completed final draft of Module 2, "Paving the Way for Successful CHW Integration," with Qualidigm. These will be featured on the CCIP Learning Management System. Conducted conference calls and in-person meeting with Qualidigm on 9/5, 9/18 and 9/19 to refocus CHW Initiative activities for CCIP PEs. Met with curriculum consultant and continued modification efforts of the CHW Core Competency curriculum for the CHW Apprenticeship program. Connecticut was added to the NASHP State Community Health Worker Models map. 	 Meet with Qualidigm and CCIP PEs to develop and implement a plan for TA for CHW integration. Revise Module 3, "Are You Ready for Change?" and submit next draft to Qualidigm for review. Continue modifying best practice manuals and CHW Core Competency curriculum and submit to PMO for review when complete. Plan for upcoming CHW Advisory Committee meeting to discuss pathway to certification 	11/2/17
UCONN Evaluation	Dashboard	 Published 10/1/17 dashboard Began data acquisition efforts for 1/1/18 dashboard including communications with payers about APM survey completion scheduling of calls with payers Added evaluation and data acquisition status pages to dashboard 	 Continue data acquisition and analysis for 1/1/18 Receive APCD data Review dashboard measures for alignment with AY3 operational plan 	N/A
	Care Experience Survey	 Finalized sample for commercial CAHPS Continued with development of coding and reporting plan for Medicaid CAHPS 	Launch commercial CAHPS survey	











	Public Scorecard	 Continued user interface option assessment with state partners Began scorecard presentation plan Began research into characteristics of rated entities Obtained measure definitions and began code construction 	 Continue assessment of user interface options, presentation plan and research of rated entities Continue with measure code construction Begin review and structuring of APCD data 	
	Reporting to CMMI	 Attended monthly call with National Evaluators Continued data acquisition efforts for metric reporting 	 Attend monthly call with National Evaluators Continue data acquisition activities for required reporting 	
Community and Clinical Integration Program	Health Equity	 Developed agenda and materials for upcoming Health Equity Learning Collaborative kickoff on October 26 Worked on development of PE-specific quality measures which should be completed in October Continued developing a strategy for launching the Community Health Collaboratives by building on the existing collaborative structures in each region 	 Finalize Plan for and launch Community Health Collaboratives in each key region- Bridgeport, New Haven, and Middletown. Host Health Equity Learning Collaborative kickoff 	N/A
Advanced Medical Home Program		 Completed AMH recruitment with a total of 153 practices. Qualidigm continued providing technical assistance to the AMH practices in both the state-funded Pilot and Federally-funded cohorts. To date, 63 practices have received NCQA Level 2 or 3 PCMH recognition. 	 Continue providing technical assistance to the enrolled practices. 	N/A
Program Management Office (PMO)	Operational Plan Budget	 Continued drafting Operational Plan for Award Year A draft of the Operational Plan will be submitted to CMMI by November 1, with a final version due by December 1. 	 Complete Award Year 3 Operational Plan. 	N/A











 Amended all MOAs and release of funds requests to align with no-cost extension approval. The approved no-cost extension extends the end date of Award Year 2 through January 31, 2018.

ACRONYMS

APCD – All-Payers Claims Database

AHCT – Access Health Connecticut

BRFSS – Behavioral Risk Factor Surveillance System

CAB – Consumer Advisory Board

CCIP – Clinical & Community Integration Program

CHW – Community Health Worker

CMC – Care Management Committee

CMMI – Center for Medicare & Medicaid Innovations

DPH – Department of Public Health

DSS – Department of Social Services

EAC - Equity and Access Council

EHR - Electronic Health Record

HISC – Healthcare Innovation Steering Committee

HIT – Health Information Technology

LMS – Learning Management System for CCIP

MAPOC – Medical Assistance Program Oversight Council

MOA – Memorandum of Agreement

MQISSP – Medicaid Quality Improvement and Shared Savings Program

PCMH – Patient Centered Medical Home

PCMH+ – Patient Centered Medical Home Plus

PMO – Program Management Office

PTTF – Practice Transformation Task Force

QC – Quality Council

SIM – State Innovation Model

FQHC - Federally Qualified Health Center

RFP – Request for Proposals

OSC – Office of the State Comptroller

VBID – Value-based Insurance Design











The purpose of this document is to raise awareness among members of SIM

Governance and SIM-funded work stream leads so that they can stay up-to-date about

SIM progress, understand their work in context, and spot inter-dependencies where

collaboration or coordination may be beneficial

