From: <u>Hansted, Kevin</u>
To: <u>Greer, Leslie</u>

Subject:FW: Notification - Windham HospitalDate:Wednesday, February 10, 2016 9:11:47 AMAttachments:Rehab Network Relocation 1.27.16.pdf

Kevin T. Hansted Staff Attorney Department of Public Health Office of Health Care Access 410 Capitol Ave., MS #13HCA P.O. Box 340308 Hartford, CT 06134 Phone: 860-418-7044

Email: kevin.hansted@ct.gov



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From: Martone, Kim

**Sent:** Thursday, January 28, 2016 11:46 AM **To:** Hansted, Kevin < Kevin. Hansted@ct.gov> **Cc:** Greer, Leslie < Leslie. Greer@ct.gov>

Subject: FW: Notification - Windham Hospital

From: Edwards, Janette [mailto:Janette.Edwards@hhchealth.org]

Sent: Thursday, January 28, 2016 11:33 AM

To: Martone, Kim

Subject: Notification - Windham Hospital

Ms. Martone:

Please find attached a notification regarding the relocation of a Windham Hospital Outpatient Rehabilitation Office within the town of Willimantic.

#### Sincerely,

#### Janette Edwards

This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure, or distribution is prohibited. If you are not the intended recipient, or an employee or agent responsible for delivering the message to the intended recipient, please contact the sender by reply e-mail and destroy all copies of the original message, including any attachments.



January 27, 2016

Kimberly Martone
Department of Public Health
Office of Health Care Access Division
410 Capital Avenue
P.O. Box 340308
Hartford, CT 06134-0308

Dear Ms. Martone:

This letter is to inform you that as of February 1, 2016 the Windham Hospital Rehabilitation Network will no longer offer services at its Gateway Commons location, 1703 West Main Street in Willimantic. These rehabilitation services will be transferred to the Windham Hospital Rehabilitation Network location in the Windham Hospital Family Health Center at 5 Founders Street, also in Willimantic; this move is effectively a relocation of services, and will not result in the reduction of any rehabilitation services in the town of Willimantic. This relocation will, however, improve access to patients served by Windham Hospital.

The 5 Founders location is approximately 1.4 miles from the 1703 West Main Street location, still within the town of Willimantic. This location is newly constructed, becoming operational in 2013, and offers state-of-the-art facilities to Windham Hospital's patients. There will be no change in patient population or payor mix, and no disruption to patient care or staffing levels because of the move.

All Physical, Occupational, and Speech Therapy services previously offered at the Gateway Commons location will be offered at the Family Health Center. This move will allow Windham Hospital to expand hours and increase access for its patients. Beginning February 1<sup>st</sup>, the new hours of the Founds Street Rehabilitation Network location will be 7am-7pm Monday through Thursday, 7am-5pm Fridays, and 7:30am-12:30pm on Saturdays.

Thank you for your consideration on this matter as we take this exciting step to help improve access to care for the patients we serve.

Respectfully,

Janette Edwards

Director, Planning & Business Development

Windham Hospital

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# STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Raul Pino, M.D., M.P.H. Acting Commissioner



Dannel P. Malloy
Governor
Nancy Wyman
Lt. Governor

Office of Health Care Access

February 8, 2016

Ms. Janette Edwards
Director, Planning & Business Development
Windham Hospital
112 Mansfield Avenue
Windham, CT 06226

RE: Windham Hospital Rehabilitation Network

Dear Ms. Edwards:

The State of Connecticut Department of Public Health, Office of Health Care Access ("OHCA") is in receipt of your letter dated January 27, 2016 regarding the closure of Windham Hospital Rehabilitation Networks's Gateway Commons location. With this letter, OHCA is seeking further information related to the closure.

Pursuant to Connecticut General Statutes § 19a-638(a)(5), as modified by P.A. 15-146, Certificate of Need ("CON") authorization from OHCA is required for "The termination of inpatient or outpatient services offered by a hospital, including, but not limited to, the termination by a short-term acute care general hospital or children's hospital of inpatient and outpatient mental health and substance abuse services;"

Based upon your letter and the aforementioned law, it appears that the closure of the Gateway Commons location requires CON authorization. However, OHCA wants to provide Windham Hospital an opportunity to provide further information. Therefore, please provide any information that you believe negates the need for CON authorization by OHCA. In addition to any information you wish to provide, please state whether the Windham Hospital Family Health Center has been providing rehabilitation services at any time since its opening in 2013. Please respond to the above inquiry via mail by February 29, 2016.

Sincerely,

Kimberly R. Martone Director of Operations

Kindona



Phone: (860) 509-8000 • Fax: (860) 509-7184 • VP: (860) 899-1611
410 Capitol Avenue, P.O. Box 340308
Hartford, Connecticut 06134-0308
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Affirmative Action/Equal Opportunity Employer

 From:
 Martone, Kim

 To:
 Hansted, Kevin

 Cc:
 Greer, Leslie

Subject: FW: Windham Hospital Outpatient Relocation

Date: Tuesday, March 01, 2016 9:13:16 AM

Attachments: Windham Hospital Outpatient Rehabilitation Relocation Reponse FINAL.pdf

**From:** Edwards, Janette [mailto:Janette.Edwards@hhchealth.org]

Sent: Monday, February 29, 2016 5:27 PM

To: Martone, Kim

Subject: Windham Hospital Outpatient Relocation

Good afternoon, Ms. Martone,

Please find attached a response to your inquiry regarding Windham Hospital's relocation of an outpatient rehabilitation practice. Please let me know if you require further information.

Sincerely, Janette

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February 29, 2016

Kimberly Martone Department of Public Health Office of Health Care Access Division 410 Capital Avenue P.O. Box 340308 Hartford, CT 06134-0308

Dear Ms. Martone:

This letter is in response to your inquiry of whether Windham Hospital is terminating outpatient rehabilitation services, due to the relocation of the Windham Hospital Outpatient Rehabilitation practice at Gateway Commons to the Windham Hospital Outpatient Rehabilitation practice at the 5 Founders Street Windham Family Health Center.

Windham Hospital is not terminating outpatient rehabilitation services, and will continue to provide these services within the town of Willimantic. The relocation of the Gateway Commons location (1703 West Main Street, Willimantic) resulted in a transfer of services to the existing practice located at the Windham Hospital Family Health Center (5 Founders Street, Willimantic). Both locations are located within the same zip code within the city of Willimantic, approximately 1.4 miles apart.

The relocation of the Gateway Commons location serves multiple purposes. Foremost, it allows greater access to rehabilitation services during nontraditional times (nights and weekends) to accommodate patient schedules and preferences. Further, the Windham Hospital Family Health Center at 5 Founders Street is located on a bus route for patients requiring transportation, and is within a .3 mile distance from the main entrance of Windham Hospital. This location therefore provides easy access for patients receiving care on the Windham Hospital campus, as well as for those who previously received care at the Gateway Commons practice.

Additionally, the Windham Hospital Family Health Center location (which has provided outpatient rehabilitation services since the Center opened in 2013) provides newer, hospital-owned space and state-of-the-art equipment, ultimately providing a better experience for the patients served by Windham Hospital.

Finally, the consolidation of locations provides Windham some financial savings by eliminating a lease payment each month.

This consolidation has not resulted in interruption to rehabilitation services within the town of Willimantic, or reduction in access to this community. There is no disruption to services because



all Physical, Occupational, and Speech Therapy services previously offered at the Gateway Commons location will be offered at the Family Health Center. This also means that there is no reduction in staffing. The same staff will be servicing the same patients at a new location. Windham Hospital will continue to provide outpatient rehabilitation services both in Willimantic and in surrounding communities.

As stated in the original notification, this move is a relocation of services. There has been no change in patient population or payor mix, and no disruption to patient care because of the move. This relocation enhances access to outpatient rehabilitation services for all of Windham Hospital's patients. For these reasons, and the reasons stated above, Windham Hospital does not believe a CON is required since no termination of services occurred.

Thank you for your consideration on this matter and the opportunity to provide additional information to OHCA. Please do not hesitate to contact me for further information or clarification.

Respectfully,

Janette Edwards

nettle Edwards



February 29, 2016

Kimberly Martone
Department of Public Health
Office of Health Care Access Division
410 Capital Avenue
P.O. Box 340308
Hartford, CT 06134-0308



Dear Ms. Martone:

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Thank you for your consideration on this matter and the opportunity to provide additional information to OHCA. Please do not hesitate to contact me for further information or clarification.

Respectfully,

Janette Edwards

Gamando

## STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Raul Pino, M.D., M.P.H. Commissioner



Dannel P. Malloy Governor Nancy Wyman Lt. Governor

Office of Health Care Access

April 21, 2016

VIA FACSIMILE ONLY

Ms. Janette Edwards Director, Planning & Business Development Windham Hospital 112 Mansfield Ave. Willimantic, CT 06226

RE:

Certificate of Need Determination Report Number 15-32069-DTR

Termination of Outpatient Rehabilitation Services

Dear Ms. Edwards:

Thank you for your notification dated January 27, 2016 and follow-up information dated February 29, 2016 regarding outpatient rehabilitation services offered by Windham Hospital.

Windham Hospital provided outpatient rehabilitation at the following locations: 1703 West Main Street, Willimantic, Connecticut and 5 Founders Street, Willimantic, Connecticut. Both sites operated as hospital outpatient departments of Windham Hospital. Windham Hospital notified the Office of Health Care Access ("OHCA") that it planned to relocate the 1703 West Main Street outpatient rehabilitation services to the 5 Founders Street site as of February 1, 2016. Effectively, Windham Hospital is terminating outpatient rehabilitation services at the 1703 West Main Street location.

Connecticut General Statutes § 19a-638(a)(5) requires a CON for the "termination of impatient or outpatient services offered by a hospital...". Since the outpatient rehabilitation services provided by Windham Hospital at the 1703 West Main Street location were terminated as of February 1, 2016, a *CON is required*.

Sincerely,

Kimberly R. Martone

Director of Operations

C: Rose McLellan, License and Applications Supervisor, DPH, DHSR



Phone: (860) 418-7001 • Fax: (860) 418-7053 410 Capitol Avenue, MS#13HCA Hartford, Connecticut 06134-0308 www.ct.gov/dph Affirmative Action/Equal Opportunity Employer

### Olejarz, Barbara

From:

Olejarz, Barbara

Sent:

Thursday, April 21, 2016 3:50 PM

To:

'Janette.Edwards@hhchealth.org'

Subject:

Determination

Attachments:

32069-1.pdf

4/21/16

Please see attached determination for Report Number 16-32069-DTR

Barbara K. Olejarz Administrative Assistant to Kimberly Martone Office of Health Care Access Department of Public Health Phone: (860) 418-7005

Email: Barbara.Olejarz@ct.gov

