

21st Annual VOICES FORUM

“It’s All About Me”

Registration and Continental Breakfast

Opening Remarks

Commissioner Betsy Ritter; State Department on Aging

Keynote Speaker - “Person Centered Care”

Ms. Robyn Grant; Director of Public Policy and Advocacy for Consumer Voice

Table Activity

My Personal Directions for Quality Living

Volunteer Recognition

Betty Sumner

Carol Rosenwald Award

Michael Michalski; retired Regional Ombudsman

Brian Capshaw Rock Star Award

Robyn Grant; The National Consumer Voice

Lunch

Remarks

Nancy Shaffer; Office of the State Long Term Care Ombudsman

Open Microphone and Panel Discussion

Closing Remarks

Jeanette Sullivan-Martinez; Statewide Coalition of Presidents of Resident Councils