

You are eligible to Telefile if:

- ✓ You received the Personalized Telefile Booklet or the Form CT-1040EZ Telefile Booklet addressed to you.
- ✓ Your name and address are correct. You will find your name and address printed on the back cover of the Personalized Telefile Booklet or the Form CT-1040EZ Telefile Booklet.
- ✓ Your Social Security Number is correct. You will find your Social Security Number printed on the Telefile Worksheet of the Personalized Telefile Booklet or on the label inside the front cover of the Form CT-1040EZ Telefile Booklet.
- ✓ You have access to a touch-tone telephone.
- ✓ Your filing status is the same as last year (Single; Married filing jointly; Married filing separately; or Head of household).
- ✓ You (and your spouse, if filing a joint return) were a Connecticut resident for all of 1998.
- ✓ You received five or less federal W-2 forms, regardless of your filing status.
- ✓ Your Connecticut withholding was reported to you on W-2 forms only (not on 1099s or W-2Gs).
- ✓ Your federal adjusted gross income is \$150,000 or less.
- ✓ You have **no** Connecticut modifications to federal adjusted gross income **or** your only Connecticut modification is for a federally taxable refund of state and local income taxes.
- ✓ You did not make any 1998 estimated Connecticut income tax payments.
- ✓ You are not claiming credit for income taxes paid to another state or political subdivision.
- ✓ You do not have a federal alternative minimum tax liability and you are not claiming an adjusted net Connecticut minimum tax credit.

Questions and answers about Connecticut Telefile

How do I know if I can use Connecticut Telefile?

You may use Connecticut Telefile if you received the Personalized Telefile Booklet or the Form CT-1040EZ Telefile Booklet. Approximately 700,000 Connecticut taxpayers were invited to Telefile because they met certain filing criteria last year.

Can I Telefile if I didn't receive the Personalized Telefile Booklet or the Form CT-1040EZ Telefile Booklet in the mail?

No. You may only Telefile if you received the Personalized Telefile Booklet or the Form CT-1040EZ Telefile Booklet. Only these booklets contain the Personal Identification Number (PIN) that you need to Telefile.

Why didn't I receive a Connecticut Telefile Booklet, since I Telefile my federal tax return?

Taxpayers were invited to use Connecticut Telefile based upon certain filing criteria from last year. Although you Telefiled your federal return, you may not Telefile your Connecticut return unless you were sent a Personalized Telefile Booklet or the Form CT-1040EZ Telefile Booklet **and** you meet all eligibility requirements for Telefiling.

Can I change my Personal Identification Number (PIN)?

No. The PIN that is preprinted on your 1998 Connecticut Telefile Worksheet or on the inside front cover of your 1998 Form CT-1040EZ Telefile Booklet is assigned by DRS and may only be used by you to ensure your information is secure.

Can I Telefile if I don't meet all the eligibility criteria?

No. If you do not meet all of the criteria, you must file using either Form CT-1040EZ or Form CT-1040.

Can I Telefile if I have an amount of Connecticut income tax due?

Yes. Telefile calculates the amount of income tax you owe after taking into account your Connecticut withholding and property tax credit (if any). Telefile tells you the amount to send by check or money order with the Payment Voucher.

What if I make a mistake when I enter the numbers into the phone?

Telefile gives you the opportunity to verify all figures and make corrections.

Can I claim the Connecticut Property Tax Credit when I Telefile?

Yes. Telefile will calculate your Property Tax Credit and reduce your total income tax liability by the proper amount. You must supply the amount of property taxes you have paid on your auto (and the auto of your spouse if it is a joint return), and your primary residence.

Can I pay any Connecticut use tax I owe for 1998 by Telefile?

Yes. Complete the Use Tax Worksheet and enter the amount of use tax due on Line 9 of the Telefile Worksheet.

What if, after Telefiling, I discover I have made an error on my Worksheet?

If you discover that you made an error in filing your Telefile Return after it was accepted by the Telefile System, you must file a paper amended return, Form CT-1040X. File Form CT-1040X as soon as you discover an error, to reduce interest charges that apply to late payments of income tax. Form CT-1040X is available from the Department.

What if Telefile does not accept the numbers I give it?

Telefile will ask you to re-enter any numbers it questions. However, if Telefile does not accept the information, the system will ask you to check your figures and call back or complete a paper Connecticut tax return and mail it to DRS.

If I make a mistake on my Telefile Worksheet can I get another one?

No. Replacement Telefile Worksheets are not available. DRS assigns each taxpayer a PIN which is preprinted on the Telefile Worksheet of the Personalized Telefile Booklet or on the label of the Form CT-1040EZ Telefile Booklet. The Worksheet is for your records only, so you may erase and write over your numbers.

How do I know if Telefile has accepted my tax return?

Telefile asks you to write down a Confirmation Number which will verify that you have filed your Connecticut tax return.

Is there a toll-free phone number for Connecticut Telefile?

No. You may only use **860-692-9787** for Connecticut Telefile.

How long does it take to Telefile?

Most taxpayers will complete the Telefile call in **six** minutes or **less**.

CONNECTICUT TELEFILE IS EXPANDED FOR 1998

700,000 Taxpayers
Now Qualify to Telefile



Benefits from Telefiling:

- It's **FAST**
Less than 6 minutes on the phone
- It's **EASY**
*No calculations
No tax tables necessary*
- **REFUND MAILED IN FOUR DAYS!!**



For Tax Information, Forms and Publications

- **Internet**
Preview and download forms from the DRS Website at <http://www.state.ct.us/drs>;
- **DRS Tax Fax**
Call 860-297-5698 from the handset attached to your fax machine;
- **Telephone**
From a touch-tone phone call CONN-TAX:
1-800-382-9463 (in-state) or
1-860-297-5962 (anywhere)

Extended telephone assistance will be offered January through April, call CONN-TAX or visit the DRS Website for details.

TTY, TDD and Text Telephone users only may transmit inquiries 24 hours a day, seven days a week by calling 860-297-4911.

Personal Taxpayer Assistance is available during business hours at the following locations:

**Bridgeport
Hamden
Hartford
Norwich
Waterbury**

(call the phone numbers above for directions)

**Tax forms are also available at:
Local Post Offices, Libraries and Banks**

**STATE OF CONNECTICUT
DEPARTMENT OF REVENUE SERVICES**

**John G. Rowland
Governor**

**Gene Gavin
Commissioner of Revenue Services**

1998 Connecticut

Telefile

Receive your cash in a flash!!!

- It's **easy** - no calculations required
- It's **convenient** - open 24 hours a day
- It's **fast** - takes only minutes

and best of all Your refund will be mailed to you within 4 days!

