

## **1999 CPTC ANNUAL REPORT AND RECOMMENDATIONS**

15. THE COMMISSION RECOMMENDS THAT CONNDOT MAKE A MORE CONSCIENTIOUS EFFORT TO KEEP THE RIDERS OF METRO-NORTH BRANCH LINES APPRISED OF PROGRAMMED CAPITAL IMPROVEMENTS FOR UPGRADING THOSE LINES.

### **DEPARTMENT RESPONSE:**

ConnDOT will take into consideration the Commission's suggestion to better inform the riders of upcoming major capital improvement projects on the New Haven Line branch lines. With assistance from Metropool and Rideworks, we will look into producing signs and/or descriptive brochures for stations affected by such projects.

As a matter of course, we will continue to make general information announcements via seat drops and Metro-North's *Mileposts*. Information regarding all New Haven Line capital improvements is also available in our biennial report.