

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	26	31	-16% ▼
	Admits	13	17	-24% ▼
	Discharges	12	16	-25% ▼
	Service Hours		-	
	Bed Days	1,144	1,216	-6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 11 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Respect		73%	80%	91%
Recovery		73%	80%	79%
Quality and Appropriateness		64%	80%	93%
Participation in Treatment		64%	80%	92%
Overall		64%	80%	91%
Outcome		64%	80%	83%
General Satisfaction		45%	80%	92%
Access		45%	80%	88%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	26	100.0%

Client Demographics

Age	#	%	State Avg
18-25	4	15%	9%
26-34	8	31%	22%
35-44	7	27%	21%
45-54	6	23%	20%
55-64	1	4%	20%
65+			7%

Gender	#	%	State Avg
Male	25	100%	▲ 59%
Female			▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	17	65%	71%
Hisp-Puerto Rican	9	35%	▲ 12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			9%

Race	#	%	State Avg
Black/African American	11	42%	▲ 16%
Other	6	23%	13%
White/Caucasian	5	19%	▼ 64%
Unknown	4	15%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	31	-16% ▼
Admits	13	17	-24% ▼
Discharges	12	16	-25% ▼
Bed Days	1,144	1,216	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	83%
Valid TEDS Data	100%	90%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Co-occurring	Actual	State Avg
MH Screen Complete	100%	77%
SA Screen Complete	100%	78%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		9	75%	70%	76%	5%
✓ No Re-admit within 30 Days of Discharge		12	100%	85%	90%	15% ▲
● Follow-up within 30 Days of Discharge		6	67%	90%	72%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		19	73%	70%	64%	3%
● Improved/Maintained Axis V GAF Score		11	92%	95%	78%	-3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	92 days	0.6	83%	90%	99%	-7%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 28 Active Intermediate/Long Term Res.Tx 3.5 Programs