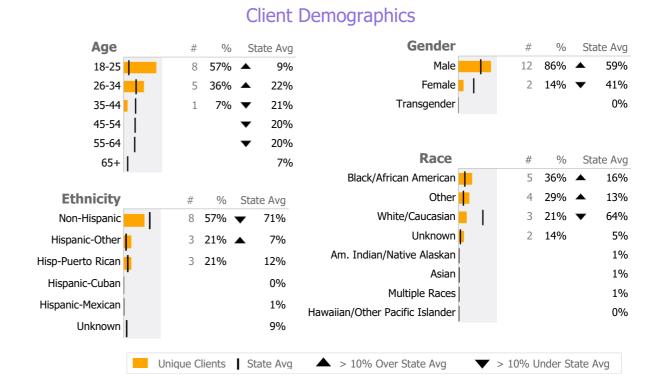**My People Clinical Services LLC**
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - September 2019   (Data as of Dec 27, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	14	14	0%
	Admits			
	Discharges			
	Service Hours		-	
	Bed Days	1,288	1,288	0%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	14	100.0%

Client Demographics

Age

	#	%		State Avg
18-25	8	57%	▲	9%
26-34	5	36%	▲	22%
35-44	1	7%	▼	21%
45-54			▼	20%
55-64			▼	20%
65+				7%

Ethnicity

	#	%		State Avg
Non-Hispanic	8	57%	▼	71%
Hispanic-Other	3	21%	▲	7%
Hisp-Puerto Rican	3	21%		12%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Unknown				9%

Gender

	#	%		State Avg
Male	12	86%	▲	59%
Female	2	14%	▼	41%
Transgender				0%

Race

	#	%		State Avg
Black/African American	5	36%	▲	16%
Other	4	29%	▲	13%
White/Caucasian	3	21%	▼	64%
Unknown	2	14%		5%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

■ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Survey Data Not Available

Bridgeway Supervised Apt Program
My People Clinical Services LLC
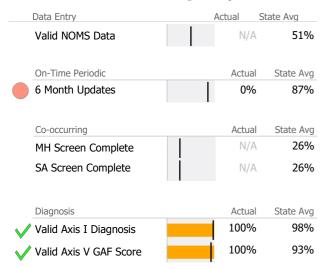Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	368	368	0%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	51%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	87%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	26%
SA Screen Complete		N/A	26%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%
✓ Valid Axis V GAF Score		100%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	63%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		0	0%	25%	10%	-25% ▼
● Social Support		0	0%	60%	82%	-60% ▼
● Improved/Maintained Axis V GAF Score		0	0%	95%	58%	-95% ▼
● Stable Living Situation		0	0%	95%	91%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	991 days	1.0	100%	90%	92%	10%

	< 90%	90-110%	>110%

▲ > 10% Over   ▼ < 10% Under

Actual	Goal	✓ Goal Met	● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Composite
My People Clinical Services LLC
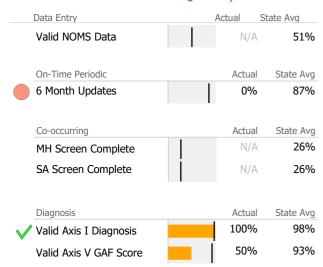Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	368	368	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	63%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		0	0%	25%	10%	-25% ▼
● Social Support		0	0%	60%	82%	-60% ▼
● Improved/Maintained Axis V GAF Score		0	0%	95%	58%	-95% ▼
● Stable Living Situation		0	0%	95%	91%	-95% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	51%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	87%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	26%
SA Screen Complete		N/A	26%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	98%
Valid Axis V GAF Score		50%	93%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		3	760 days	0.8	133%	90%	92%	43% ▲

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Standard 266
My People Clinical Services LLC
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - September 2019   (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Bed Days	552	552	0%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	51%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	87%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	26%
SA Screen Complete		N/A	26%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	98%
Valid Axis V GAF Score		67%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	63%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		0	0%	25%	10%	-25% ▼
● Social Support		0	0%	60%	82%	-60% ▼
● Improved/Maintained Axis V GAF Score		0	0%	95%	58%	-95% ▼
● Stable Living Situation		0	0%	95%	91%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	1,334 days	1.3	75%	90%	92%	-15% ▼

▢ < 90%	▢ 90-110%	▢ >110%

▲ > 10% Over   ▼ < 10% Under

▢ Actual	❘ Goal	✔ Goal Met	● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs