

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,857	2,290	25%	▲
	Admits	2,363	586	303%	
	Discharges	2,669	1,416	88%	▲
	Service Hours	7,448	5,760	29%	▲
	Bed Days	13,406	1,564	757%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 281 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		93%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ Respect		91%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Access		86%	80%	88%
● Outcome		79%	80%	83%
● Recovery		72%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,196	31.1%
	Intake	646	16.8%
	Community Support	352	9.2%
	Employment Services	88	2.3%
	Social Rehabilitation	63	1.6%
	ACT	45	1.2%
	Case Management	35	0.9%
	Crisis Services	30	0.8%
	Residential Services	17	0.4%
	Consultation	10	0.3%
Addiction	Residential Services	811	21.1%
	Outpatient	312	8.1%
	Employment Services	161	4.2%
Forensic SA	Case Management	79	2.1%
	Forensics Community-based	1	0.0%

Client Demographics

Age	#	%	State Avg
18-25	250	9%	9%
26-34	620	22%	22%
35-44	665	23%	21%
45-54	634	22%	20%
55-64	529	19%	20%
65+	152	5%	7%

Gender	#	%	State Avg
Male	1,642	58%	59%
Female	1,211	42%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,738	61%	71%
Hispanic-Other	723	25%	7%
Unknown	395	14%	9%
Hisp-Puerto Rican	1	0%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	1,442	50%	64%
Unknown	637	22%	5%
Black/African American	605	21%	16%
Hawaiian/Other Pacific Islander	117	4%	0%
Asian	23	1%	1%
Multiple Races	15	1%	1%
Am. Indian/Native Alaskan	9	0%	1%
Other	9	0%	13%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	57	-82% ▼
Admits	4	-	
Discharges	-	1	-100% ▼
Service Hours	10	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions			■	33%
Discharges				0%
Services		■		33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Consultation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	37	-11% ▼
Admits	4	9	-56% ▼
Discharges	4	9	-56% ▼
Service Hours	771	699	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	37%	64%
On-Time Periodic		
6 Month Updates	100%	84%
Co-occurring		
MH Screen Complete	8%	22%
SA Screen Complete	15%	26%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	65%	52%	35% ▲
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	96%	15% ▲
● Follow-up within 30 Days of Discharge		1	25%	90%	46%	-65% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		33	100%	60%	78%	40% ▲
● Employed		2	6%	15%	13%	-9%
✓ Improved/Maintained Axis V GAF Score		16	100%	85%	47%	15% ▲
● Stable Living Situation		5	15%	60%	88%	-45% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		29	100%	90%	99%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

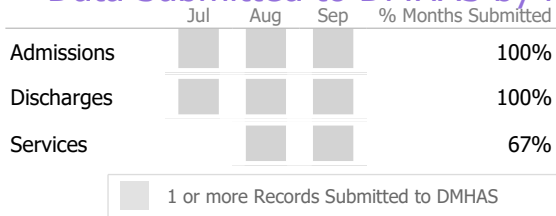
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79		
Admits	32	-	
Discharges	14	-	
Service Hours	289	-	

Data Submitted to DMHAS by Month













* State Avg based on 2 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	646		
Admits	639	-	
Discharges	631	-	
Service Hours	663	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 17 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	360	239	51% ▲
Admits	43	122	-65% ▼
Discharges	11	18	-39% ▼
Service Hours	934	373	151% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	36%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	90%	56%
Co-occurring	Actual	State Avg
MH Screen Complete	17%	61%
SA Screen Complete	17%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	97%
Valid Axis V GAF Score	96%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	64%	50%	46%	14% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		333	92%	60%	62%	32% ▲
● Employed		24	7%	30%	22%	-23% ▼
✓ Improved/Maintained Axis V GAF Score		66	85%	75%	42%	10%
● Stable Living Situation		22	6%	95%	79%	-89% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		295	85%	90%	74%	-5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		14	33%	75%	78%	-42% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	-	-	
Discharges	1	-	
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	96%	-50% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%
Services				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	80	10%
Admits	37	11	236% ▲
Discharges	18	11	64% ▲
Service Hours	429	538	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		25	27%	35%	43%	-8%

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		69	91%	90%	92%	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		85%

On-Time Periodic	Actual	State Avg
6 Month Updates		95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 42 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	20	-20% ▼
Admits	1	-	
Discharges	-	1	-100% ▼
Service Hours	74	126	-41% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		1	6%	85%	90%	-79% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services				100%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	119		
Admits	38	-	
Discharges	66	-	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		33	27%	35%	27%	-8%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		71% / 75%
Valid TEDS Data		70% / 58%
On-Time Periodic		
6 Month Updates		100% / 28%
Co-occurring		
MH Screen Complete		61% / 57%
SA Screen Complete		61% / 57%
Diagnosis		
Valid Axis I Diagnosis		98% / 17%
Valid Axis V GAF Score		98% / 17%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 14 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24		
Admits	9	-	
Discharges	10	-	
Service Hours	-	-	
Bed Days	1,335	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	67%	71%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	50%	85%	63%	-35% ▼
No Re-admit within 30 Days of Discharge		6	60%	85%	83%	-25% ▼
Follow-up within 30 Days of Discharge		2	40%	90%	74%	-50% ▼

Recovery

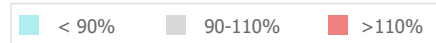
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		15	62%	60%	41%	2%
Abstinence/Reduced Drug Use		0	0%	70%	79%	-70% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		14	100%	90%	67%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	109 days	0.6	97%	90%	57%	7%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

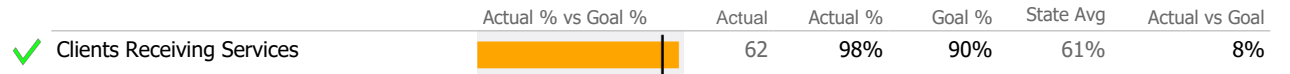
1 or more Records Submitted to DMHAS

* State Avg based on 9 Active Transitional/Halfway House 3.1 Programs

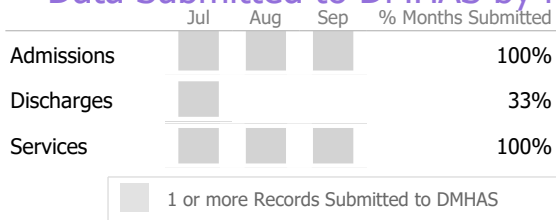
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	63	74	-15% ▼
Admits	13	4	225% ▲
Discharges	1	1	0%
Social Rehab/PHP/IOP Days	0	0	

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 33 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	1	-	
Discharges	1	-	
Bed Days	1,550	1,564	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	31%	51%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	87%
Co-occurring	Actual	State Avg
MH Screen Complete	20%	26%
SA Screen Complete	20%	26%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	63%	-60% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		18	100%	60%	82%	40% ▲
Employed		0	0%	25%	10%	-25% ▼
Improved/Maintained Axis V GAF Score		1	100%	95%	58%	5%
Stable Living Situation		0	0%	95%	91%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		17	179 days	1.0	99%	90%	92%	9%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17		
Admits	8	-	
Discharges	13	-	
Service Hours	407	-	
Bed Days	880	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	67%	83%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		8	62%	70%	76%	-8%
✓ No Re-admit within 30 Days of Discharge		12	92%	85%	90%	7%
✓ Follow-up within 30 Days of Discharge		8	100%	90%	72%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		0	0%	70%	64%	-70%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	108 days	0.6	96%	90%	99%	6%

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				67%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	32	-6%
Admits	30	33	-9%
Discharges	31	33	-6%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		31	97%	75%	75%	22% ▲
✓ Community Location Evaluation		29	91%	80%	94%	11% ▲
● Follow-up Service within 48 hours		13	81%	90%	91%	-9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	352	279	26% ▲
Admits	103	96	7%
Discharges	83	58	43% ▲
Service Hours	2,041	2,441	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	41%	73%
On-Time Periodic		
6 Month Updates	100%	85%
Co-occurring		
MH Screen Complete	8%	25%
SA Screen Complete	8%	25%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		82	99%	65%	57%	34% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		353	99%	60%	82%	39% ▲
● Employed		33	9%	20%	13%	-11% ▼
✓ Improved/Maintained Axis V GAF Score		141	93%	65%	60%	28% ▲
● Stable Living Situation		90	25%	80%	88%	-55% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		264	95%	90%	98%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

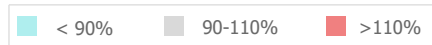
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	204		
Admits	212	-	
Discharges	211	-	
Bed Days	2,964	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 81%; background-color: orange;"></div>	171	81%	85%	79%	-4%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="display: flex; gap: 5px;"> <div style="width: 30%; background-color: gray;"></div> <div style="width: 30%; background-color: gray;"></div> <div style="width: 40%; background-color: cyan;"></div> </div>	36	18 days	0.2	89%	90%	72%	-1%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div style="width: 100%; background-color: gray;"></div>	<div style="width: 100%; background-color: gray;"></div>	<div style="width: 100%; background-color: gray;"></div>	100%
Discharges	<div style="width: 100%; background-color: gray;"></div>	<div style="width: 100%; background-color: gray;"></div>	<div style="width: 100%; background-color: gray;"></div>	100%

1 or more Records Submitted to DMHAS



* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	2	750% ▲
Admits	9	2	350% ▲
Discharges	-	-	
Service Hours	55		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	93%
On-Time Periodic		
6 Month Updates	0%	63%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	62%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		15	88%	80%	74%	8%
Social Support		10	59%	60%	63%	-1%
Employed		1	6%	20%	12%	-14%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		7	41%	90%	76%	-49%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 24 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	312		
Admits	118	-	
Discharges	151	-	
Service Hours	261	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	68%	92%
Valid TEDS Data	62%	90%
On-Time Periodic		
6 Month Updates	51%	31%
Co-occurring		
MH Screen Complete	83%	91%
SA Screen Complete	83%	97%
Diagnosis		
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	98%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		104	69%	50%	54%	19% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		123	64%	75%	47%	-11% ▼
● Employed		36	11%	50%	40%	-39% ▼
● Abstinence/Reduced Drug Use		26	8%	55%	48%	-47% ▼
● Stable Living Situation		153	48%	95%	78%	-47% ▼
● Self Help		28	9%	60%	28%	-51% ▼
● Not Arrested		69	22%	75%	79%	-53% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		83	49%	90%	59%	-41% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		40	36%	75%	67%	-39% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	950	1,949	-51% ▼
Admits	173	305	-43% ▼
Discharges	558	1,282	-56% ▼
Service Hours	1,064	990	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	54%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	73%	56%
Co-occurring	Actual	State Avg
MH Screen Complete	26%	61%
SA Screen Complete	25%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	99%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		482	86%	50%	46%	36% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		961	99%	60%	62%	39% ▲
● Employed		247	25%	30%	22%	-5%
✓ Improved/Maintained Axis V GAF Score		662	93%	75%	42%	18% ▲
● Stable Living Situation		335	34%	95%	79%	-61% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		252	60%	90%	74%	-30% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		83	48%	75%	78%	-27% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	661		
Admits	723	-	
Discharges	727	-	
Bed Days	3,084	-	

Data Submission Quality

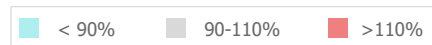
Data Entry	Actual	State Avg
Valid NOMS Data	70%	85%
Valid TEDS Data	97%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	99%	99%
SA Screen Complete	98%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		543	75%	80%	72%	-5%
No Re-admit within 30 Days of Discharge		568	78%	85%	80%	-7%
Follow-up within 30 Days of Discharge		293	54%	90%	57%	-36%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		35	5 days	0.1	96%	90%	91%	6%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	1	-	
Service Hours	-	-	

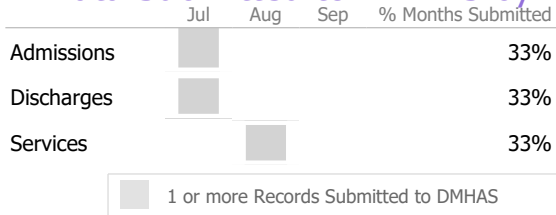
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 0%;"></div>	N/A	N/A	90%	36%	N/A ▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	<div style="width: 0%;"></div>	0	0%	0%	100%	0%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	145		
Admits	122	-	
Discharges	118	-	
Bed Days	2,656	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	86%
Valid TEDS Data	97%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		91	77%	80%	83%	-3%
✓ No Re-admit within 30 Days of Discharge		108	92%	85%	92%	7%
● Follow-up within 30 Days of Discharge		77	85%	90%	66%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		114	97%	75%	95%	22% ▲
● Self Help		18	12%	60%	52%	-48% ▼
● Abstinence/Reduced Drug Use		11	7%	70%	55%	-63% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		28	23 days	0.2	103%	90%	84%	13% ▲

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26		
Admits	16	-	
Discharges	15	-	
Bed Days	937	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	83%
Valid TEDS Data	93%	90%
On-Time Periodic		
6 Month Updates	N/A	0%
Co-occurring		
MH Screen Complete	100%	77%
SA Screen Complete	100%	78%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	60%	70%	76%	-10% ▼
No Re-admit within 30 Days of Discharge		14	93%	85%	90%	8% ▲
Follow-up within 30 Days of Discharge		7	78%	90%	72%	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		14	93%	95%	78%	-2%
Abstinence/Reduced Drug Use		1	4%	70%	64%	-66% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	67 days	0.4	102%	90%	99%	12% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		71%
Valid TEDS Data		86%
On-Time Periodic		
6 Month Updates		N/A
Co-occurring		
MH Screen Complete		52%
SA Screen Complete		52%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	85%	63%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	83%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	74%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	70%	79%	-70% ▼
Employed		N/A	N/A	60%	41%	-60% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	90%	-75% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	14	N/A	N/A	0%	90%	57%	-90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 9 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61		
Admits	24	-	
Discharges	2	-	
Service Hours	128	-	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		22	35%	35%	27%	0%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		34	57%	90%	52%	-33% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		75%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		28%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	14	-14% ▼
Admits	3	4	-25% ▼
Discharges	2	2	0%
Service Hours	180	338	-47% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	45%	64%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	84%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	65%	52%	35% ▲
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	96%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	46%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		12	100%	60%	78%	40% ▲
✓ Employed		3	25%	15%	13%	10% ▲
● Stable Living Situation		4	33%	60%	88%	-27% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	99%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs