

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,792	3,281	-15%	▼
	Admits	2,995	3,356	-11%	▼
	Discharges	2,996	3,566	-16%	▼
	Service Hours		-		
	Bed Days	126,515	193,206	-35%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 60 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Recovery		96%	80%	79%
✓ Quality and Appropriateness		95%	80%	93%
✓ Overall		93%	80%	91%
✓ Outcome		90%	80%	83%
✓ Participation in Treatment		88%	80%	92%
✓ General Satisfaction		88%	80%	92%
✓ Respect		87%	80%	91%
● Access		75%	80%	88%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	2,474	88.0%
Mental Health	Inpatient Services	321	11.4%
	Residential Services	15	0.5%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	206	7%	12%	Male	1,989	71%	▲ 60%
26-34	779	28%	24%	Female	799	29%	▼ 40%
35-44	689	25%	21%	Transgender	4	0%	0%
45-54	644	23%	20%				
55-64	410	15%	17%				
65+	64	2%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	2,202	79%	70%	White/Caucasian	1,766	63%	63%
Hisp-Puerto Rican	391	14%	12%	Other	496	18%	13%
Hispanic-Other	159	6%	7%	Black/African American	448	16%	17%
Unknown	31	1%	10%	Multiple Races	39	1%	1%
Hispanic-Mexican	6	0%	1%	Asian	19	1%	1%
Hispanic-Cuban	3	0%	0%	Am. Indian/Native Alaskan	13	0%	1%
				Unknown	11	0%	5%
				Hawaiian/Other Pacific Islander			0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,792	1,879	-5%
Admits	2,245	2,388	-6%
Discharges	1,705	1,837	-7%
Transfers - In	7	7	0%
Transfers - Out	543	555	-2%
Bed Days	12,541	12,894	-3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1,080	63%	80%	63%	-17% ▼
✓ No Re-admit within 30 Days of Discharge		1,568	92%	85%	92%	7%
● Follow-up within 30 Days of Discharge		515	48%	90%	48%	-42% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	0%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.0	84%	90%	84%	-6%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		82%
✓ Valid TEDS Data		98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Cooccurring	Actual	State Avg
✓ MH Screen Complete		88%
✓ SA Screen Complete		88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	232	234	-1%
Admits	71	81	-12% ▼
Discharges	77	86	-10%
Transfers - In	9	14	-36% ▼
Transfers - Out	5	5	0%
Bed Days	55,605	56,000	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		70	91%	95%	62%	-4%
✓ No Re-admit within 30 Days of Discharge		72	94%	85%	89%	9%
● Follow-up within 30 Days of Discharge		48	69%	90%	71%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		6	3%	95%	19%	-92% ▼

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		89%	89%
On-Time Periodic	Actual	State Avg	
6 Month Updates		0%	17%
Cooccurring	Actual	State Avg	
✓ MH Screen Complete		94%	89%
✓ SA Screen Complete		100%	100%
Diagnosis	Actual	State Avg	
✓ Valid Axis I Diagnosis		99%	99%
Valid Axis V GAF Score		3%	23%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		140	1,102 days	0.2	109%	90%	90%	19% ▲

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	32	-6%
Admits	5	6	-17% ▼
Discharges	7	7	0%
Bed Days	8,947	9,559	-6%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	29%	95%	62%	-66% ▼
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	89%	15% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	71%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	17%
Cooccurring	Actual	State Avg
MH Screen Complete	80%	89%
✓ SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	0%	23%

Recovery

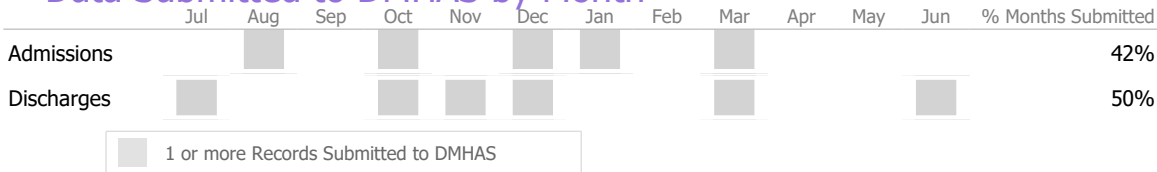
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	19%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		45	1,452 days	0.4	54%	90%	90%	-36% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	22	-18% ▼
Admits	5	7	-29% ▼
Discharges	5	11	-55% ▼
Transfers - In	1	-	
Bed Days	5,117	4,972	3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	80%	95%	62%	-15% ▼
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	89%	15% ▲
✓ Follow-up within 30 Days of Discharge		4	100%	90%	71%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		1	6%	95%	19%	-89% ▼

Bed Utilization

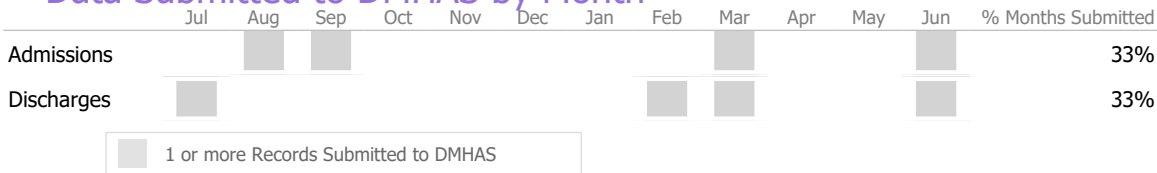
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	1,173 days	0.2	93%	90%	90%	3%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	90%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	17%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	89%
✓ SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	22%	23%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	37	14% ▲
Admits	24	21	14% ▲
Discharges	25	19	32% ▲
Transfers - In	1	1	0%
Bed Days	6,099	5,364	14% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		22	88%	95%	62%	-7%
✓ No Re-admit within 30 Days of Discharge		24	96%	85%	89%	11% ▲
● Follow-up within 30 Days of Discharge		17	77%	90%	71%	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	89%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	17%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	96%	89%
✓ SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	0%	23%

Recovery

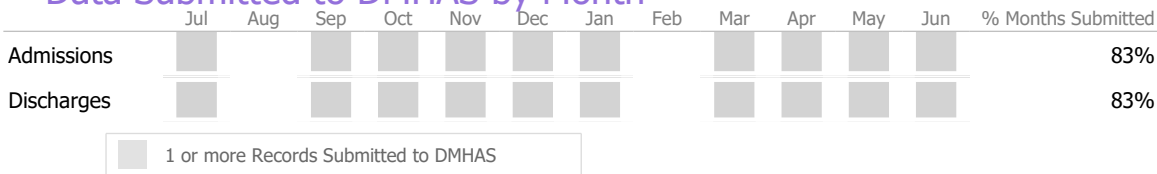
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	19%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	301 days	0.2	84%	90%	90%	-6%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,212	1,283	-6%
Admits	640	681	-6%
Discharges	1,172	1,216	-4%
Transfers - In	569	565	1%
Transfers - Out	38	23	65% ▲
Bed Days	38,206	37,621	2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		950	81%	80%	81%	1%
✓ No Re-admit within 30 Days of Discharge		1,089	93%	85%	93%	8%
● Follow-up within 30 Days of Discharge		559	59%	90%	59%	-31% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%
✓ Valid TEDS Data		100%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	100%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	0%	0%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		111	36 days	0.1	94%	90%	94%	4%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	5	6	-17% ▼
Discharges	5	6	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	13%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	60%	90%

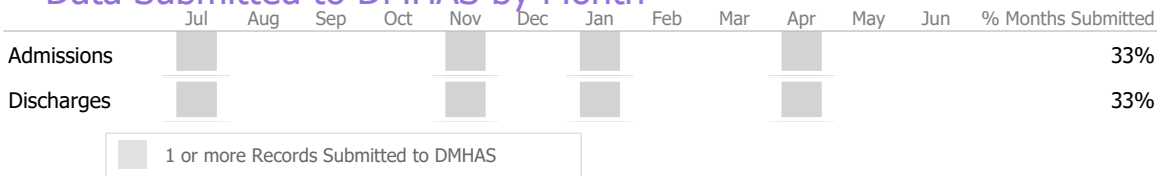
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	95%	82%	5%
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	88%	15% ▲
✓ Follow-up within 30 Days of Discharge		5	100%	90%	98%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		7	58%	95%	62%	-37% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Sub-Acute Programs