Supportive Environmental Living Facility Inc-SELF
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
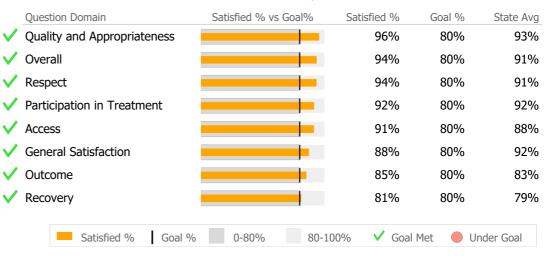Reporting Period: July 2018 - March 2019   (Data as of Jun 19, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	56	54	4%	
	Admits	12	9	33%	▲
	Discharges	16	10	60%	▲
	Service Hours	1,084	1,010	7%	
	Bed Days	6,324	6,662	-5%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Residential Services		56	100.0%

Consumer Satisfaction Survey   (Based on 48 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		96%	80%	93%
✔	Overall		94%	80%	91%
✔	Respect		94%	80%	91%
✔	Participation in Treatment		92%	80%	92%
✔	Access		91%	80%	88%
✔	General Satisfaction		88%	80%	92%
✔	Outcome		85%	80%	83%
✔	Recovery		81%	80%	79%

Satisfied %	Goal %	0-80%	80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%		State Avg
18-25	2	4%		12%
26-34	5	9%	▼	24%
35-44	10	18%		21%
45-54	14	25%		20%
55-64	21	38%	▲	17%
65+	4	7%		6%

Gender

Gender	#	%	State Avg
Male	35	63%	60%
Female	21	38%	40%
Transgender			0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	51	91%	▲	71%
Hispanic-Other	3	5%		7%
Hisp-Puerto Rican	1	2%	▼	13%
Unknown	1	2%		9%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Race

Race	#	%	State Avg
White/Caucasian	37	66%	63%
Black/African American	14	25%	16%
Other	3	5%	14%
Hawaiian/Other Pacific Islander	1	2%	0%
Unknown	1	2%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%

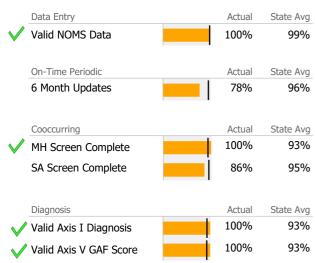| Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

19 Fourth St.ResSup 518-260
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	28	4%	
Admits	7	5	40%	▲
Discharges	9	6	50%	▲
Service Hours	1,084	1,010	7%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%

On-Time Periodic		Actual	State Avg
	6 Month Updates	78%	96%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	93%
	SA Screen Complete	86%	95%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	93%
✓	Valid Axis V GAF Score	100%	93%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		6	67%	50%	70%	17%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		26	87%	60%	84%	27%	▲
✓	Stable Living Situation		29	97%	85%	97%	12%	▲
🔴	Improved/Maintained Axis V GAF Score		25	93%	95%	67%	-2%	
🔴	Employed		1	3%	25%	13%	-22%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		21	100%	90%	99%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▓	▓			▓			▓		44%
Discharges			▓	▓	▓	▓	▓	▓	▓	78%
Services	▓	▓	▓	▓	▓	▓	▓	▓	▓	100%

▓ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 25 Active Residential Support Programs

19 Fourth St.SupRes 518-251
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
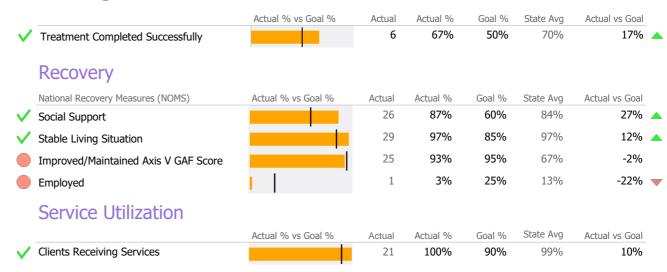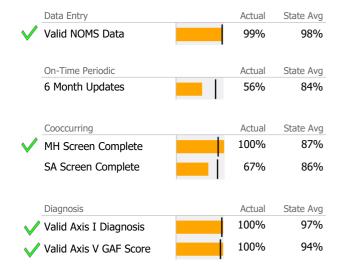Reporting Period: July 2018 - March 2019 (Data as of Jun 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	15	7%	
Admits	3	3	0%	
Discharges	6	3	100%	▲
Bed Days	3,071	3,395	-10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	98%

On-Time Periodic		Actual	State Avg
6 Month Updates		56%	84%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	87%
SA Screen Complete		67%	86%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
✓ Valid Axis V GAF Score		100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		4	67%	60%	68%	7%	
🔴 Follow-up within 30 Days of Discharge		2	50%	90%	65%	-40%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		14	88%	60%	82%	28%	▲
✓ Stable Living Situation		16	100%	95%	96%	5%	
🔴 Improved/Maintained Axis V GAF Score		14	93%	95%	65%	-2%	
🔴 Employed		2	12%	25%	13%	-13%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Avg Utilization Rate		13	1,748 days	0.3	86%	90%	94%	-4%	

◻ < 90%	◻ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions					◻		◻	◻		33%
Discharges	◻		◻		◻			◻		44%

◻ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

47 PierpontStGeriSupRes518-252
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
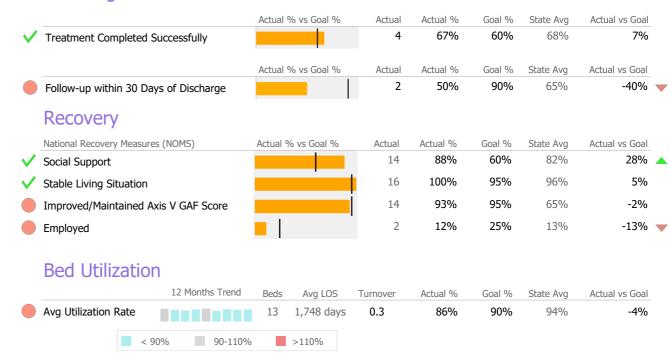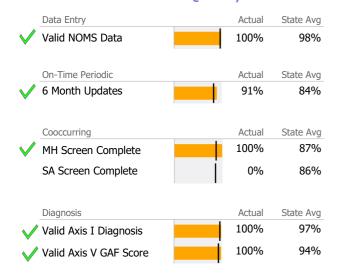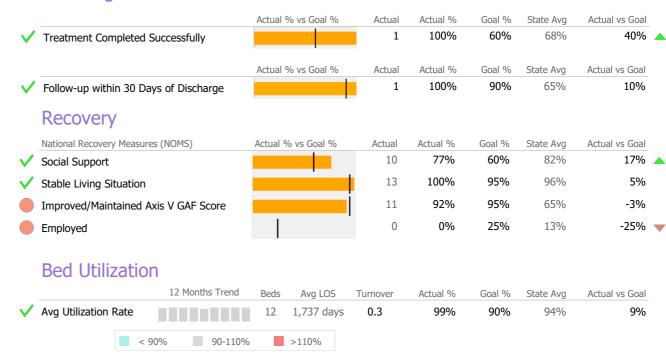Reporting Period: July 2018 - March 2019   (Data as of Jun 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	13	0%	
Admits	2	1	100%	▲
Discharges	1	1	0%	
Bed Days	3,253	3,267	0%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		91%	84%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	87%
SA Screen Complete		0%	86%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%
✔ Valid Axis V GAF Score		100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		1	100%	60%	68%	40%	▲
✔ Follow-up within 30 Days of Discharge		1	100%	90%	65%	10%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		10	77%	60%	82%	17%	▲
✔ Stable Living Situation		13	100%	95%	96%	5%	
● Improved/Maintained Axis V GAF Score		11	92%	95%	65%	-3%	
● Employed		0	0%	25%	13%	-25%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		12	1,737 days	0.3	99%	90%	94%	9%

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		▢			▢					22%
Discharges					▢					11%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	▎ Goal	✔ Goal Met	● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs