Bridges Healthcare, Inc.
Milford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - March 2019   (Data as of Jun 28, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,141	1,176	-3%	
	Admits	473	521	-9%	
	Discharges	362	535	-32%	▼
	Service Hours	26,036	43,155	-40%	▼
	Bed Days	3,215	2,398	34%	▲
	S.Rehab/PHP/IOP	2,727	11	24691%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 333 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Respect		91%	80%	91%
✓	Participation in Treatment		91%	80%	92%
✓	Quality and Appropriateness		90%	80%	93%
✓	General Satisfaction		90%	80%	92%
✓	Access		89%	80%	88%
✓	Overall		88%	80%	91%
🔴	Outcome		77%	80%	83%
🔴	Recovery		67%	80%	79%

Legend: ▬ Satisfied % | Goal %   ▬ 0-80%   ▬ 80-100%   ✓ Goal Met   🔴 Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	984	59.9%
	Community Support	275	16.7%
	Employment Services	78	4.7%
	Social Rehabilitation	75	4.6%
	ACT	54	3.3%
	Residential Services	20	1.2%
	Case Management	11	0.7%
Forensic MH			
	Forensics Community-based	82	5.0%
Addiction			
	Outpatient	61	3.7%
Other			
	Other	3	0.2%

Client Demographics

Age	#	%	State Avg
18-25	152	13%	12%
26-34	185	16%	24%
35-44	168	15%	21%
45-54	213	19%	20%
55-64	257	23%	17%
65+	161	14%	6%

Gender	#	%		State Avg
Female	607	53%	▲	40%
Male	533	47%	▼	60%
Transgender				0%

Ethnicity	#	%	State Avg
Non-Hispanic	832	73%	70%
Hispanic-Other	172	15%	7%
Unknown	100	9%	9%
Hisp-Puerto Rican	31	3%	13%
Hispanic-Mexican	6	1%	1%
Hispanic-Cuban			0%

Race	#	%		State Avg
White/Caucasian	928	81%	▲	63%
Other	83	7%		14%
Black/African American	76	7%		16%
Unknown	24	2%		5%
Am. Indian/Native Alaskan	18	2%		1%
Asian	11	1%		1%
Hawaiian/Other Pacific Islander	1	0%		0%
Multiple Races				1%

Legend: ▬ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Addiction Outpatient 988200
Bridges Healthcare, Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	95	-36%	▼
Admits	4	25	-84%	▼
Discharges	26	30	-13%	▼
Service Hours	246	541	-55%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		96%	92%
Valid TEDS Data		59%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	19%	25%

Cooccurring	Actual	State Avg
MH Screen Complete	53%	95%
SA Screen Complete	53%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	99%
Valid Axis V GAF Score	93%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		14	54%	50%	54%	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		56	92%	75%	84%	17%	▲
✓ Improved/Maintained Axis V GAF Score		50	82%	75%	58%	7%	
● Stable Living Situation		51	84%	95%	81%	-11%	▼
● Employed		18	30%	50%	41%	-20%	▼
● Abstinence/Reduced Drug Use		17	28%	55%	51%	-27%	▼
● Self Help		10	16%	60%	31%	-44%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		34	94%	90%	60%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		3	75%	75%	65%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■		■							22%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS
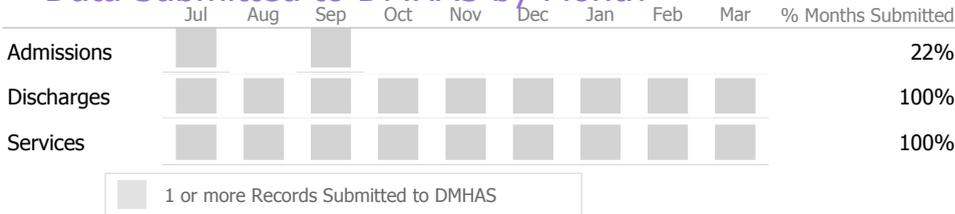
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

BHH ADULT NAE
Bridges Healthcare, Inc.
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		N/A	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	63%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	92%
SA Screen Complete		N/A	92%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		0%	97%
✔ Valid Axis V GAF Score		100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Social Support		1	100%	60%	67%	40% ▲
✔ Stable Living Situation		1	100%	95%	85%	5%
● Employed		0	0%	30%	25%	-30% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	51%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	86%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	69%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										11%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual	Goal	✔ Goal Met	● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

BHH CHILDREN Program
Bridges Healthcare, Inc.
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 42 Active Outreach & Engagement Programs

CSP 230
Bridges Healthcare, Inc.
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	275	293	-6%	
Admits	86	123	-30%	▼
Discharges	73	126	-42%	▼
Service Hours	5,741	5,798	-1%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		89%	98%

On-Time Periodic		Actual	State Avg
6 Month Updates		23%	82%

Cooccurring		Actual	State Avg
MH Screen Complete		67%	90%
SA Screen Complete		64%	90%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	98%
Valid Axis V GAF Score		92%	96%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		37	51%	65%	69%	-14%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Stable Living Situation		261	91%	80%	92%	11%	▲
✔	Social Support		180	63%	60%	82%	3%	
🔴	Employed		51	18%	20%	13%	-2%	
✔	Improved/Maintained Axis V GAF Score		175	74%	65%	65%	9%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		209	98%	90%	99%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 37 Active CSP Programs

Integrated Behavioral Health
Bridges Healthcare, Inc.
Other - Other - Integrated Primary Care

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3		
Admits	2	-	
Discharges	-	-	
Service Hours	-	-	

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	96%
✔ SA Screen Complete		100%	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	64%
✔ Valid Axis V GAF Score		100%	64%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions						▪		▪		22%
Discharges										0%
Services	▪									11%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal
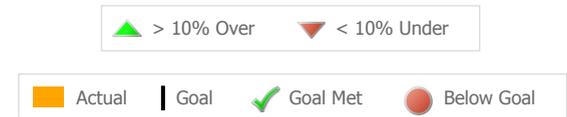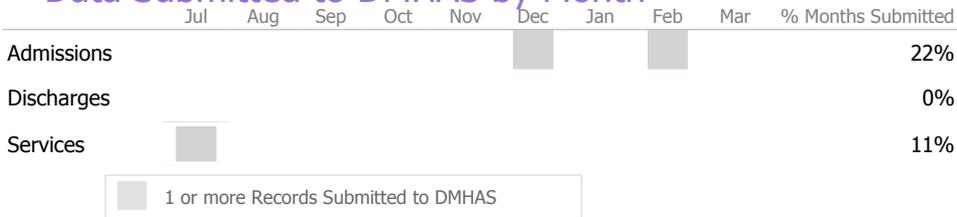
* State Avg based on 6 Active Integrated Primary Care Programs

Jail Diversion 309-341
Bridges Healthcare, Inc.
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

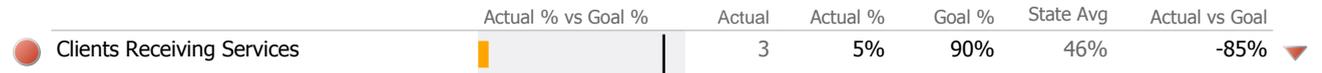Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	82	56	46%	▲
Admits	50	39	28%	▲
Discharges	20	19	5%	
Service Hours	5	-		

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		3	5%	90%	46%	-85%	▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Follow-up Service within 48 hours		14	1%	0%	3%	1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■		■	■	■	89%
Discharges	■	■	■	■	■			■		67%
Services						■		■	■	33%

■ 1 or more Records Submitted to DMHAS
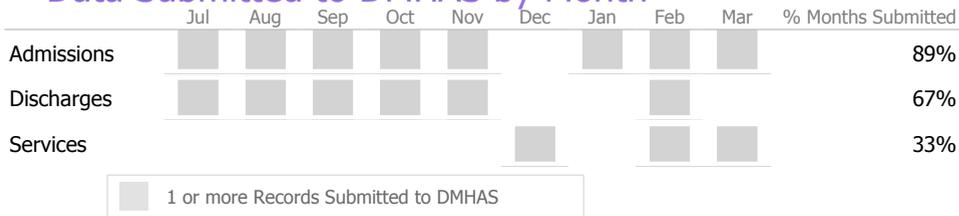
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Mental Health Outpatient309210
Bridges Healthcare, Inc.
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	984	1,007	-2%	
Admits	256	261	-2%	
Discharges	162	286	-43%	▼
Service Hours	7,871	9,343	-16%	▼

Data Submission Quality

Data Entry	Actual % vs State Avg	Actual	State Avg
Valid NOMS Data		91%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		22%	63%

Cooccurring		Actual	State Avg
MH Screen Complete		75%	92%
SA Screen Complete		74%	92%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		98%	97%
Valid Axis V GAF Score		90%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		41	25%	50%	52%	-25%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Social Support		621	63%	60%	67%	3%
🔴 Employed		280	28%	30%	25%	-2%
🔴 Stable Living Situation		879	89%	95%	85%	-6%
🔴 Improved/Maintained Axis V GAF Score		614	72%	75%	51%	-3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		782	94%	90%	86%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		171	68%	75%	69%	-7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual   │ Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

RM4
Bridges Healthcare, Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Service Utilization
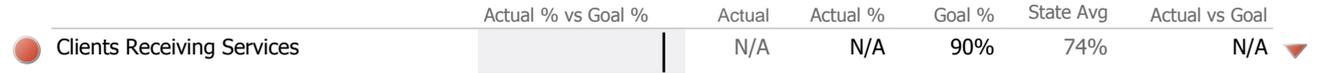
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	74%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

  1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

Senior Outreach
Bridges Healthcare, Inc.
Mental Health - Case Management - Outreach & Engagement

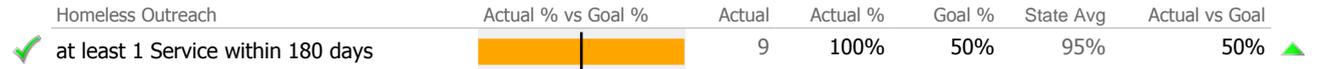Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)
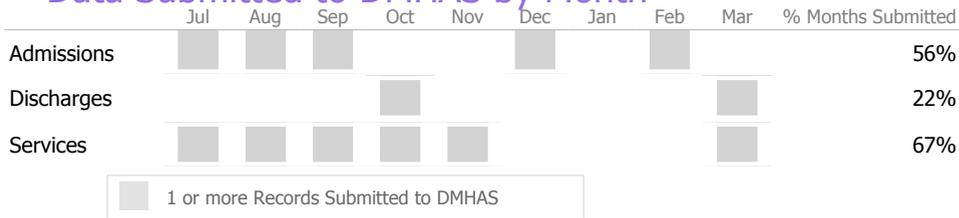
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11		
Admits	9	-	
Discharges	4	-	
Service Hours	80	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ at least 1 Service within 180 days		9	100%	50%	95%	50% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢			▢		▢		56%
Discharges				▢					▢	22%
Services	▢	▢	▢	▢	▢				▢	67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✔ Goal Met   ● Below Goal

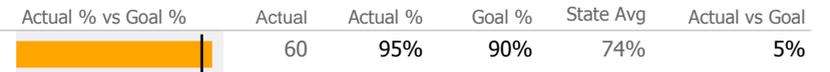* State Avg based on 42 Active Outreach & Engagement Programs

Social Rehab 309-280
Bridges Healthcare, Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	75	69	9%	
Admits	17	9	89%	▲
Discharges	12	8	50%	▲
Service Hours	3,512	20,312	-83%	▼
Social Rehab/PHP/IOP Days	2,727	11	24691%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services	▬▬▬▬	60	95%	90%	74%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢		▢	▢	89%
Discharges		▢		▢	▢	▢			▢	56%
Services	▢	▢	▢	▢	▢	▢			▢	78%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   ● Below Goal
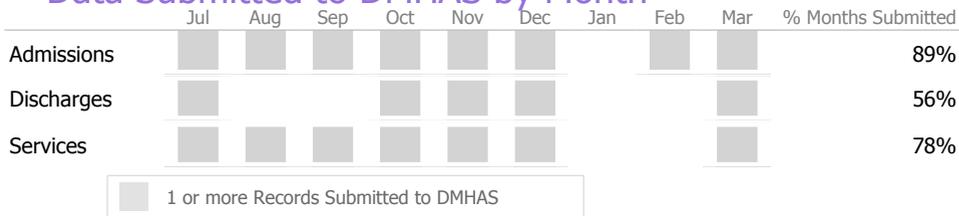
* State Avg based on 33 Active Social Rehabilitation Programs

SOR- Recovery Coach - Outreach
Bridges Healthcare, Inc.
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Valid TEDS Data		N/A	NaN

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	94%
SA Screen Complete	N/A	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 5 Active Peer Based Mentoring Programs

SOR-MAT OP
Bridges Healthcare, Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%
Valid TEDS Data		N/A	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	37%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	84%
SA Screen Complete		N/A	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
⬤ Abstinence/Reduced Drug Use		N/A	N/A	55%	60%	-55% ▼
⬤ Employed		N/A	N/A	50%	33%	-50% ▼
⬤ Improved/Maintained Axis V GAF Score		N/A	N/A	75%	54%	-75% ▼
⬤ Not Arrested		N/A	N/A	75%	89%	-75% ▼
⬤ Self Help		N/A	N/A	60%	30%	-60% ▼
⬤ Stable Living Situation		N/A	N/A	95%	87%	-95% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual		Goal	✔ Goal Met	⬤ Below Goal

* State Avg based on 23 Active Buprenorphine Maintenance Programs

Vocational 309-270
Bridges Healthcare, Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	78	82	-5%	
Admits	37	38	-3%	
Discharges	35	46	-24%	▼
Service Hours	559	608	-8%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		33	42%	35%	42%	7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		42	95%	90%	97%	5%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		88%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		38%	88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

☐ 1 or more Records Submitted to DMHAS
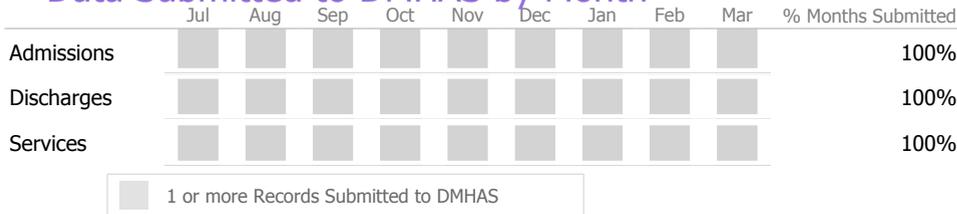
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 43 Active Employment Services Programs

YAS 309-220
Bridges Healthcare, Inc.
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	54	63	-14%	▼
Admits	8	9	-11%	▼
Discharges	13	18	-28%	▼
Service Hours	7,273	6,554	11%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		93%	97%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		53%	88%

Cooccurring	Actual % vs Goal %	Actual	State Avg
MH Screen Complete		87%	95%
SA Screen Complete		87%	96%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		98%	98%
✔ Valid Axis V GAF Score		94%	89%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		5	38%	65%	60%	-27%	▼
✔	No Re-admit within 30 Days of Discharge		12	92%	85%	93%	7%	
🔴	Follow-up within 30 Days of Discharge		2	40%	90%	48%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		46	85%	60%	91%	25%	▲
✔ Social Support		38	70%	60%	79%	10%	
✔ Employed		9	17%	15%	14%	2%	
🔴 Improved/Maintained Axis V GAF Score		40	78%	85%	56%	-7%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		40	98%	90%	99%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions			▦	▦	▦				▦	44%
Discharges			▦				▦		▦	33%
Services	▦	▦	▦	▦	▦	▦	▦	▦	▦	100%

▦ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under
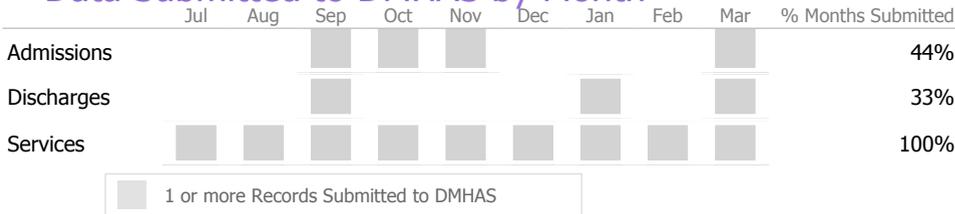
■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

YAS Supervised Apt
Bridges Healthcare, Inc.
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019   (Data as of Jun 28, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	15	33%	▲
Admits	4	14	-71%	▼
Discharges	16	-		
Service Hours	750	-		
Bed Days	3,215	2,398	34%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	98%

On-Time Periodic	Actual	State Avg
✔ 6 Month Updates	100%	84%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		2	12%	60%	68%	-48%	▼
✔	Follow-up within 30 Days of Discharge		2	100%	90%	66%	10%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		15	75%	60%	82%	15%	▲
●	Employed		4	20%	25%	13%	-5%	
●	Stable Living Situation		15	75%	95%	96%	-20%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Avg Utilization Rate		4	487 days	0.1	293%	90%	94%	203%	▲

Legend: ■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions			■	■					■	33%
Discharges		■	■		■		■	■		56%
Services		■	■	■	■	■		■	■	89%

■ 1 or more Records Submitted to DMHAS
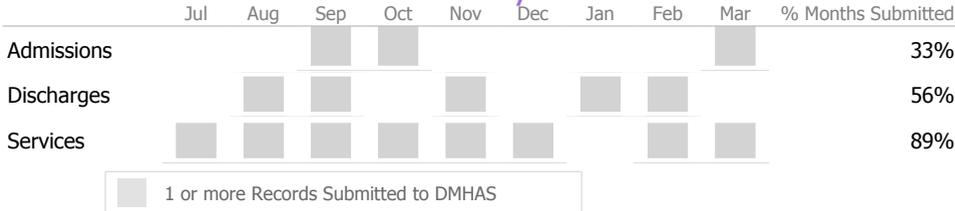
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs