Yale University-Behavioral Health
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - December 2018   (Data as of Mar 19, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	294	273	8%	
	Admits	34	20	70%	▲
	Discharges	49	25	96%	▲
	Service Hours	1,091	1,035	5%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		294	100.0%

Consumer Satisfaction Survey   (Based on 116 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Participation in Treatment		100%	80%	92%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Respect		99%	80%	91%
✓	Access		98%	80%	88%
✓	Outcome		96%	80%	83%
✓	Recovery		90%	80%	79%

▬ Satisfied %		Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg	
18-25		19	6%	11%	
26-34		35	12%	23%	▼
35-44		56	19%	21%	
45-54		60	20%	21%	
55-64		67	23%	18%	
65+		57	19%	6%	▲

Gender

Gender		#	%		State Avg
Female		156	53%	▲	41%
Male		137	47%	▼	59%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		259	88%	▲	71%
Hispanic-Other		25	9%		7%
Unknown		8	3%		9%
Hisp-Puerto Rican		2	1%	▼	13%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

Race		#	%	State Avg
White/Caucasian		181	62%	63%
Black/African American		61	21%	16%
Other		33	11%	13%
Asian		10	3%	1%
Unknown		5	2%	5%
Multiple Races		4	1%	1%
Am. Indian/Native Alaskan				1%
Hawaiian/Other Pacific Islander				0%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Outpatient Services 917-210
Yale University-Behavioral Health
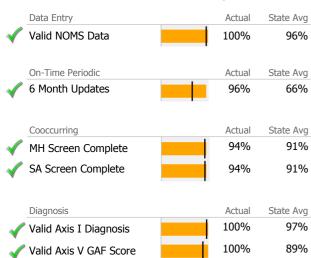Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	294	273	8%	
Admits	34	20	70%	▲
Discharges	49	25	96%	▲
Service Hours	1,091	1,035	5%	

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
✔ Valid NOMS Data		100%	96%

On-Time Periodic	Actual % vs Goal	Actual	State Avg
✔ 6 Month Updates		96%	66%

Cooccurring	Actual % vs Goal	Actual	State Avg
✔ MH Screen Complete		94%	91%
✔ SA Screen Complete		94%	91%

Diagnosis	Actual % vs Goal	Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%
✔ Valid Axis V GAF Score		100%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢			83%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		20	41%	50%	53%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		289	98%	60%	67%	38%	▲
✔ Improved/Maintained Axis V GAF Score		231	86%	75%	47%	11%	▲
✔ Stable Living Situation		289	98%	95%	84%	3%	
🔴 Employed		82	28%	30%	23%	-2%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		245	100%	90%	83%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		31	91%	75%	67%	16%	▲

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs