Thames Valley Council for Comm Action Inc
Jewett City, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - December 2018   (Data as of Mar 19, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	15	16	-6%	
	Admits		1	-100%	▼
	Discharges		1	-100%	▼
	Service Hours	440	421	4%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		15	100.0%

Consumer Satisfaction Survey   (Based on 12 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Outcome		100%	80%	83%
✓	Participation in Treatment		92%	80%	92%
✓	Access		92%	80%	88%
🔴	Recovery		67%	80%	79%

▬ Satisfied %	❘ Goal %	▨ 0-80%	▨ 80-100%	✓ Goal Met	🔴 Under Goal	

Client Demographics

Age

		#	%		State Avg
18-25				▼	11%
26-34				▼	23%
35-44		5	33%	▲	21%
45-54		4	27%		21%
55-64		6	40%	▲	18%
65+					6%

Gender

		#	%	State Avg
Male		8	53%	59%
Female		7	47%	41%
Transgender				0%

Ethnicity

		#	%		State Avg
Non-Hispanic		14	93%	▲	71%
Hispanic-Other		1	7%		7%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Hisp-Puerto Rican				▼	13%
Unknown					9%

Race

		#	%		State Avg
White/Caucasian		11	73%		63%
Black/African American		3	20%		16%
Am. Indian/Native Alaskan		1	7%		1%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Other				▼	13%
Unknown					5%

▬ Unique Clients	❘ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Next Step Supportive Hsg301551
Thames Valley Council for Comm Action Inc
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	16	-6%	
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼
Service Hours	440	421	4%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Stable Living Situation		15	100%	85%	85%	15%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		15	100%	90%	95%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		40%	88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
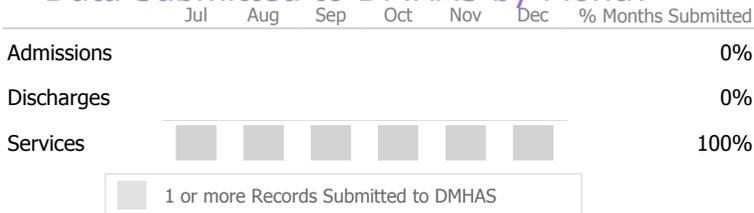
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs