Supportive Environmental Living Facility Inc-SELF
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - December 2018   (Data as of Mar 19, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	52	50	4%	
	Admits	6	5	20%	▲
	Discharges	8	7	14%	▲
	Service Hours	715	680	5%	
	Bed Days	4,293	4,541	-5%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Residential Services		52	100.0%

Consumer Satisfaction Survey   (Based on 48 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		96%	80%	93%
✓	Overall		94%	80%	91%
✓	Respect		94%	80%	91%
✓	Participation in Treatment		92%	80%	92%
✓	Access		91%	80%	88%
✓	General Satisfaction		88%	80%	92%
✓	Outcome		85%	80%	83%
✓	Recovery		81%	80%	79%

▮ Satisfied %		Goal %	▮ 0-80%	▮ 80-100%	✓ Goal Met	⬤ Under Goal

Client Demographics

Age

Age		#	%	State Avg	
18-25				11%	▼
26-34		4	8%	23%	▼
35-44		10	19%	21%	
45-54		13	25%	21%	
55-64		21	40%	18%	▲
65+		4	8%	6%	

Gender

Gender		#	%	State Avg
Male		33	63%	59%
Female		19	37%	41%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg	
Non-Hispanic		48	92%	71%	▲
Hispanic-Other		2	4%	7%	
Hisp-Puerto Rican		1	2%	13%	▼
Unknown		1	2%	9%	
Hispanic-Cuban				0%	
Hispanic-Mexican				1%	

Race

Race		#	%	State Avg	
White/Caucasian		34	65%	63%	
Black/African American		14	27%	16%	▲
Other		3	6%	13%	
Hawaiian/Other Pacific Islander		1	2%	0%	
Am. Indian/Native Alaskan				1%	
Asian				1%	
Multiple Races				1%	
Unknown				5%	

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

19 Fourth St.ResSup 518-260
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	26	0%
Admits	3	3	0%
Discharges	4	5	-20% ▼
Service Hours	715	680	5%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		95%	84%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	92%
SA Screen Complete		67%	95%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	95%
✓ Valid Axis V GAF Score		100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▓	▓			▓		50%
Discharges			▓	▓		▓	67%
Services	▓	▓	▓	▓	▓	▓	100%

▓ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	50%	50%	71%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		23	88%	60%	82%	28% ▲
✓ Stable Living Situation		25	96%	85%	95%	11% ▲
🔴 Improved/Maintained Axis V GAF Score		21	88%	95%	65%	-7%
🔴 Employed		1	4%	25%	13%	-21% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		22	100%	90%	98%	10%
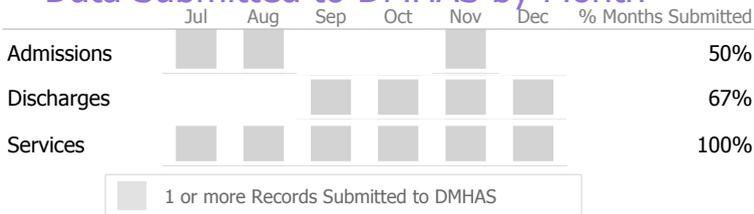
▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 39 Active Residential Support Programs

19 Fourth St.SupRes 518-251
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	14	0%	
Admits	1	2	-50%	▼
Discharges	3	2	50%	▲
Bed Days	2,120	2,333	-9%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	81%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
SA Screen Complete		0%	88%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
✓ Valid Axis V GAF Score		100%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions					▪		17%
Discharges	▪		▪		▪		50%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	67%	60%	66%	7%	
●	Follow-up within 30 Days of Discharge		1	50%	90%	74%	-40%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		13	93%	60%	83%	33%	▲
✓	Stable Living Situation		14	100%	95%	95%	5%	
●	Improved/Maintained Axis V GAF Score		13	93%	95%	63%	-2%	
●	Employed		1	7%	25%	12%	-18%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		13	1,784 days	0.5	89%	90%	95%	-1%	

	< 90%		90-110%		>110%
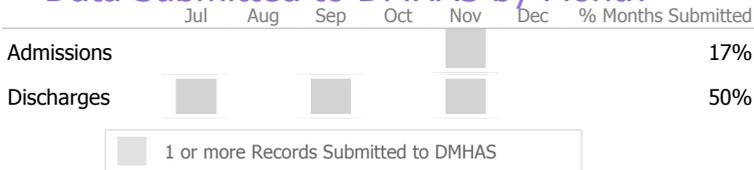
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

47 PierpontStGeriSupRes518-252
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	2	-	
Discharges	1	-	
Bed Days	2,173	2,208	-2%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	81%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	90%
SA Screen Complete		0%	88%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%
✔ Valid Axis V GAF Score		100%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▢			▢		33%
Discharges					▢		17%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Treatment Completed Successfully		1	100%	60%	66%	40% ▲
✔ Follow-up within 30 Days of Discharge		1	100%	90%	74%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Social Support		10	77%	60%	83%	17% ▲
✔ Stable Living Situation		13	100%	95%	95%	5%
● Improved/Maintained Axis V GAF Score		10	91%	95%	63%	-4%
● Employed		0	0%	25%	12%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		12	1,725 days	0.5	98%	90%	95%	8%

▨ < 90%	▨ 90-110%	▨ >110%

▲ > 10% Over	▼ < 10% Under

▨ Actual		Goal	✔ Goal Met	● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs