St. Mary's Hospital Corporation
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - December 2018   (Data as of Mar 19, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,209	1,172	3%	
	Admits	230	137	68%	▲
	Discharges	196	172	14%	▲
	Service Hours	3,988	3,091	29%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		1,209	100.0%

Consumer Satisfaction Survey   (Based on 198 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Overall		97%	80%	91%
✔ Participation in Treatment		97%	80%	92%
✔ Quality and Appropriateness		96%	80%	93%
✔ Access		96%	80%	88%
✔ Respect		95%	80%	91%
✔ General Satisfaction		94%	80%	92%
✔ Outcome		90%	80%	83%
✔ Recovery		81%	80%	79%

Satisfied %	Goal %	0-80%	80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25		61	5%		11%
26-34		117	10%	▼	23%
35-44		191	16%		21%
45-54		301	25%		21%
55-64		348	29%	▲	18%
65+		191	16%		6%

Gender

Gender		#	%		State Avg
Female		763	63%	▲	41%
Male		445	37%	▼	59%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		616	51%	▼	71%
Hisp-Puerto Rican		459	38%	▲	13%
Hispanic-Other		127	11%		7%
Hispanic-Cuban		5	0%		0%
Hispanic-Mexican		2	0%		1%
Unknown					9%

Race

Race		#	%		State Avg
White/Caucasian		615	51%	▼	63%
Other		430	36%	▲	13%
Black/African American		147	12%		16%
Hawaiian/Other Pacific Islander		9	1%		0%
Multiple Races		3	0%		1%
Asian		2	0%		1%
Unknown		2	0%		5%
Am. Indian/Native Alaskan		1	0%		1%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

56 Franklin St. OPClin 520-210
St. Mary's Hospital Corporation
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,209	1,172	3%	
Admits	230	137	68%	▲
Discharges	196	172	14%	▲
Service Hours	3,988	3,091	29%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	96%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	80%	66%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	91%
✓	SA Screen Complete	100%	91%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	97%
✓	Valid Axis V GAF Score	100%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		167	85%	50%	53%	35%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		1,140	94%	60%	67%	34%	▲
✓	Stable Living Situation		1,186	97%	95%	84%	2%	
✓	Improved/Maintained Axis V GAF Score		934	88%	75%	47%	13%	▲
🔴	Employed		194	16%	30%	23%	-14%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		1,019	100%	90%	83%	10%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		181	79%	75%	67%	4%

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | 🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs