Prime Time House Inc.
Torrington, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - December 2018   (Data as of Mar 19, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	335	322	4%	
	Admits	55	39	41%	▲
	Discharges	73	39	87%	▲
	Service Hours	1,789	1,661	8%	
	S.Rehab/PHP/IOP	4,291	5,038	-15%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Social Rehabilitation		239	64.1%
	Employment Services		134	35.9%

Consumer Satisfaction Survey   (Based on 60 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Access		98%	80%	88%
✓	General Satisfaction		97%	80%	92%
✓	Respect		96%	80%	91%
✓	Overall		95%	80%	91%
✓	Quality and Appropriateness		95%	80%	93%
✓	Participation in Treatment		95%	80%	92%
✓	Recovery		88%	80%	79%
✓	Outcome		84%	80%	83%

Satisfied %		Goal %		0-80%		80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		36	11%	11%
26-34		56	17%	23%
35-44		46	14%	21%
45-54		77	23%	21%
55-64		83	25%	18%
65+		32	10%	6%

Gender

Gender		#	%		State Avg
Female		182	54%	▲	41%
Male		152	46%	▼	59%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		309	92%	▲	71%
Unknown		15	4%		9%
Hispanic-Other		7	2%		7%
Hisp-Puerto Rican		4	1%	▼	13%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

Race		#	%		State Avg
White/Caucasian		299	89%	▲	63%
Black/African American		20	6%		16%
Other		6	2%	▼	13%
Unknown		5	1%		5%
Asian		3	1%		1%
Am. Indian/Native Alaskan		1	0%		1%
Multiple Races		1	0%		1%
Hawaiian/Other Pacific Islander					0%

Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

810 Main St. Soc Re 504-281
Prime Time House Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	239	256	-7%	
Admits	11	17	-35%	▼
Discharges	34	10	240%	▲
Service Hours	1,266	994	27%	▲
Social Rehab/PHP/IOP Days	4,291	5,038	-15%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		195	95%	90%	69%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							100%

▢ 1 or more Records Submitted to DMHAS
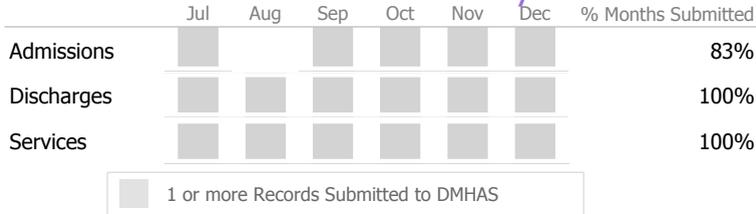
▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 36 Active Social Rehabilitation Programs

810 Main St. Voc Re 504-270
Prime Time House Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	134	122	10%	
Admits	44	22	100%	▲
Discharges	39	29	34%	▲
Service Hours	523	667	-22%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		52	39%	35%	45%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		89	93%	90%	95%	3%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		92%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS
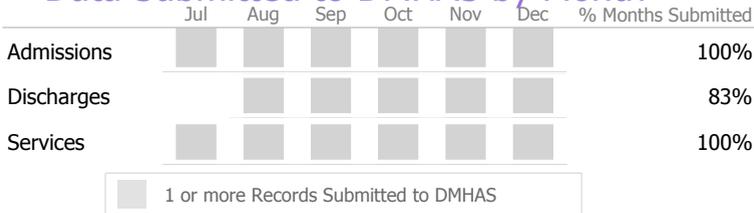
▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 41 Active Employment Services Programs