Farrell Treatment Center
New Britain, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	83	73	14% ▲
	Admits	44	57	-23% ▼
	Discharges	61	51	20% ▲
	Service Hours		-	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	83	100.0%

Consumer Satisfaction Survey (Based on 92 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		99%	80%	91%
✓ Access		99%	80%	88%
✓ Respect		97%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ Outcome		93%	80%	83%
✓ Recovery		91%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Client Demographics

Age	#	%	State Avg
18-25	10	12%	11%
26-34	32	39%	▲ 23%
35-44	16	19%	21%
45-54	16	19%	21%
55-64	9	11%	18%
65+			6%

Gender	#	%	State Avg
Male	68	82%	▲ 59%
Female	15	18%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	62	75%	71%
Hispanic-Other	9	11%	7%
Unknown	7	8%	9%
Hisp-Puerto Rican	5	6%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	58	70%	63%
Other	14	17%	13%
Black/African American	10	12%	16%
Unknown	1	1%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Outpatient 944200
Farrell Treatment Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	73	14%	▲
Admits	44	57	-23%	▼
Discharges	61	51	20%	▲
Service Hours	-	-		

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	93%
✓ Valid TEDS Data	95%	88%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	42%	21%

Cooccurring	Actual	State Avg
MH Screen Complete	95%	96%
✓ SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	25	41%	50%	55%	-9%

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested	75	87%	75%	84%	12%	▲
● Stable Living Situation	81	94%	95%	80%	-1%	
✓ Improved/Maintained Axis V GAF Score	61	84%	75%	50%	9%	
● Employed	35	41%	50%	41%	-9%	
● Self Help	40	47%	60%	30%	-13%	▼
● Abstinence/Reduced Drug Use	32	37%	55%	48%	-18%	▼

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services	0	0%	90%	56%	N/A	▼

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days	0	0%	75%	63%	-75%	▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs