Connection Inc.
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - December 2018   (Data as of Mar 20, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	5,878	6,911	-15%	▼
	Admits	880	1,763	-50%	▼
	Discharges	927	1,883	-51%	▼
	Service Hours	10,238	14,274	-28%	▼
	Bed Days	20,244	17,909	13%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type / Level of Care Type	#	%
Forensic SA		
Forensics Community-based	4,849	81.8%
Addiction		
Outpatient	328	5.5%
Residential Services	201	3.4%
Recovery Support	27	0.5%
Mental Health		
Case Management	218	3.7%
Outpatient	133	2.2%
Residential Services	123	2.1%
Forensic MH		
Forensics Community-based	37	0.6%
Residential Services	13	0.2%

Consumer Satisfaction Survey   (Based on 405 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		96%	80%	93%
✓	Participation in Treatment		96%	80%	92%
✓	Respect		94%	80%	91%
✓	Overall		94%	80%	91%
✓	General Satisfaction		93%	80%	92%
✓	Access		90%	80%	88%
✓	Outcome		83%	80%	83%
✓	Recovery		82%	80%	79%

Legend: ▬ Satisfied % | Goal %   ▨ 0-80%   ▨ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	726	14%	11%
26-34	1,601	30%	23%
35-44	1,094	21%	21%
45-54	930	17%	21%
55-64	756	14%	18%
65+	214	4%	6%

Gender

Gender	#	%	State Avg
Male	3,754	69%	59%
Female	1,703	31%	41%
Transgender			0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	3,534	60%	▼	71%
Unknown	1,603	27%	▲	9%
Hispanic-Other	317	5%		7%
Hisp-Puerto Rican	292	5%		13%
Hispanic-Mexican	122	2%		1%
Hispanic-Cuban	10	0%		0%

Race

Race	#	%	State Avg
White/Caucasian	3,400	58%	63%
Unknown	879	15%	5%
Other	777	13%	13%
Black/African American	699	12%	16%
Asian	44	1%	1%
Multiple Races	36	1%	1%
Am. Indian/Native Alaskan	33	1%	1%
Hawaiian/Other Pacific Islander	10	0%	0%

Legend: ▬ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

ALSO OP 111200
Connection Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	39	-18%	▼
Admits	5	8	-38%	▼
Discharges	3	10	-70%	▼
Service Hours	8	56	-86%	▼

Data Submission Quality

Data Entry	Actual % vs State Avg	Actual	State Avg
Valid NOMS Data		70%	93%
Valid TEDS Data		63%	88%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	21%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	96%
✔ SA Screen Complete		100%	99%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		38%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							50%
Services							83%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		1	33%	50%	55%	-17%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Abstinence/Reduced Drug Use		4	12%	55%	48%	-43%	▼
🔴 Employed		2	6%	50%	41%	-44%	▼
🔴 Not Arrested		9	28%	75%	84%	-47%	▼
🔴 Self Help		2	6%	60%	30%	-54%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	50%	-75%	▼
🔴 Stable Living Situation		5	16%	95%	80%	-79%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		3	10%	90%	56%	-80%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ 2 or more Services within 30 days		4	80%	75%	63%	5%
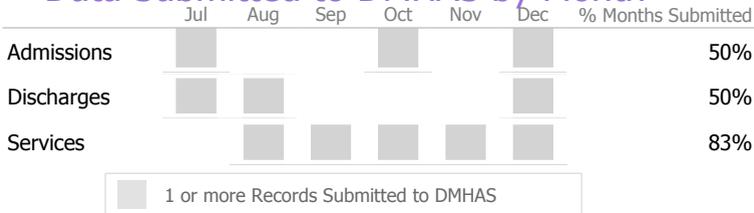
▲ > 10% Over ▼ < 10% Under

🟧 Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Bettor Choice Middletown
Connection Inc.

Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	58	53	9%	
Admits	9	54	-83%	▼
Discharges	6	9	-33%	▼
Service Hours	700	437	60%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		93%	95%
✓ Valid TEDS Data		31%	34%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	86%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	100%
✓ SA Screen Complete		100%	100%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							67%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		4	67%	75%	87%	-8%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		52	100%	90%	91%	10%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		8	89%	75%	83%	14%	▲

▲ > 10% Over	▼ < 10% Under

🟧 Actual	❘ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Bettor Choice New Haven 069624
Connection Inc.
Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	83	-59%	▼
Admits	12	9	33%	▲
Discharges	9	61	-85%	▼
Service Hours	356	415	-14%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		9	100%	75%	87%	25%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		27	100%	90%	91%	10%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		12	100%	75%	83%	25%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		92%	95%
✓ Valid TEDS Data		53%	34%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	86%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	100%
✓ SA Screen Complete		100%	100%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Cornerstone 240
Connection Inc.
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	10	10%	
Admits	1	2	-50%	▼
Discharges	2	1	100%	▲
Bed Days	1,664	1,553	7%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		2	100%	80%	85%	20%	▲
✔	No Re-admit within 30 Days of Discharge		2	100%	85%	90%	15%	▲
✔	Follow-up within 30 Days of Discharge		2	100%	90%	88%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	99%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	100%	88%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	87%
✔	SA Screen Complete	100%	94%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	100%
✔	Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		10	91%	60%	81%	31%	▲
✔	Stable Living Situation		11	100%	90%	99%	10%	
🔴	Improved/Maintained Axis V GAF Score		9	90%	95%	69%	-5%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Avg Utilization Rate		8	728 days	0.4	113%	90%	96%	23%	▲

< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▪					17%
Discharges	▪						17%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal
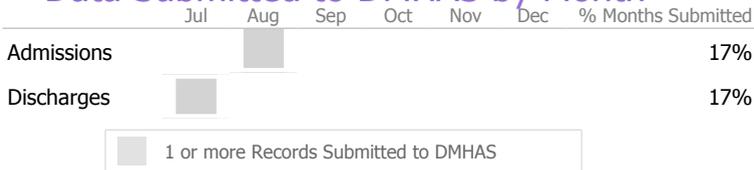
* State Avg based on 24 Active Group Home Programs

CREST Day Reporting 291
Connection Inc.
Forensic MH - Forensics Community-based - Day Reporting

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	42	-12%	▼
Admits	15	19	-21%	▼
Discharges	19	26	-27%	▼
Service Hours	2,476	2,300	8%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	NaN

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		0%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met ● Below Goal
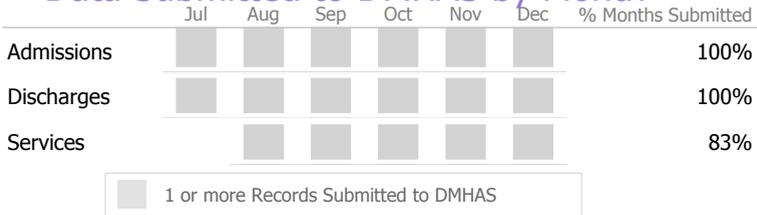
* State Avg based on 1 Active Day Reporting Programs

Eddy Shelter 069450
Connection Inc.
Addiction - Residential Services - Shelter

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	78	87	-10%	▼
Admits	56	61	-8%	
Discharges	50	60	-17%	▼
Bed Days	5,101	5,080	0%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	☐	☐	☐	☐	☐	☐	100%
Discharges	☐	☐	☐	☐	☐	☐	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal
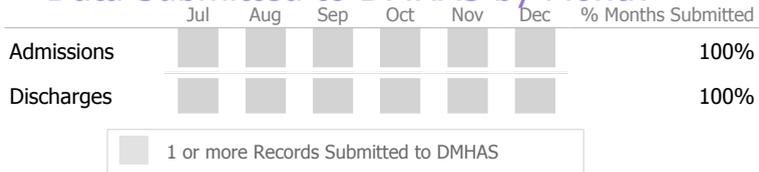
* State Avg based on 4 Active Shelter Programs

Groton Pilots   813-552
Connection Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	2	-	
Discharges	2	-	
Service Hours	69	78	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	100%	85%	85%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	92%	90%	95%	2%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions				▢			17%
Discharges		▢					17%
Services		▢	▢	▢	▢	▢	83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| ▮ Actual | | Goal | ✓ Goal Met | ⬤ Below Goal |

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs

Gtr.MiddletownCouns.Ctr.069201
Connection Inc.

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)
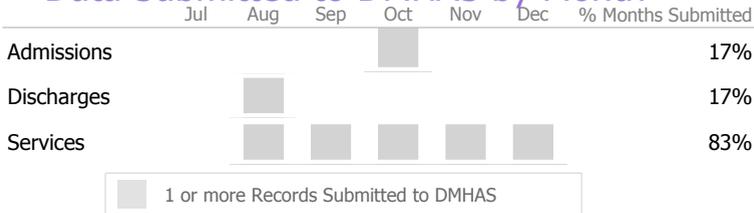
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	238	-84%	▼
Admits	-	50	-100%	▼
Discharges	-	117	-100%	▼
Service Hours	-	971	-100%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%
Valid TEDS Data		N/A	88%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	21%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	96%
SA Screen Complete		N/A	99%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		73%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							50%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	55%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		0	0%	50%	41%	-50%	▼
🔴 Abstinence/Reduced Drug Use		0	0%	55%	48%	-55%	▼
🔴 Self Help		1	3%	60%	30%	-57%	▼
🔴 Not Arrested		2	5%	75%	84%	-70%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	50%	-75%	▼
🔴 Stable Living Situation		2	5%	95%	80%	-90%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	56%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	63%	-75%	▼
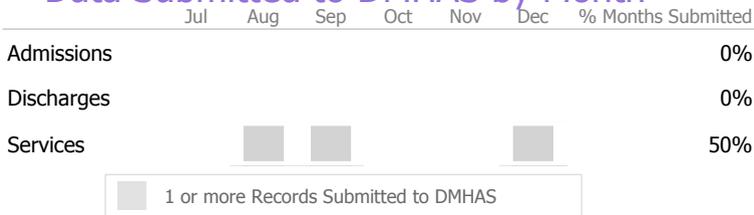
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Hallie House IntRes 069401
Connection Inc.
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	14	21%	▲
Admits	8	6	33%	▲
Discharges	10	7	43%	▲
Bed Days	1,549	1,357	14%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		7	70%	70%	73%	0%	
✓	No Re-admit within 30 Days of Discharge		9	90%	85%	94%	5%	
●	Follow-up within 30 Days of Discharge		6	86%	90%	66%	-4%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Improved/Maintained Axis V GAF Score		11	100%	95%	73%	5%	
●	Abstinence/Reduced Drug Use		5	29%	70%	75%	-41%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	95%
✓	Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	4%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	95%
✓	SA Screen Complete	100%	96%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	99%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Avg Utilization Rate		8	182 days	0.3	105%	90%	113%	15%	▲
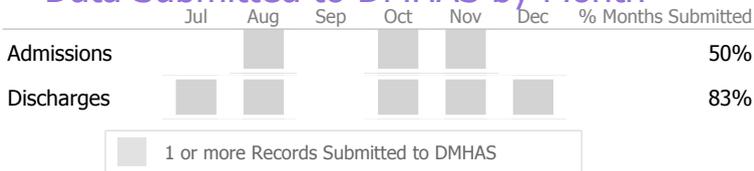
■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■		■	■		50%
Discharges	■	■		■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Jefferson Commons
Connection Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	-	
Discharges	-	-	
Service Hours	48	85	-43% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		8	100%	85%	93%	15%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		8	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

Lagano Place
Connection Inc.
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	41	-34%	▼
Admits	9	14	-36%	▼
Discharges	11	19	-42%	▼
Service Hours	149	310	-52%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		98%	94%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	65%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
Services							83%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		3	27%	50%	42%	-23%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		26	96%	60%	64%	36%	▲
✔	Employed		11	41%	20%	9%	21%	▲
✔	Stable Living Situation		23	85%	80%	78%	5%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		15	94%	90%	71%	4%	
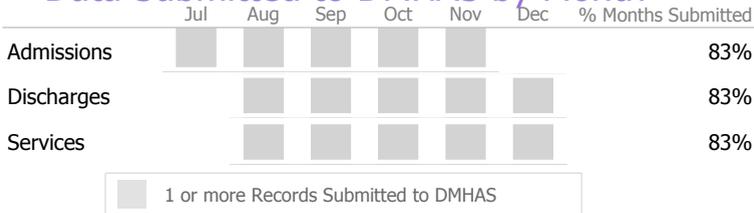
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 30 Active Standard Case Management Programs

MAT - Naltrexone - New Haven
Connection Inc.
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	72%
Valid TEDS Data		N/A	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	67%
SA Screen Complete		N/A	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	17%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		N/A	N/A	55%	68%	-55% ▼
● Employed		N/A	N/A	50%	14%	-50% ▼
● Improved/Maintained Axis V GAF Score		N/A	N/A	75%	50%	-75% ▼
● Not Arrested		N/A	N/A	75%	77%	-75% ▼
● Self Help		N/A	N/A	60%	50%	-60% ▼
● Stable Living Situation		N/A	N/A	95%	82%	-95% ▼

▲ > 10% Over   ▼ < 10% Under

| Actual | | Goal | ✔ Goal Met | ● Below Goal |

* State Avg based on 0 Active Naltrexone Programs

Middlesex PILOTS Dev. 813-553
Connection Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	10	-20%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	82	130	-37%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		8	100%	85%	93%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		8	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

Middletown Pilots   813-551
Connection Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	23	0%	
Admits	1	-		
Discharges	1	2	-50%	▼
Service Hours	274	240	14%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		22	96%	85%	85%	11%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		22	100%	90%	95%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■					17%
Discharges				■			17%
Services		■	■	■	■	■	83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs

Milestone Apartments
Connection Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)
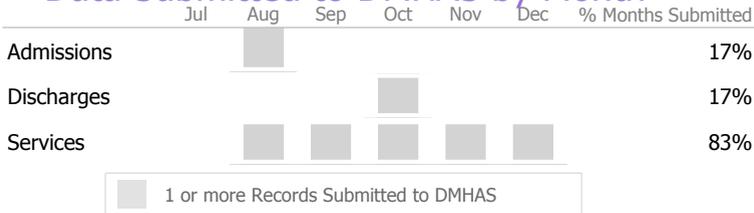
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	17	-6%
Admits	-	1	-100% ▼
Discharges	3	-	
Service Hours	237	305	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Stable Living Situation		16	100%	85%	93%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		12	92%	90%	96%	2%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		92%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges		▪			▪	▪	50%
Services		▪	▪	▪	▪	▪	83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

Mother's Retreat IntRes 069402
Connection Inc.
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)
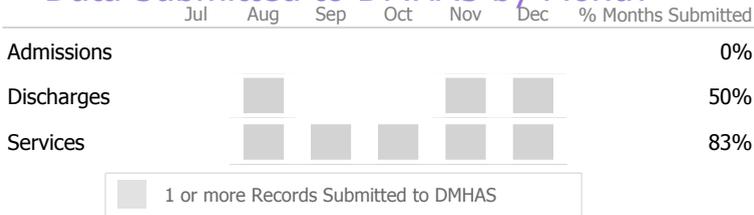
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	16	-13%	▼
Admits	7	8	-13%	▼
Discharges	9	9	0%	
Bed Days	1,279	1,146	12%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		7	78%	70%	73%	8%	
✓	No Re-admit within 30 Days of Discharge		9	100%	85%	94%	15%	▲
✓	Follow-up within 30 Days of Discharge		7	100%	90%	66%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	95%
✓	Valid TEDS Data	100%	100%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	4%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	95%
✓	SA Screen Complete	100%	96%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	99%

Recovery

National Recovery Measures (NOMS)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Abstinence/Reduced Drug Use		8	57%	70%	75%	-13%	▼
✓	Improved/Maintained Axis V GAF Score		9	100%	95%	73%	5%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		8	172 days	0.4	87%	90%	113%	-3%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▬ Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Next Step Supportive Hsg813555
Connection Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)
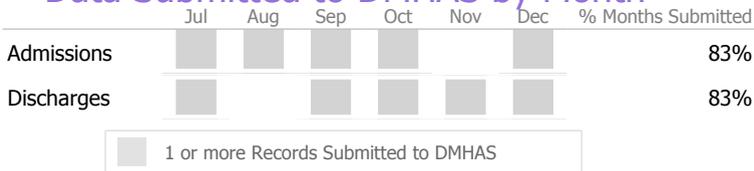
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	▲
Admits	-	-		
Discharges	-	-		
Service Hours	245	219	12%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	85%	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	95%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services		▢	▢	▢	▢	▢	83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs

Norton Court-SupRes 904-251
Connection Inc.
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	40	20%	▲
Admits	21	11	91%	▲
Discharges	9	7	29%	▲
Service Hours	2,895	1,877	54%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	84%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	93%
✔ SA Screen Complete		100%	95%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	95%
✔ Valid Axis V GAF Score		100%	95%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		4	44%	50%	71%	-6%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Stable Living Situation		44	92%	85%	95%	7%
✔	Social Support		29	60%	60%	82%	0%
🔴	Employed		7	15%	25%	13%	-10% ▼
✔	Improved/Maintained Axis V GAF Score		28	97%	95%	65%	2%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		39	100%	90%	98%	10%

Data Submitted to DMHAS by Month
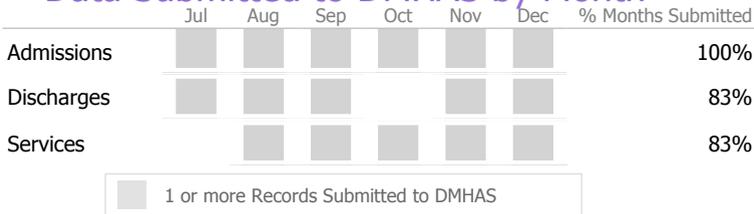
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 39 Active Residential Support Programs

OP Srvs-Exp-1st Init. 904210X
Connection Inc.
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	133	165	-19%	▼
Admits	53	36	47%	▲
Discharges	46	44	5%	
Service Hours	423	1,313	-68%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		70%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		4%	66%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	91%
✓ SA Screen Complete		100%	91%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		42%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		6	13%	50%	53%	-37%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Social Support		57	42%	60%	67%	-18%	▼
🔴 Employed		16	12%	30%	23%	-18%	▼
🔴 Stable Living Situation		57	42%	95%	84%	-53%	▼
🔴 Improved/Maintained Axis V GAF Score		1	1%	75%	47%	-74%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		61	69%	90%	83%	-21%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		50	96%	75%	67%	21%	▲
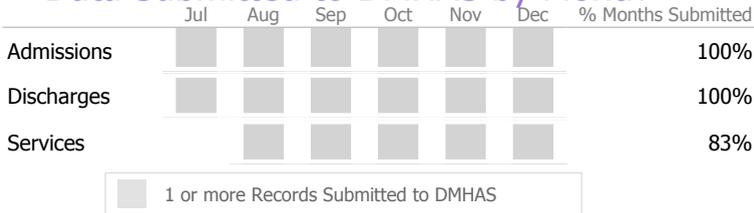
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Outrch&Engagement-HmOutr904299
Connection Inc.
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	54	51	6%	
Admits	22	23	-4%	
Discharges	18	21	-14%	▼
Service Hours	438	1,197	-63%	▼

Service Engagement
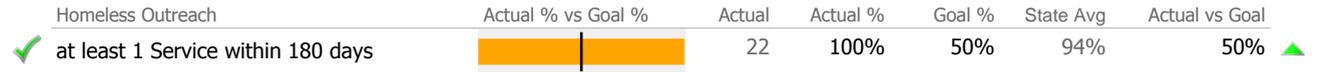
Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days	▮▮▮	22	100%	50%	94%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services		▢	▢	▢	▢	▢	83%

▢ 1 or more Records Submitted to DMHAS
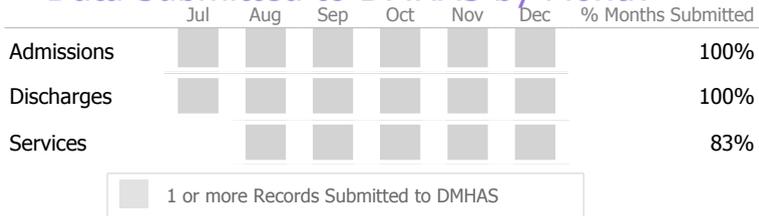
▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 39 Active Outreach & Engagement Programs

Park St. Inn.Grp Res 904-241
Connection Inc.
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	-	-	
Discharges	1	-	
Bed Days	2,696	2,576	5%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	90%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	91%
SA Screen Complete		N/A	93%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	95%
✔ Valid Axis V GAF Score		100%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		1	100%	75%	52%	25%	▲
✔ No Re-admit within 30 Days of Discharge		1	100%	85%	78%	15%	▲
✔ Follow-up within 30 Days of Discharge		1	100%	90%	79%	10%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Improved/Maintained Axis V GAF Score		9	60%	75%	52%	-15%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		15	1,359 days	0.5	98%	90%	93%	8%

☐ < 90%　☐ 90-110%　🟥 >110%

▲ > 10% Over　▼ < 10% Under

| Actual | | Goal | ✔ Goal Met | 🔴 Below Goal |

* State Avg based on 21 Active MH Intensive Res. Rehabilitation Programs

Park St.Res-Superv.Res.904-250
Connection Inc.
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	14	-7%	
Admits	3	2	50%	▲
Discharges	3	4	-25%	▼
Bed Days	1,824	1,755	4%	

Data Submission Quality

Data Entry	Actual % vs State Avg	Actual	State Avg
Valid NOMS Data		98%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		57%	81%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	89%
✔ SA Screen Complete		100%	88%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%
✔ Valid Axis V GAF Score		100%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪			▪		▪	50%
Discharges	▪			▪		▪	50%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		3	100%	60%	66%	40%	▲
●	Follow-up within 30 Days of Discharge		2	67%	90%	74%	-23%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Stable Living Situation		12	92%	95%	95%	-3%	
●	Social Support		6	46%	60%	83%	-14%	▼
●	Employed		0	0%	25%	12%	-25%	▼
●	Improved/Maintained Axis V GAF Score		8	80%	95%	63%	-15%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	Avg Utilization Rate		12	673 days	0.5	83%	90%	95%	-7%

■ < 90%   ■ 90-110%   ■ >110%

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

Pendelton Hse-TrnRes-SHP904252
Connection Inc.
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	42	-7%	
Admits	3	23	-87%	▼
Discharges	4	3	33%	▲
Service Hours	492	1,178	-58%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		97%	84%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	93%
✓ SA Screen Complete		100%	95%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	95%
✓ Valid Axis V GAF Score		100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	50%	50%	71%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		27	69%	60%	82%	9%	
✓ Stable Living Situation		36	92%	85%	95%	7%	
🔴 Employed		5	13%	25%	13%	-12%	▼
🔴 Improved/Maintained Axis V GAF Score		30	83%	95%	65%	-12%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		34	97%	90%	98%	7%

Data Submitted to DMHAS by Month
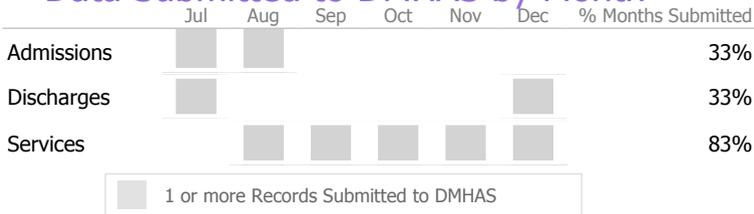
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢					33%
Discharges	▢					▢	33%
Services		▢	▢	▢	▢	▢	83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 39 Active Residential Support Programs

PTIP-State Street 111705
Connection Inc.
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4,849	5,557	-13%	▼
Admits	514	1,197	-57%	▼
Discharges	516	1,225	-58%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   ● Below Goal
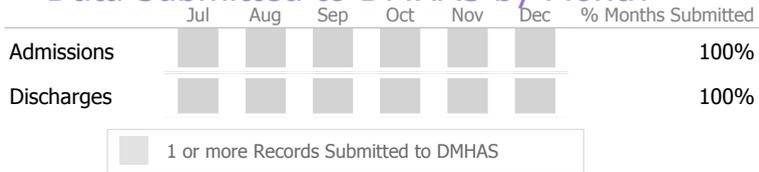
* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Recovery House 069445
Connection Inc.
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	93	70	33%	▲
Admits	69	50	38%	▲
Discharges	66	51	29%	▲
Bed Days	4,971	3,987	25%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		48	73%	85%	78%	-12%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔	Avg Utilization Rate		27	171 days	0.2	100%	90%	75%	10%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual		Goal	✔ Goal Met	● Below Goal
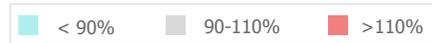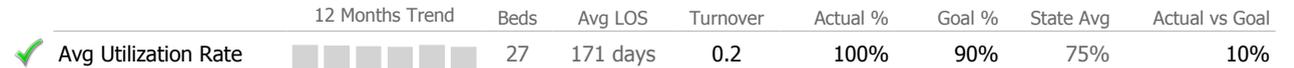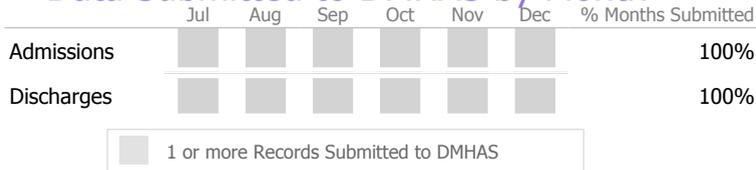
* State Avg based on 16 Active Recovery House Programs

RuoppSupSvs-SupHsgPilots904551
Connection Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	15	0%	
Admits	2	2	0%	
Discharges	2	1	100%	▲
Service Hours	292	541	-46%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		15	100%	85%	93%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		13	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▪		▪			33%
Discharges	▪			▪			33%
Services		▪	▪	▪	▪	▪	83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   ● Below Goal

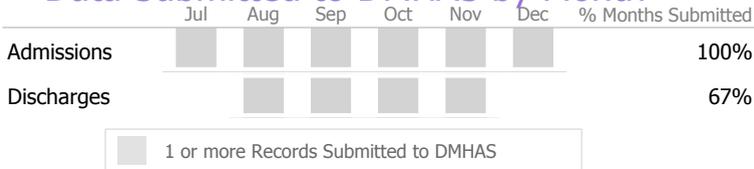* State Avg based on 52 Active Supportive Housing – Development Programs

Sierra - DMHAS
Connection Inc.
Forensic MH - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)
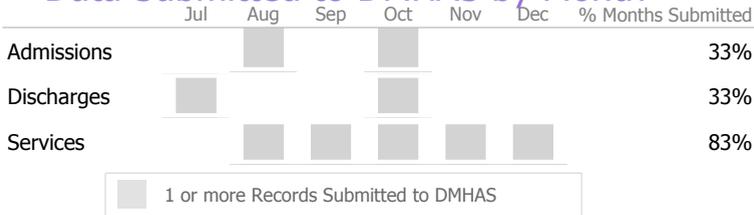
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	2	550%	▲
Admits	10	-		
Discharges	6	2	200%	▲
Bed Days	1,160	156	644%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		88%	91%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							67%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 2 Active Transitional Programs

STR - MAT Y2
Connection Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	55%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	62%	-55% ▼
Employed		N/A	N/A	50%	35%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	52%	-75% ▼
Not Arrested		N/A	N/A	75%	92%	-75% ▼
Self Help		N/A	N/A	60%	31%	-60% ▼
Stable Living Situation		N/A	N/A	95%	90%	-95% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%
Valid TEDS Data		N/A	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	45%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	86%
SA Screen Complete		N/A	99%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	62%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Buprenorphine Maintenance Programs

TCC - Old Saybrook 069200
Connection Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	117	143	-18%	▼
Admits	46	64	-28%	▼
Discharges	83	75	11%	▲
Service Hours	448	625	-28%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	71%	93%
Valid TEDS Data	57%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	5%	21%

Cooccurring	Actual	State Avg
✔ MH Screen Complete	100%	96%
✔ SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
✔ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	86%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	39	47%	50%	55%	-3%

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Not Arrested	108	92%	75%	84%	17%	▲
● Employed	46	39%	50%	41%	-11%	▼
● Abstinence/Reduced Drug Use	44	38%	55%	48%	-17%	▼
● Stable Living Situation	77	66%	95%	80%	-29%	▼
● Self Help	7	6%	60%	30%	-54%	▼
● Improved/Maintained Axis V GAF Score	7	7%	75%	50%	-68%	▼

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services	25	66%	90%	56%	-24%	▼

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ 2 or more Services within 30 days	38	83%	75%	63%	8%
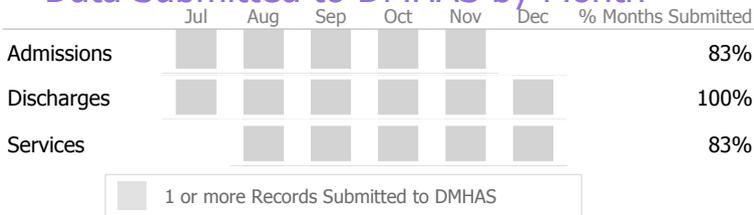
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

West Village　　904-554
Connection Inc.

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	42	-21%	▼
Admits	-	3	-100%	▼
Discharges	4	7	-43%	▼
Service Hours	367	512	-28%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		33	100%	85%	93%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		28	97%	90%	96%	7%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges					▪	▪	33%
Services		▪	▪	▪	▪	▪	83%

▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over　　▼ < 10% Under

▪ Actual　│ Goal　✔ Goal Met　⬤ Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

WolfeSupSvs-NxtStpSupHsg904552
Connection Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)
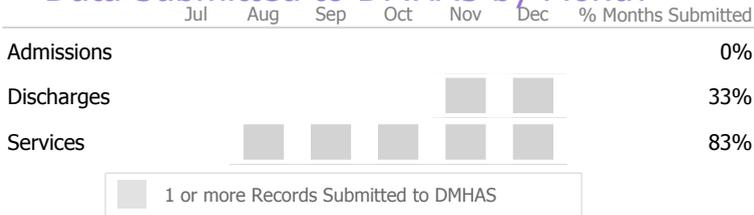
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	10	0%	
Admits	-	1	-100%	▼
Discharges	1	1	0%	
Service Hours	109	501	-78%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		10	100%	85%	93%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		9	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges		▮					17%
Services		▮	▮	▮	▮	▮	83%

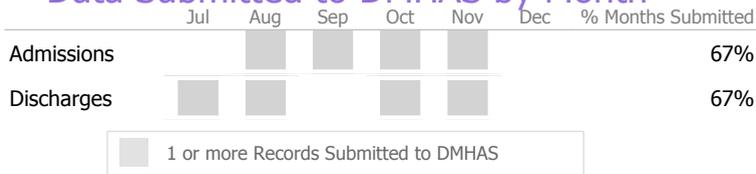▮ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

Women's Recovery Supports 069444
Connection Inc.
Addiction - Recovery Support - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)
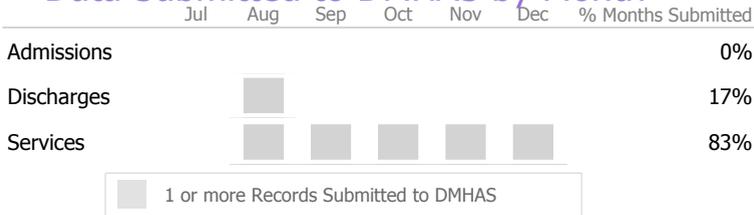
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	32	-16%	▼
Admits	9	13	-31%	▼
Discharges	11	12	-8%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▪	▪	▪	▪		67%
Discharges	▪	▪		▪	▪		67%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 1 Active Other Programs

Women's Srvs of Groton 069202
Connection Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	50	184	-73%	▼
Admits	2	101	-98%	▼
Discharges	31	102	-70%	▼
Service Hours	109	945	-88%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		31%	93%
Valid TEDS Data		16%	88%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	21%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	96%
✔ SA Screen Complete		100%	99%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		60%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							83%
Services							83%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		3	10%	50%	55%	-40%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Not Arrested		36	72%	75%	84%	-3%	
●	Abstinence/Reduced Drug Use		12	24%	55%	48%	-31%	▼
●	Employed		9	18%	50%	41%	-32%	▼
●	Self Help		0	0%	60%	30%	-60%	▼
●	Improved/Maintained Axis V GAF Score		0	0%	75%	50%	-75%	▼
●	Stable Living Situation		10	20%	95%	80%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		2	11%	90%	56%	-79%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	2 or more Services within 30 days		2	100%	75%	63%	25%	▲

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs