Catholic Charities- Waterbury
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - December 2018   (Data as of Mar 20, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	180	186	-3%
	Admits	47	32	47% ▲
	Discharges	53	45	18% ▲
	Service Hours	2,072	2,478	-16% ▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	130	61.6%
	Case Management	81	38.4%

Consumer Satisfaction Survey   (Based on 92 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Respect		100%	80%	91%
✓	Quality and Appropriateness		98%	80%	93%
✓	General Satisfaction		98%	80%	92%
✓	Participation in Treatment		97%	80%	92%
✓	Overall		95%	80%	91%
✓	Access		93%	80%	88%
✓	Outcome		86%	80%	83%
●	Recovery		78%	80%	79%

▬ Satisfied %		Goal %	▬ 0-80%	▬ 80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

	#	%		State Avg
18-25	8	4%		11%
26-34	18	10%	▼	23%
35-44	36	20%		21%
45-54	43	24%		21%
55-64	61	34%	▲	18%
65+	13	7%		6%

Gender

	#	%		State Avg
Female	109	61%	▲	41%
Male	71	39%	▼	59%
Transgender				0%

Ethnicity

	#	%		State Avg
Hisp-Puerto Rican	103	57%	▲	13%
Non-Hispanic	49	27%	▼	71%
Hispanic-Other	19	11%		7%
Unknown	8	4%		9%
Hispanic-Mexican	1	1%		1%
Hispanic-Cuban				0%

Race

	#	%		State Avg
White/Caucasian	138	77%	▲	63%
Other	18	10%		13%
Black/African American	11	6%		16%
Unknown	9	5%		5%
Am. Indian/Native Alaskan	2	1%		1%
Asian	2	1%		1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Adelante OP 501-210X
Catholic Charities- Waterbury
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	23	4%	
Admits	7	6	17%	▲
Discharges	11	8	38%	▲
Service Hours	855	872	-2%	

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		95%	96%

On-Time Periodic	Actual % vs Goal	Actual	State Avg
✔ 6 Month Updates		71%	66%

Cooccurring	Actual % vs Goal	Actual	State Avg
MH Screen Complete		80%	91%
SA Screen Complete		80%	91%

Diagnosis	Actual % vs Goal	Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%
✔ Valid Axis V GAF Score		100%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		7	64%	50%	53%	14%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		20	83%	60%	67%	23%	▲
🔴 Stable Living Situation		21	88%	95%	84%	-7%	
✔ Improved/Maintained Axis V GAF Score		15	83%	75%	47%	8%	
🔴 Employed		2	8%	30%	23%	-22%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		13	100%	90%	83%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		7	100%	75%	67%	25%	▲

▲ > 10% Over ▼ < 10% Under

☐ Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Hispanic Family Hisp CM501-291
Catholic Charities- Waterbury
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	80	91	-12%	▼
Admits	16	11	45%	▲
Discharges	12	17	-29%	▼
Service Hours	528	876	-40%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		85%	94%

On-Time Periodic		Actual	State Avg
6 Month Updates		52%	65%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		5	42%	50%	42%	-8%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		72	90%	60%	64%	30%	▲
✔	Stable Living Situation		72	90%	80%	78%	10%	
🔴	Employed		5	6%	20%	9%	-14%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		59	87%	90%	71%	-3%	

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 30 Active Standard Case Management Programs

Outpatient Clinical 501-290
Catholic Charities- Waterbury
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	116	112	4%	▼
Admits	23	15	53%	▲
Discharges	30	20	50%	▲
Service Hours	689	730	-5%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		87%	96%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		27%	66%

Cooccurring	Actual % vs Goal %	Actual	State Avg
MH Screen Complete		62%	91%
SA Screen Complete		65%	91%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		98%	97%
✔ Valid Axis V GAF Score		98%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		6	20%	50%	53%	-30%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		89	77%	60%	67%	17%	▲
🔴 Stable Living Situation		109	94%	95%	84%	-1%	
🔴 Improved/Maintained Axis V GAF Score		70	73%	75%	47%	-2%	
🔴 Employed		15	13%	30%	23%	-17%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		82	95%	90%	83%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		8	35%	75%	67%	-40%	▼

Data Submitted to DMHAS by Month
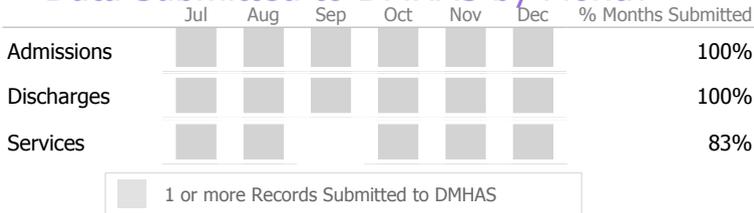
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

St. Francis Xavier
Catholic Charities- Waterbury
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	-	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		1	100%	85%	93%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		0	0%	90%	96%	N/A ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual	Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs