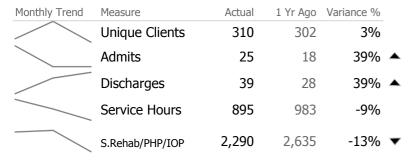**Prime Time House Inc.**
Torrington, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - September 2018   (Data as of Dec 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	310	302	3%	
	Admits	25	18	39%	▲
	Discharges	39	28	39%	▲
	Service Hours	895	983	-9%	
	S.Rehab/PHP/IOP	2,290	2,635	-13%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	231	67.2%
	Employment Services	113	32.8%

Consumer Satisfaction Survey   (Based on 60 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Access		98%	80%	88%
✓	General Satisfaction		97%	80%	92%
✓	Respect		96%	80%	91%
✓	Overall		95%	80%	91%
✓	Quality and Appropriateness		95%	80%	93%
✓	Participation in Treatment		95%	80%	92%
✓	Recovery		88%	80%	79%
✓	Outcome		84%	80%	83%

Legend: ▬ Satisfied % | Goal %   ▨ 0-80%   ▨ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	29	10%	10%
26-34	49	16%	22%
35-44	44	14%	20%
45-54	73	24%	21%
55-64	78	26%	19%
65+	32	10%	7%

Gender

Gender	#	%		State Avg
Female	167	54%	▲	41%
Male	143	46%	▼	58%
Transgender				0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	287	93%	▲	71%
Unknown	12	4%		8%
Hispanic-Other	7	2%		7%
Hisp-Puerto Rican	4	1%	▼	13%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Race

Race	#	%		State Avg
White/Caucasian	275	89%	▲	63%
Black/African American	20	6%		16%
Other	6	2%	▼	13%
Unknown	5	2%		5%
Asian	3	1%		1%
Am. Indian/Native Alaskan	1	0%		1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Legend: ▬ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

810 Main St. Soc Re 504-281
Prime Time House Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)
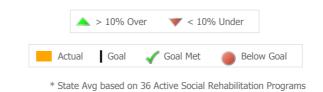
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	231	244	-5%	
Admits	3	5	-40%	▼
Discharges	20	6	233%	▲
Service Hours	630	510	24%	▲
Social Rehab/PHP/IOP Days	2,290	2,635	-13%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		195	92%	90%	65%	2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▧ Actual	▎ Goal	✔ Goal Met	⬤ Below Goal

* State Avg based on 36 Active Social Rehabilitation Programs

810 Main St. Voc Re 504-270
Prime Time House Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - September 2018   (Data as of Dec 13, 2018)

Program Activity

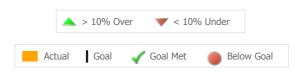| Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	113	113	0%	
Admits	22	13	69%	▲
Discharges	19	22	-14%	▼
Service Hours	264	474	-44%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		49	43%	35%	44%	8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		84	89%	90%	93%	-1%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		91%	96%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		98%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪	▪	▪	100%
Discharges		▪	▪	67%
Services	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 41 Active Employment Services Programs