Thames Valley Council for Comm Action Inc
Jewett City, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - March 2018   (Data as of Jun 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	16	15	7%
	Admits	1		
	Discharges	1		
	Service Hours	609	606	1%

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		16	100.0%

Consumer Satisfaction Survey   (Based on 10 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Quality and Appropriateness		100%	80%	93%
✔ Participation in Treatment		100%	80%	92%
✔ General Satisfaction		100%	80%	92%
✔ Overall		100%	80%	91%
✔ Access		100%	80%	88%
✔ Respect		90%	80%	91%
✔ Outcome		90%	80%	83%
✔ Recovery		90%	80%	79%

▬ Satisfied %	❘ Goal %	▨ 0-80%	▨ 80-100%	✔ Goal Met	⬤ Under Goal

Client Demographics

Age

	#	%		State Avg
18-25			▼	13%
26-34			▼	24%
35-44	5	31%	▲	20%
45-54	5	31%		21%
55-64	6	38%	▲	17%
65+				5%

Gender

	#	%	State Avg
Male	9	56%	60%
Female	7	44%	40%
Transgender			0%

Ethnicity

	#	%		State Avg
Non-Hispanic	15	94%	▲	73%
Hispanic-Other	1	6%		7%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hisp-Puerto Rican			▼	12%
Unknown				7%

Race

	#	%		State Avg
White/Caucasian	11	69%		64%
Black/African American	4	25%		16%
Am. Indian/Native Alaskan	1	6%		1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Other			▼	13%
Unknown				4%

▬ Unique Clients	❘ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Next Step Supportive Hsg301551
Thames Valley Council for Comm Action Inc
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	1	-	
Discharges	1	-	
Service Hours	609	606	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		16	100%	85%	86%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		15	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions					▪					11%
Discharges	▪									11%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS
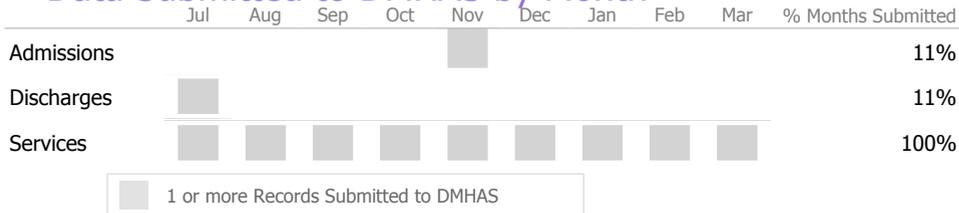
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs