Danbury Hospital
Danbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - March 2018   (Data as of Jun 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	376	1,038	-64%	▼
	Admits	489	753	-35%	▼
	Discharges	493	795	-38%	▼
	Service Hours		2,748	-100%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Crisis Services	355	91.7%
	IOP	24	6.2%
	Outpatient	8	2.1%

Consumer Satisfaction Survey   (Based on 116 FY17 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		91%	80%	92%
✓	Quality and Appropriateness		90%	80%	93%
✓	Respect		90%	80%	91%
✓	Overall		90%	80%	91%
✓	Access		90%	80%	88%
✓	Participation in Treatment		90%	80%	92%
●	Outcome		77%	80%	83%
●	Recovery		59%	80%	79%

▬ Satisfied %		Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	52	15%	13%
26-34	69	19%	24%
35-44	72	20%	20%
45-54	66	19%	21%
55-64	58	16%	17%
65+	38	11%	5%

Gender

	#	%	State Avg
Male	211	56%	60%
Female	165	44%	40%
Transgender			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	320	85% ▲	73%
Hispanic-Other	30	8%	7%
Hisp-Puerto Rican	12	3%	12%
Unknown	10	3%	7%
Hispanic-Mexican	3	1%	1%
Hispanic-Cuban	1	0%	0%

Race

	#	%	State Avg
White/Caucasian	284	76% ▲	64%
Other	50	13%	13%
Black/African American	28	7%	16%
Asian	7	2%	1%
Unknown	4	1%	4%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander			0%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

152 West St. IOP 506-220
Danbury Hospital
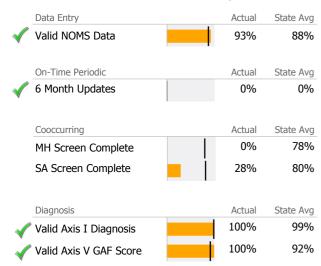Mental Health - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	24	0%
Admits	18	17	6%
Discharges	17	18	-6%
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		93%	88%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		0%	0%

Cooccurring		Actual	State Avg
MH Screen Complete		0%	78%
SA Screen Complete		28%	80%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	92%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Treatment Completed Successfully		15	88%	50%	71%	38% ▲
🔴	Follow-up within 30 Days of Discharge		5	33%	90%	77%	-57% ▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Social Support		15	62%	60%	66%	2%
🔴	Stable Living Situation		21	88%	95%	85%	-7%
🔴	Employed		3	12%	30%	28%	-18% ▼
🔴	Improved/Maintained Axis V GAF Score		10	50%	75%	83%	-25% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		0	0%	90%	78%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges		▪	▪	▪	▪	▪	▪	▪	▪	89%
Services										0%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 5 Active Standard IOP Programs

152 West St. OP Clin 506-210
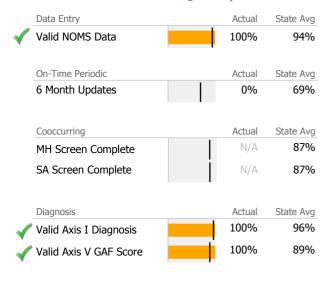Danbury Hospital
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
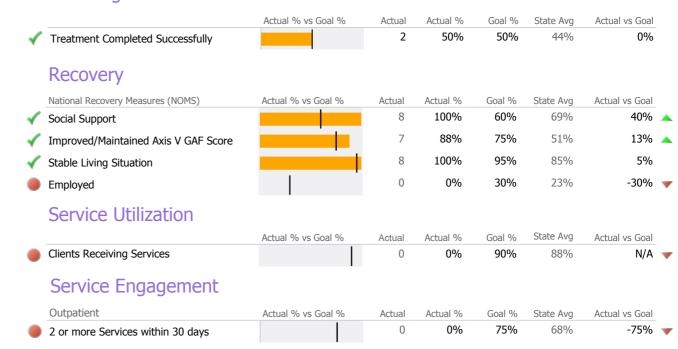Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	513	-98%	▼
Admits	-	14	-100%	▼
Discharges	4	56	-93%	▼
Service Hours	-	2,748	-100%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		2	50%	50%	44%	0%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		8	100%	60%	69%	40%	▲
✔	Improved/Maintained Axis V GAF Score		7	88%	75%	51%	13%	▲
✔	Stable Living Situation		8	100%	95%	85%	5%	
🔴	Employed		0	0%	30%	23%	-30%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	94%

On-Time Periodic		Actual	State Avg
	6 Month Updates	0%	69%

Cooccurring		Actual	State Avg
	MH Screen Complete	N/A	87%
	SA Screen Complete	N/A	87%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	96%
✔	Valid Axis V GAF Score	100%	89%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		0	0%	90%	88%	N/A	▼

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		0	0%	75%	68%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges			▢	▢						22%
Services		▢								11%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Legend: 🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

24 Hospital Ave. Crisis506-201
Danbury Hospital
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
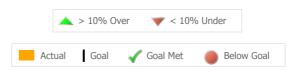Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	355	560	-37%	▼
Admits	471	722	-35%	▼
Discharges	472	721	-35%	▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Evaluation within 1.5 hours of Request		300	64%	75%	68%	-11%	▼
🔴 Community Location Evaluation		42	9%	80%	78%	-71%	▼
🔴 Follow-up Service within 48 hours		53	20%	90%	61%	-70%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs