

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	56	73	-23%	▼
	Admits	30	27	11%	▲
	Discharges	26	29	-10%	
	Service Hours		207	-100%	▼
	Bed Days	156	143	9%	

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 161 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ General Satisfaction		99%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Respect		97%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ Outcome		95%	80%	83%
✓ Access		95%	80%	88%
✓ Recovery		90%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	49	87.5%
	Residential Services	7	12.5%

### Client Demographics

Age	#	%	State Avg
18-25	6	11%	11%
26-34	19	34%	▲ 22%
35-44	14	25%	19%
45-54	12	21%	22%
55-64	5	9%	19%
65+			6%

Gender	#	%	State Avg
Male	41	73%	▲ 58%
Female	15	27%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	33	59%	▼ 74%
Unknown	12	21%	▲ 6%
Hispanic-Other	7	13%	7%
Hisp-Puerto Rican	4	7%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	36	64%	65%
Other	11	20%	13%
Black/African American	8	14%	16%
Unknown	1	2%	3%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	65	-25% ▼
Admits	24	21	14% ▲
Discharges	20	24	-17% ▼
Service Hours	-	207	-100% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	95%
Valid TEDS Data	98%	92%
<b>On-Time Periodic</b>		
6 Month Updates	85%	34%
<b>Cooccurring</b>		
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	40%	50%	55%	-10% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		48	94%	75%	82%	19% ▲
Self Help		27	53%	60%	33%	-7%
Abstinence/Reduced Drug Use		23	45%	55%	52%	-10% ▼
Stable Living Situation		36	71%	95%	82%	-24% ▼
Employed		9	18%	50%	39%	-32% ▼
Improved/Maintained Axis V GAF Score		18	55%	75%	49%	-20% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	60%	N/A ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	74%	-75% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% ▼
Admits	6	6	0%
Discharges	6	5	20% ▲
Bed Days	156	143	9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	83%	80%	75%	3%
✓ No Re-admit within 30 Days of Discharge		6	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		3	60%	90%	57%	-30% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		6	86%	70%	56%	16% ▲
✓ Self Help		5	71%	60%	75%	11% ▲
✓ Improved/Maintained Axis V GAF Score		6	100%	75%	85%	25% ▲

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		2	28 days	0.3	85%	90%	96%	-5%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs