

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,383	1,409	-2%
	Admits	892	891	0%
	Discharges	875	877	0%
	Service Hours	-	-	-
	Bed Days	52,604	52,627	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 228 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		89%	80%	92%
✓ Quality and Appropriateness		83%	80%	93%
✓ Respect		82%	80%	91%
✓ General Satisfaction		81%	80%	92%
✓ Overall		81%	80%	91%
● Access		77%	80%	88%
● Recovery		71%	80%	79%
● Outcome		71%	80%	83%

■ Satisfied % | ■ Goal % | ■ 0-80% | ■ 80-100% ● Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	871	62.4%
	Outpatient Services	517	37.6%
Forensic MH	Inpatient Services	282	20.2%
	Outpatient Services	118	8.5%
Mental Health	Inpatient Services	230	16.5%
	Outpatient Services	1,129	82%
	Residential Services	12	0.9%

Client Demographics

Age	#	%	State Avg
18-25	118	9%	11%
26-34	348	25%	22%
35-44	284	21%	19%
45-54	328	24%	22%
55-64	227	16%	19%
65+	78	6%	6%

Gender	#	%	State Avg
Male	1,060	77%	▲ 58%
Female	320	23%	▼ 41%
Transgender	3	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,129	82%	74%
Hisp-Puerto Rican	171	12%	13%
Hispanic-Other	60	4%	7%
Unknown	17	1%	6%
Hispanic-Cuban	4	0%	0%
Hispanic-Mexican	2	0%	1%

Race	#	%	State Avg
White/Caucasian	849	61%	65%
Black/African American	290	21%	16%
Other	204	15%	13%
Multiple Races	15	1%	1%
Asian	12	1%	1%
Am. Indian/Native Alaskan	7	1%	1%
Unknown	6	0%	3%
Hawaiian/Other Pacific Islander	0	0%	0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	586	614	-5%
Admits	626	619	1%
Discharges	499	481	4%
Transfers - In	1	2	-50% ▼
Transfers - Out	123	144	-15% ▼
Bed Days	3,267	3,250	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		329	66%	80%	66%	-14% ▼
✔ No Re-admit within 30 Days of Discharge		450	90%	85%	90%	5%
● Follow-up within 30 Days of Discharge		171	52%	90%	52%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	0%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	5 days	0.1	87%	90%	87%	-3%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submission Quality

Data Entry	Actual	State Avg
✔ Valid NOMS Data		81%
✔ Valid TEDS Data		91%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
✔ MH Screen Complete		83%
✔ SA Screen Complete		82%
Diagnosis		
✔ Valid Axis I Diagnosis		100%
✔ Valid Axis V GAF Score		0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	153	143	7%
Admits	54	58	-7%
Discharges	43	40	8%
Transfers - In	2	2	0%
Transfers - Out	3	5	-40% ▼
Bed Days	9,330	8,733	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	98%	98%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	20%	22%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	9%	95%	11%	-86% ▼
No Re-admit within 30 Days of Discharge		41	95%	85%	93%	10%
Follow-up within 30 Days of Discharge		2	50%	90%	40%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		11	12%	95%	8%	-83% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		81	242 days	0.5	125%	90%	97%	35% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	101	-11% ▼
Admits	2	1	100% ▲
Discharges	1	2	-50% ▼
Bed Days	8,114	8,985	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	100%
SA Screen Complete	N/A	98%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	23%	22%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	95%	11%	5%
● No Re-admit within 30 Days of Discharge		0	0%	85%	93%	-85% ▼
● Follow-up within 30 Days of Discharge		0	0%	90%	40%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		6	7%	95%	8%	-88% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		117	1,945 days	1.3	75%	90%	97%	-15% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	40	0%
Admits	2	4	-50% ▼
Discharges	1	-	
Transfers - In	2	-	
Transfers - Out	2	1	100% ▲
Bed Days	3,318	3,263	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	98%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	100%
Valid Axis V GAF Score	23%	22%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	95%	11%	-95% ▼
No Re-admit within 30 Days of Discharge		1	100%	85%	93%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	40%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	8%	-95% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate				34	883 days	0.9	106%	90%	97%	16% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	166	173	-4%
Admits	11	20	-45% ▼
Discharges	11	26	-58% ▼
Transfers - In	5	9	-44% ▼
Transfers - Out	2	2	0%
Bed Days	13,931	13,385	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%
Cooccurring	Actual	State Avg
MH Screen Complete	87%	90%
SA Screen Complete	87%	71%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	7%	22%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	82%	95%	51%	-13% ▼
No Re-admit within 30 Days of Discharge		11	100%	85%	86%	15% ▲
Follow-up within 30 Days of Discharge		6	67%	90%	78%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		7	5%	95%	13%	-90% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	845 days	0.8	108%	90%	91%	18% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	32	-13% ▼
Admits	2	1	100% ▲
Discharges	1	3	-67% ▼
Bed Days	2,416	2,778	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	90%
SA Screen Complete	100%	71%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	0%	22%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	95%	51%	5%
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	86%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	78%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	13%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		45	1,257 days	1.6	58%	90%	91%	-32% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	21	-5%
Admits	3	4	-25% ▼
Discharges	5	4	25% ▲
Bed Days	1,531	1,470	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	90%
SA Screen Complete	100%	71%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	40%	22%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	95%	51%	5%
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	86%	15% ▲
● Follow-up within 30 Days of Discharge		4	80%	90%	78%	-10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		5	28%	95%	13%	-67% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	754 days	0.8	111%	90%	91%	21% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	21	-14% ▼
Admits	1	5	-80% ▼
Discharges	3	3	0%
Transfers - In	1	-	
Transfers - Out	2	-	
Bed Days	1,321	1,555	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	89%
On-Time Periodic		
6 Month Updates	0%	15%
Cooccurring		
MH Screen Complete	100%	90%
SA Screen Complete	100%	71%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	11%	22%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	33%	95%	51%	-62% ▼
No Re-admit within 30 Days of Discharge		3	100%	85%	86%	15% ▲
Follow-up within 30 Days of Discharge		1	100%	90%	78%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		1	9%	95%	13%	-86% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	313 days	1.1	72%	90%	91%	-18% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	413	423	-2%
Admits	189	178	6%
Discharges	309	317	-3%
Transfers - In	125	147	-15% ▼
Transfers - Out	4	8	-50% ▼
Bed Days	9,376	9,208	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		216	70%	80%	70%	-10% ▼
No Re-admit within 30 Days of Discharge		290	94%	85%	94%	9%
Follow-up within 30 Days of Discharge		127	59%	90%	59%	-31% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		111	34 days	0.3	92%	90%	92%	2%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	2	1	100% ▲
Discharges	2	1	100% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	71%	71%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	96%
Valid Axis V GAF Score	92%	80%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	95%	88%	5%
● No Re-admit within 30 Days of Discharge		0	0%	85%	91%	-85% ▼
● Follow-up within 30 Days of Discharge		1	50%	90%	97%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		6	67%	95%	35%	-28% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Sub-Acute Programs