

Reporting Period: July 2017 - September 2017 (Data as of Dec 14, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,543	1,599	-4%
	Admits	424	524	-19% ▼
	Discharges	392	564	-30% ▼
	Service Hours	212	89	140% ▲
	Bed Days	5,500	4,869	13% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 417 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Overall		97%	80%	91%
✓ Respect		96%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ Outcome		93%	80%	83%
✓ General Satisfaction		91%	80%	92%
✓ Recovery		90%	80%	79%
✓ Access		89%	80%	88%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	1,240	79.9%
	Outpatient	163	10.5%
Addiction	Residential Services	149	9.6%

Client Demographics

Age	#	%	State Avg
18-25	439	29%	▲ 11%
26-34	436	28%	22%
35-44	292	19%	19%
45-54	210	14%	22%
55-64	125	8%	▼ 19%
65+	33	2%	6%

Gender	#	%	State Avg
Male	1,234	80%	▲ 58%
Female	306	20%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,036	67%	74%
Hispanic-Other	425	28%	▲ 7%
Hisp-Puerto Rican	38	2%	▼ 13%
Unknown	36	2%	6%
Hispanic-Mexican	7	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	1,116	72%	65%
Black/African American	288	19%	16%
Other	86	6%	13%
Unknown	34	2%	3%
Asian	16	1%	1%
Multiple Races	3	0%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Better Choice (Positive Directions)

Connecticut Renaissance Inc.

Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 14, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	15	20% ▲
Admits	1	-	
Discharges	1	1	0%
Service Hours	67	27	151% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	82%
Valid TEDS Data	67%	17%
On-Time Periodic		
6 Month Updates	33%	78%
Cooccurring		
MH Screen Complete	100%	87%
SA Screen Complete	100%	89%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	100%	75%	43%	25% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		17	100%	90%	94%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	100%	75%	69%	25% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	7	43% ▲
Admits	1	1	0%
Discharges	2	-	
Service Hours	39	37	7%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	75%	43%	25% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		7	88%	90%	94%	-2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		1	100%	75%	69%	25% ▲

Data Submission Quality

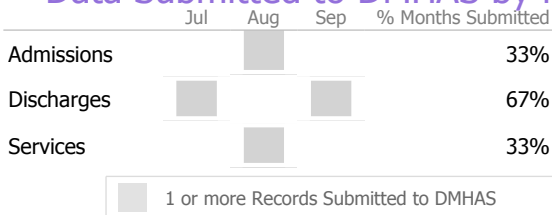
Data Entry	Actual	State Avg
✓ Valid NOMS Data		93% / 82%
✓ Valid TEDS Data		67% / 17%

On-Time Periodic	Actual	State Avg
6 Month Updates		0% / 78%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		100% / 87%
✓ SA Screen Complete		100% / 89%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% / 100%
✓ Valid Axis V GAF Score		100% / 100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	55	4%
Admits	40	48	-17% ▼
Discharges	37	37	0%
Bed Days	1,718	1,280	34% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	93%
Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		28	76%	50%	81%	26% ▲
✓ No Re-admit within 30 Days of Discharge		36	97%	85%	81%	12% ▲
● Follow-up within 30 Days of Discharge		21	75%	90%	78%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		35	61%	70%	75%	-9%
✓ Improved/Maintained Axis V GAF Score		36	95%	75%	98%	20% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	54 days	0.4	93%	90%	94%	3%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	135	107	26% ▲
Admits	18	39	-54% ▼
Discharges	12	18	-33% ▼
Service Hours	106	25	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	95%
Valid TEDS Data	100%	92%
On-Time Periodic		
6 Month Updates	0%	35%
Cooccurring		
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	58%	50%	55%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		52	39%	50%	39%	-11% ▼
● Not Arrested		83	61%	75%	82%	-14% ▼
● Abstinence/Reduced Drug Use		31	23%	55%	52%	-32% ▼
● Stable Living Situation		80	59%	95%	82%	-36% ▼
● Self Help		9	7%	60%	33%	-53% ▼
● Improved/Maintained Axis V GAF Score		10	9%	75%	50%	-66% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		22	18%	90%	60%	-72% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		8	44%	75%	74%	-31% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,240	1,306	-5%
Admits	318	346	-8%
Discharges	286	419	-32% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	█	█	█	100%
Discharges	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	89	3%
Admits	46	73	-37% ▼
Discharges	52	68	-24% ▼
Bed Days	3,782	3,125	21% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	97%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	25%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		36	69%	70%	76%	-1%
No Re-admit within 30 Days of Discharge		52	100%	85%	85%	15%
Follow-up within 30 Days of Discharge		14	39%	90%	60%	-51%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		72	78%	70%	74%	8%
Improved/Maintained Axis V GAF Score		49	94%	95%	90%	-1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		50	77 days	0.5	82%	90%	83%	-8%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs