Community Health Services Inc.
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - September 2017   (Data as of Dec 13, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	45	36	25%	▲
	Admits		4	-100%	▼
	Discharges				
	Service Hours		-		

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago	

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		45	100.0%

Client Demographics

Age

Age		#	%		State Avg
18-25				▼	11%
26-34				▼	22%
35-44		1	2%	▼	19%
45-54		1	2%	▼	22%
55-64		31	69%	▲	19%
65+		12	27%	▲	6%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		26	58%	▼	74%
Hisp-Puerto Rican		12	27%	▲	13%
Hispanic-Other		3	7%		7%
Hispanic-Cuban		2	4%		0%
Unknown		2	4%		6%
Hispanic-Mexican					1%

Gender

Gender		#	%		State Avg
Male		31	69%	▲	58%
Female		14	31%		41%
Transgender					0%

Race

Race		#	%		State Avg
Black/African American		27	60%	▲	16%
Other		12	27%	▲	13%
White/Caucasian		5	11%	▼	65%
Unknown		1	2%		3%
Am. Indian/Native Alaskan					1%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

▮ Unique Clients	┃ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Senior Services
Community Health Services Inc.
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	36	25%	▲
Admits	-	4	-100%	▼
Discharges	-	-		
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	52%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	75%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		1	2%	20%	20%	-18%	▼
● Stable Living Situation		13	29%	80%	84%	-51%	▼
● Self Help		0	0%	60%	68%	-60%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	70%	N/A	▼

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 14 Active Standard Case Management Programs