

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	417	480	-13%	▼
	Admits	62	130	-52%	▼
	Discharges	69	133	-48%	▼
	Service Hours	1,951	2,349	-17%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	417	100.0%

Consumer Satisfaction Survey (Based on 130 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Access		100%	80%	88%
✓ General Satisfaction		99%	80%	92%
✓ Overall		99%	80%	91%
✓ Participation in Treatment		98%	80%	92%
✓ Respect		98%	80%	91%
✓ Outcome		88%	80%	83%
✓ Recovery		84%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	36	9%	13%
26-34	78	19%	24%
35-44	64	15%	20%
45-54	86	21%	21%
55-64	94	23%	16%
65+	59	14%	5%

Gender	#	%	State Avg
Female	265	64%	▲ 40%
Male	152	36%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	398	95%	▲ 72%
Hispanic-Other	9	2%	7%
Hisp-Puerto Rican	6	1%	▼ 12%
Unknown	3	1%	7%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	402	96%	▲ 64%
Black/African American	8	2%	▼ 17%
Unknown	3	1%	4%
Other	2	0%	▼ 13%
Am. Indian/Native Alaskan	1	0%	1%
Multiple Races	1	0%	1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	93%	69%
Cooccurring	Actual	State Avg
MH Screen Complete	95%	88%
SA Screen Complete	98%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	99%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	7%	50%	45%	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		392	94%	60%	69%	34% ▲
Employed		149	36%	30%	24%	6%
Stable Living Situation		406	97%	95%	86%	2%
Improved/Maintained Axis V GAF Score		241	61%	75%	54%	-14% ▼

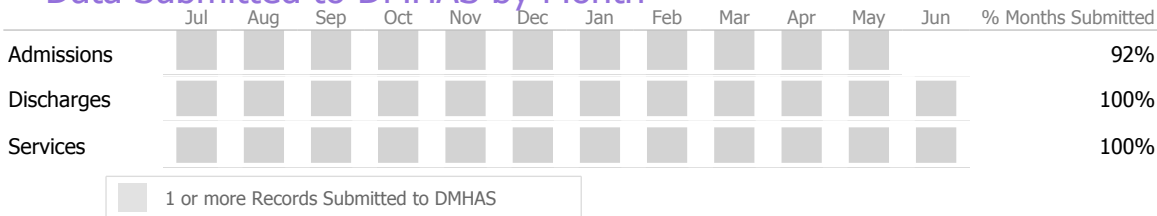
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		325	93%	90%	89%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		35	56%	75%	67%	-19% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs