

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	18	23	-22% ▼
	Admits	9	13	-31% ▼
	Discharges	7	16	-56% ▼
	Service Hours	-	-	-
	Bed Days	5,479	5,286	4%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Residential Services	18	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	15	83%	▲ 13%
26-34	3	17%	24%
35-44			▼ 20%
45-54			▼ 21%
55-64			▼ 16%
65+			5%

Ethnicity	#	%	State Avg
Non-Hispanic	10	56%	▼ 72%
Hispanic-Other	4	22%	▲ 7%
Hisp-Puerto Rican	4	22%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			7%

Gender	#	%	State Avg
Male	16	89%	▲ 60%
Female	2	11%	▼ 40%
Transgender			0%

Race	#	%	State Avg
Black/African American	6	33%	▲ 17%
Other	6	33%	▲ 13%
White/Caucasian	4	22%	▼ 64%
Unknown	2	11%	4%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	9	-22% ▼
Admits	3	4	-25% ▼
Discharges	3	5	-40% ▼
Bed Days	1,402	1,228	14% ▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	67%	60%	68%	7%
● Follow-up within 30 Days of Discharge		1	50%	90%	80%	-40% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	86%	60%	84%	26% ▲
✓ Stable Living Situation		7	100%	95%	96%	5%
✓ Employed		2	29%	25%	11%	4%
● Improved/Maintained Axis V GAF Score		2	33%	95%	68%	-62% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%

Cooccurring	Actual	State Avg
MH Screen Complete		84%
SA Screen Complete		82%

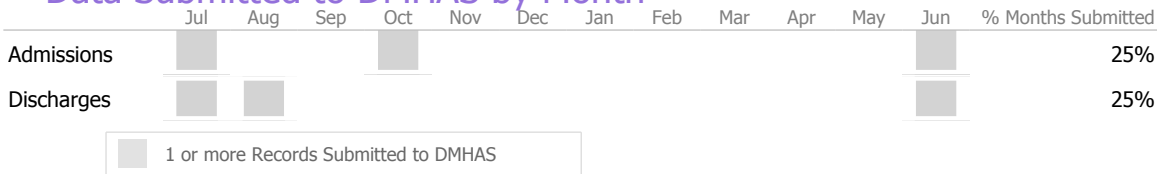
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		97%
✓ Valid Axis V GAF Score		94%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	600 days	0.2	96%	90%	94%	6%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 62 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	6	-33% ▼
Admits	2	4	-50% ▼
Discharges	-	4	-100% ▼
Bed Days	869	1,060	-18% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	68%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	100%	60%	84%	40% ▲
✓ Stable Living Situation		4	100%	95%	96%	5%
● Employed		0	0%	25%	11%	-25% ▼
● Improved/Maintained Axis V GAF Score		0	0%	95%	68%	-95% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
6 Month Updates		83%
Cooccurring	Actual	State Avg
MH Screen Complete		84%
SA Screen Complete		82%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		97%
Valid Axis V GAF Score		94%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	443 days	0.3	79%	90%	94%	-11% ▼

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													0%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual     Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 62 Active Supervised Apartments Programs

# Standard 266

My People Clinical Services LLC

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	13	-23% ▼
Admits	4	5	-20% ▼
Discharges	4	7	-43% ▼
Bed Days	3,208	2,998	7%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	83%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	84%
SA Screen Complete	0%	82%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	80%	94%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	25%	60%	68%	-35% ▼
Follow-up within 30 Days of Discharge		0	0%	90%	80%	-90% ▼

## Recovery

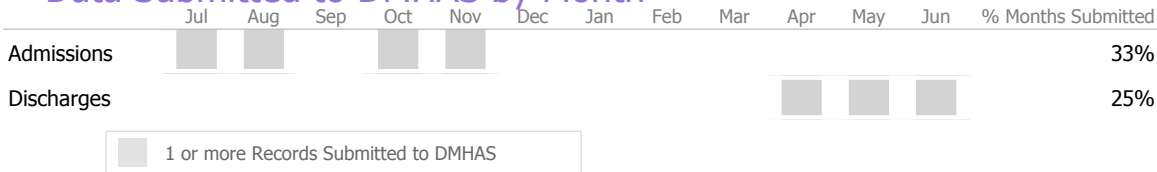
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		8	80%	60%	84%	20% ▲
Stable Living Situation		9	90%	95%	96%	-5%
Employed		0	0%	25%	11%	-25% ▼
Improved/Maintained Axis V GAF Score		3	30%	95%	68%	-65% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	725 days	0.2	110%	90%	94%	20% ▲

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

\* State Avg based on 62 Active Supervised Apartments Programs