

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	140	120	17%	▲
	Admits	135	87	55%	▲
	Discharges	119	108	10%	
	Service Hours		471	-100%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	140	100.0%

Consumer Satisfaction Survey

(Based on 161 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ General Satisfaction		99%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Respect		97%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ Outcome		95%	80%	83%
✓ Access		95%	80%	88%
✓ Recovery		90%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	13	9%	13%
26-34	58	41%	▲ 24%
35-44	38	27%	20%
45-54	19	14%	21%
55-64	12	9%	16%
65+			5%

Gender	#	%	State Avg
Male	116	83%	▲ 60%
Female	24	17%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	102	73%	72%
Hispanic-Other	15	11%	7%
Unknown	13	9%	7%
Hisp-Puerto Rican	10	7%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	105	75%	▲ 64%
Other	24	17%	13%
Black/African American	9	6%	▼ 17%
Unknown	2	1%	4%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	140	120	17% ▲
Admits	135	87	55% ▲
Discharges	119	108	10%
Service Hours	-	471	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
Valid TEDS Data	99%	92%
On-Time Periodic		
6 Month Updates	56%	24%
Cooccurring		
MH Screen Complete	99%	97%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	97%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		40	34%	50%	54%	-16% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		150	94%	75%	86%	19% ▲
Improved/Maintained Axis V GAF Score		111	87%	75%	59%	12% ▲
Stable Living Situation		140	88%	95%	85%	-7%
Abstinence/Reduced Drug Use		74	47%	55%	56%	-8%
Self Help		80	50%	60%	33%	-10%
Employed		45	28%	50%	44%	-22% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	72%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	66%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█												8%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs