

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↘	Unique Clients	78	81	-4%
	Admits		5	-100% ▼
↗	Discharges	78	3	2500%
	Service Hours	51	384	-87% ▼

### Consumer Satisfaction Survey

(Based on 1 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	78	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	2	3%	13%
26-34	12	15%	24%
35-44	11	14%	20%
45-54	20	26%	21%
55-64	18	23%	16%
65+	15	19%	▲ 5%

Gender	#	%	State Avg
Female	55	71%	▲ 40%
Male	23	29%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	66	85%	▲ 72%
Unknown	12	15%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Hisp-Puerto Rican			▼ 12%

Race	#	%	State Avg
White/Caucasian	70	90%	▲ 64%
Unknown	7	9%	4%
Black/African American	1	1%	▼ 17%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 13%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

# Clinical Case Management

Day Kimball Hospital

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	81	-4%
Admits	-	5	-100% ▼
Discharges	78	3	2500% ▲
Service Hours	51	384	-87% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	66%

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	66%
SA Screen Complete	N/A	66%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	61%
Valid Axis V GAF Score	100%	35%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		77	99%	50%	60%	49% ▲

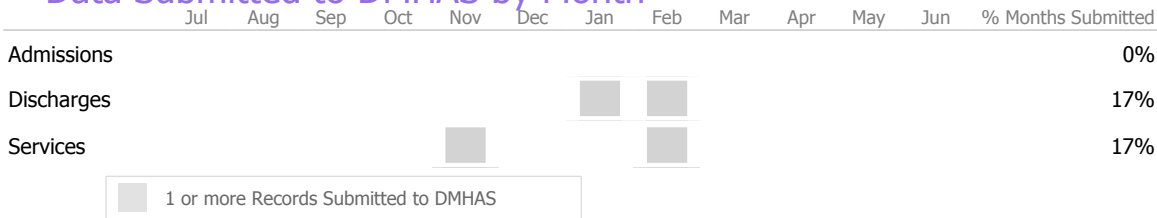
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		65	83%	60%	71%	23% ▲
Stable Living Situation		74	95%	80%	84%	15% ▲
Employed		15	19%	20%	11%	-1%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	71%	N/A ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ⬤ Below Goal

\* State Avg based on 30 Active Standard Case Management Programs