Council of Churches_Greater Bridgeport
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - June 2018   (Data as of Sep 18, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	148	77	92%	▲
	Admits	125	59	112%	▲
	Discharges	88	55	60%	▲
	Service Hours	90	132	-32%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Employment Services		148	100.0%

Consumer Satisfaction Survey   (Based on 7 FY17 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Participation in Treatment		100%	80%	92%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Outcome		100%	80%	83%
✓	Recovery		100%	80%	79%
✓	Access		86%	80%	88%

Legend: ▬ Satisfied % | Goal %   ▮ 0-80%   ▮ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	9	6%	13%
26-34	32	22%	24%
35-44	44	31% ▲	20%
45-54	42	29%	21%
55-64	16	11%	16%
65+	1	1%	5%

Gender

Gender	#	%	State Avg
Male	130	88% ▲	60%
Female	18	12% ▼	40%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	119	80% ▲	12%
Hispanic-Other	26	18% ▲	7%
Non-Hispanic	2	1% ▼	72%
Hispanic-Mexican	1	1%	1%
Hispanic-Cuban			0%
Unknown			7%

Race

Race	#	%	State Avg
Other	146	99% ▲	13%
Black/African American	1	1% ▼	17%
Hawaiian/Other Pacific Islander	1	1%	0%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Unknown			4%
White/Caucasian		▼	64%

Legend: ▬ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

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Council of Churches_Greater Bridgeport
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	148	77	92%	▲
Admits	125	59	112%	▲
Discharges	88	55	60%	▲
Service Hours	90	132	-32%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed	▉ |	17	11%	35%	34%	-24%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services	▉▉▉ |	34	57%	90%	87%	-33%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data	▉▉▉	99%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates	|	0%	48%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▢	▢	▢	▢	▢	▢	▢	▢	▢	75%
Discharges				▢	▢	▢	▢	▢	▢	▢	▢	▢	75%
Services				▢	▢	▢	▢	▢	▢	▢	▢	▢	75%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▉ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 7 Active Employment Services Programs