

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,802	2,998	-7%
	Admits	1,698	1,962	-13% ▼
	Discharges	1,711	1,902	-10%
	Service Hours	638	569	12% ▲
	Bed Days	21,106	23,207	-9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 417 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Overall		97%	80%	91%
✓ Respect		96%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ Outcome		93%	80%	83%
✓ General Satisfaction		91%	80%	92%
✓ Recovery		90%	80%	79%
✓ Access		89%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	2,220	78.7%
	Residential Services	360	12.8%
Addiction	Outpatient	238	8.4%
	Medication Assisted Treatment	2	0.1%

Client Demographics

Age	#	%	State Avg
18-25	791	28%	▲ 13%
26-34	783	28%	24%
35-44	548	20%	20%
45-54	382	14%	21%
55-64	222	8%	16%
65+	58	2%	5%

Gender	#	%	State Avg
Male	2,243	80%	▲ 60%
Female	554	20%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,858	66%	72%
Hispanic-Other	788	28%	▲ 7%
Hisp-Puerto Rican	82	3%	12%
Unknown	62	2%	7%
Hispanic-Mexican	11	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	2,030	72%	64%
Black/African American	539	19%	17%
Other	138	5%	13%
Unknown	52	2%	4%
Asian	35	1%	1%
Multiple Races	6	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Am. Indian/Native Alaskan			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

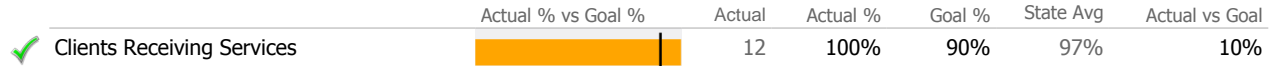
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	21	5%
Admits	5	6	-17% ▼
Discharges	10	4	150% ▲
Service Hours	205	231	-12% ▼

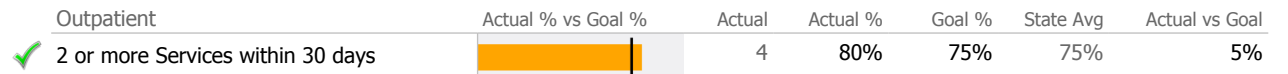
Discharge Outcomes



Service Utilization



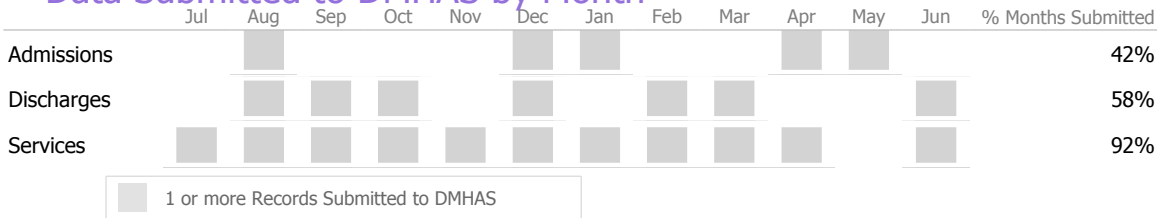
Service Engagement



Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		92%
✓ Valid TEDS Data		23%
On-Time Periodic	Actual	State Avg
6 Month Updates		83%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		93%
✓ SA Screen Complete		93%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

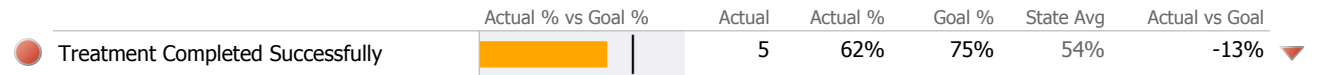
Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

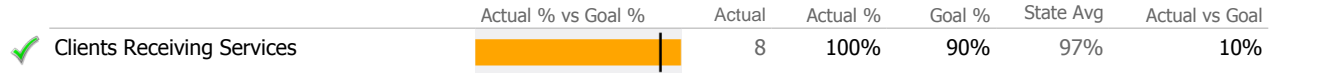
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	7	10	-30% ▼
Discharges	8	7	14% ▲
Service Hours	137	182	-25% ▼

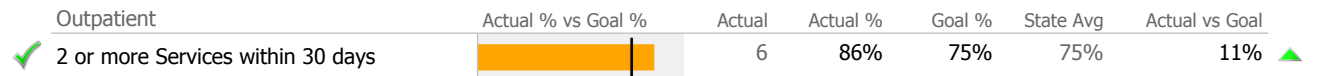
Discharge Outcomes



Service Utilization



Service Engagement



Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		92%
✓ Valid TEDS Data		23%
On-Time Periodic	Actual	State Avg
6 Month Updates		83%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		93%
✓ SA Screen Complete		93%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	172	191	-10%
Admits	163	191	-15% ▼
Discharges	149	182	-18% ▼
Bed Days	8,928	7,535	18% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		121	81%	50%	82%	31% ▲
✓ No Re-admit within 30 Days of Discharge		144	97%	85%	81%	12% ▲
● Follow-up within 30 Days of Discharge		93	77%	90%	78%	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	79%	93%
✓ Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		147	82%	70%	90%	12% ▲
● Improved/Maintained Axis V GAF Score		71	45%	75%	82%	-30% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	92 days	0.1	122%	90%	109%	32% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	202	183	10% ▲
Admits	86	116	-26% ▼
Discharges	55	67	-18% ▼
Service Hours	293	156	88% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	94%
Valid TEDS Data	95%	92%
On-Time Periodic		
6 Month Updates	0%	24%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		30	55%	50%	54%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Not Arrested		150	74%	75%	86%	-1%
● Employed		90	44%	50%	44%	-6%
● Abstinence/Reduced Drug Use		71	35%	55%	56%	-20%
● Stable Living Situation		134	66%	95%	85%	-29%
● Self Help		9	4%	60%	33%	-56%
● Improved/Maintained Axis V GAF Score		16	9%	75%	59%	-66%

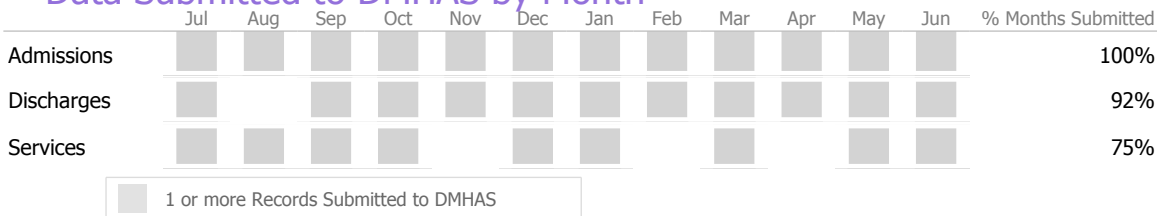
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		35	24%	90%	72%	-66%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		28	33%	75%	66%	-42%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,220	2,299	-3%
Admits	1,292	1,347	-4%
Discharges	1,347	1,373	-2%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	189	243	-22% ▼
Admits	143	230	-38% ▼
Discharges	140	208	-33% ▼
Bed Days	12,178	11,965	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	96%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	0%	23%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	99%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		106	76%	70%	74%	6%
✓ No Re-admit within 30 Days of Discharge		139	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		43	41%	90%	65%	-49% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		166	88%	70%	81%	18% ▲
● Improved/Maintained Axis V GAF Score		87	59%	95%	83%	-36% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		50	112 days	0.2	67%	90%	89%	-23% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

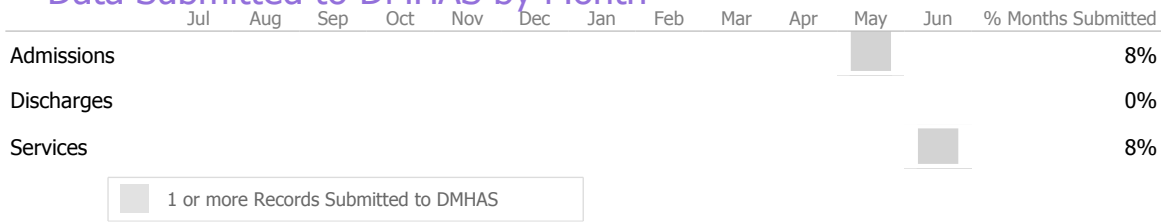
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	2	-	
Discharges	-	-	
Service Hours	4	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	92%
✓ Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	N/A	72%
Cooccurring		
✓ MH Screen Complete	100%	88%
✓ SA Screen Complete	100%	99%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Buprenorphine Maintenance Programs