

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,662	2,073	-20% ▼
	Admits	1,155	1,634	-29% ▼
	Discharges	1,120	1,621	-31% ▼
	Service Hours	3,611	7,235	-50% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	1,034	60.4%
Addiction			
	Outpatient	343	20.0%
	Case Management	310	18.1%
Mental Health			
	Case Management	24	1.4%

Consumer Satisfaction Survey

(Based on 227 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ Overall		92%	80%	91%
✓ Participation in Treatment		90%	80%	92%
✓ Recovery		86%	80%	79%
✓ Respect		86%	80%	91%
✓ Outcome		84%	80%	83%
✓ Access		81%	80%	88%

Satisfied % |
 Goal % |
 0-80% |
 80-100% |
 Goal Met |
 Under Goal

Client Demographics

Age	#	%	State Avg
18-25	378	23%	13%
26-34	486	29%	24%
35-44	340	21%	20%
45-54	263	16%	21%
55-64	149	9%	16%
65+	41	2%	5%

Gender	#	%	State Avg
Male	1,126	68%	60%
Female	536	32%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	756	45%	72%
Hisp-Puerto Rican	595	36%	12%
Hispanic-Other	255	15%	7%
Hispanic-Mexican	33	2%	1%
Unknown	12	1%	7%
Hispanic-Cuban	11	1%	0%

Race	#	%	State Avg
Other	597	36%	13%
White/Caucasian	531	32%	64%
Black/African American	483	29%	17%
Unknown	30	2%	4%
Asian	18	1%	1%
Am. Indian/Native Alaskan	3	0%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients |
 State Avg |
 ▲ > 10% Over State Avg |
 ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	21	-33% ▼
Admits	-	7	-100% ▼
Discharges	-	7	-100% ▼
Service Hours	228	306	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	100%	85%	91%	15% ▲

Service Utilization

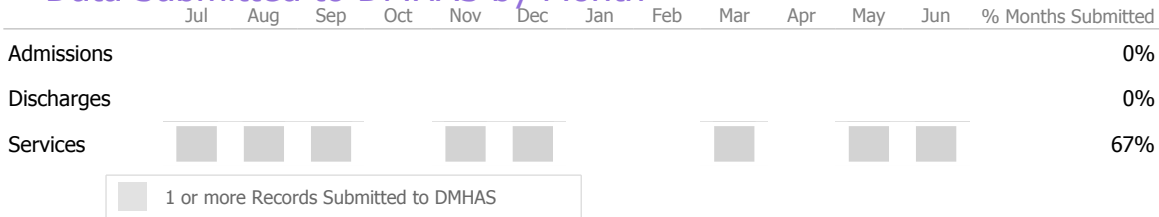
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		81%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	343	742	-54% ▼
Admits	227	612	-63% ▼
Discharges	284	670	-58% ▼
Service Hours	2,488	6,277	-60% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	94%
Valid TEDS Data	95%	92%
On-Time Periodic		
6 Month Updates	96%	24%
Cooccurring		
MH Screen Complete	98%	97%
SA Screen Complete	98%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		97	34%	50%	54%	-16% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		287	93%	75%	59%	18% ▲
Abstinence/Reduced Drug Use		167	46%	55%	56%	-9%
Stable Living Situation		313	86%	95%	85%	-9%
Employed		149	41%	50%	44%	-9%
Not Arrested		214	59%	75%	86%	-16% ▼
Self Help		24	7%	60%	33%	-53% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		79	98%	90%	72%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		180	83%	75%	66%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

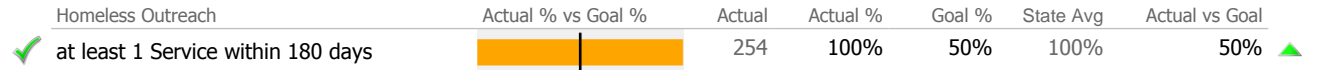
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

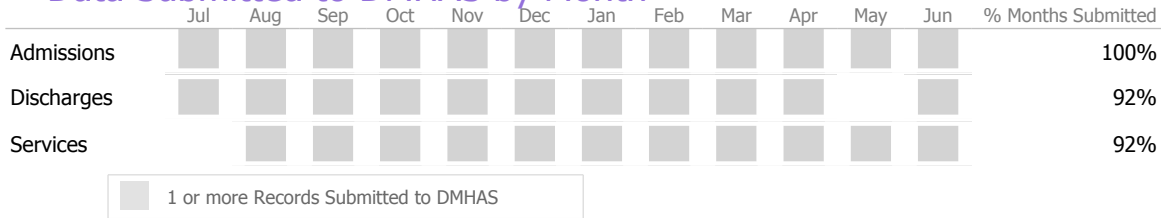
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	310	235	32% ▲
Admits	257	214	20% ▲
Discharges	65	179	-64% ▼
Service Hours	637	319	100% ▲

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

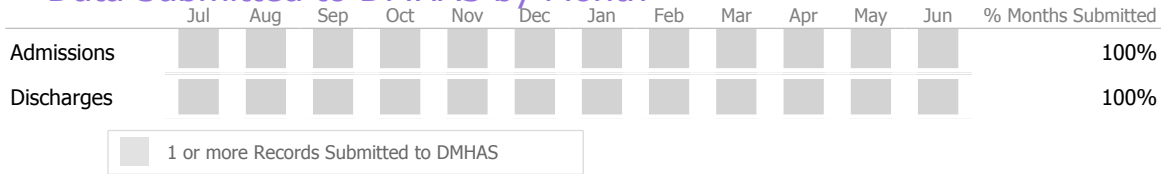
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,034	1,123	-8%
Admits	671	799	-16% ▼
Discharges	771	764	1%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	-	2	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	257	332	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	91%	15% ▲

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		81%

Data Submitted to DMHAS by Month



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█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs