

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	6,499	6,318	3%
	Admits	1,004	1,410	-29% ▼
	Discharges	1,235	1,182	4%
	Service Hours	9,342	14,310	-35% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	6,487	97.8%
	Case Management	143	2.2%

Consumer Satisfaction Survey

(Based on 2,170 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		95%	80%	92%
✓ Quality and Appropriateness		95%	80%	93%
✓ Overall		94%	80%	91%
✓ Respect		94%	80%	91%
✓ Outcome		92%	80%	83%
✓ General Satisfaction		92%	80%	92%
✓ Recovery		88%	80%	79%
✓ Access		87%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	310	5%	12%
26-34	1,849	28%	23%
35-44	1,616	25%	20%
45-54	1,466	23%	22%
55-64	1,038	16%	18%
65+	220	3%	6%

Gender	#	%	State Avg
Male	3,982	61%	59%
Female	2,515	39%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	4,969	76%	74%
Hisp-Puerto Rican	1,367	21%	13%
Unknown	91	1%	6%
Hispanic-Other	57	1%	7%
Hispanic-Mexican	9	0%	1%
Hispanic-Cuban	6	0%	0%

Race	#	%	State Avg
White/Caucasian	4,995	77%	▲ 65%
Other	1,108	17%	13%
Black/African American	335	5%	▼ 16%
Unknown	23	0%	3%
Am. Indian/Native Alaskan	21	0%	1%
Hawaiian/Other Pacific Islander	9	0%	0%
Asian	8	0%	1%
Multiple Races			1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	606	560	8%
Admits	86	104	-17% ▼
Discharges	95	78	22% ▲
Service Hours	890	1,494	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	46%	68%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		27	28%	50%	47%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		449	72%	50%	71%	22% ▲
Not Arrested		581	94%	75%	94%	19% ▲
Self Help		418	67%	60%	51%	7%
Employed		286	46%	40%	44%	6%
Stable Living Situation		591	95%	90%	93%	5%
Improved/Maintained Axis V GAF Score		410	75%	75%	85%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		309	59%	90%	76%	-31% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		410	68%	50%	68%	18% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	868	911	-5%
Admits	68	143	-52% ▼
Discharges	133	133	0%
Service Hours	975	1,516	-36% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	26%	68%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		58	44%	50%	47%	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		568	64%	50%	71%	14% ▲
Not Arrested		668	76%	75%	94%	1%
Stable Living Situation		671	76%	90%	93%	-14% ▼
Improved/Maintained Axis V GAF Score		527	63%	75%	85%	-12% ▼
Employed		210	24%	40%	44%	-16% ▼
Self Help		234	27%	60%	51%	-33% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		368	49%	90%	76%	-41% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		658	76%	50%	68%	26% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,014	1,071	-5%
Admits	156	277	-44% ▼
Discharges	252	225	12% ▲
Service Hours	1,738	2,588	-33% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	68%
Cooccurring		
MH Screen Complete	99%	96%
SA Screen Complete	99%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		123	49%	50%	47%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		831	81%	50%	71%	31% ▲
Not Arrested		982	95%	75%	94%	20% ▲
Improved/Maintained Axis V GAF Score		854	92%	75%	85%	17% ▲
Stable Living Situation		1,009	98%	90%	93%	8%
Employed		442	43%	40%	44%	3%
Self Help		581	56%	60%	51%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		606	78%	90%	76%	-12% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		674	66%	50%	68%	16% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	143	162	-12% ▼
Admits	31	63	-51% ▼
Discharges	95	43	121% ▲
Service Hours	186	378	-51% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	86%	50%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		56	59%	50%	76%	9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		104	72%	60%	70%	12% ▲
✓ Stable Living Situation		130	90%	80%	84%	10%
● Employed		28	19%	20%	23%	-1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		48	98%	90%	77%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	982	943	4%
Admits	115	190	-39% ▼
Discharges	106	139	-24% ▼
Service Hours	1,210	1,805	-33% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	53%	68%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		35	33%	50%	47%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		671	68%	50%	71%	18% ▲
Not Arrested		908	92%	75%	94%	17% ▲
Employed		456	46%	40%	44%	6%
Stable Living Situation		917	93%	90%	93%	3%
Self Help		510	52%	60%	51%	-8%
Improved/Maintained Axis V GAF Score		622	70%	75%	85%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		501	57%	90%	76%	-33% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		699	71%	50%	68%	21% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	842	787	7%
Admits	174	154	13% ▲
Discharges	140	143	-2%
Service Hours	1,189	1,842	-35% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	58%	68%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		38	27%	50%	47%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		696	81%	50%	71%	31% ▲
Not Arrested		842	98%	75%	94%	23% ▲
Self Help		690	80%	60%	51%	20% ▲
Stable Living Situation		844	98%	90%	93%	8%
Employed		389	45%	40%	44%	5%
Improved/Maintained Axis V GAF Score		659	92%	75%	85%	17% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		438	61%	90%	76%	-29% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		517	61%	50%	68%	11% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	609	573	6%
Admits	64	118	-46% ▼
Discharges	75	85	-12% ▼
Service Hours	804	1,116	-28% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	26%	68%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	98%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		42	56%	50%	47%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		407	66%	50%	71%	16% ▲
Not Arrested		559	91%	75%	94%	16% ▲
Employed		299	49%	40%	44%	9%
Stable Living Situation		570	93%	90%	93%	3%
Improved/Maintained Axis V GAF Score		405	72%	75%	85%	-3%
Self Help		126	20%	60%	51%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		314	58%	90%	76%	-32% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		424	70%	50%	68%	20% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	680	670	1%
Admits	123	154	-20% ▼
Discharges	168	160	5%
Service Hours	843	1,268	-33% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	44%	68%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	99%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		66	39%	50%	47%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		669	95%	75%	94%	20% ▲
Employed		323	46%	40%	44%	6%
Stable Living Situation		676	96%	90%	93%	6%
Abstinence/Reduced Drug Use		379	54%	50%	71%	4%
Improved/Maintained Axis V GAF Score		485	81%	75%	85%	6%
Self Help		301	43%	60%	51%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		312	58%	90%	76%	-32% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		404	59%	50%	68%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	475	433	10%
Admits	88	103	-15% ▼
Discharges	107	74	45% ▲
Service Hours	600	899	-33% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	44%	68%
Cooccurring		
MH Screen Complete	99%	96%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		32	30%	50%	47%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		447	92%	75%	94%	17% ▲
Abstinence/Reduced Drug Use		322	67%	50%	71%	17% ▲
Employed		243	50%	40%	44%	10%
Stable Living Situation		471	97%	90%	93%	7%
Improved/Maintained Axis V GAF Score		331	80%	75%	85%	5%
Self Help		134	28%	60%	51%	-32% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		210	56%	90%	76%	-34% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		295	62%	50%	68%	12% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	535	519	3%
Admits	99	104	-5%
Discharges	64	102	-37% ▼
Service Hours	906	1,405	-36% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	81%	68%
Cooccurring		
MH Screen Complete	99%	96%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		35	55%	50%	47%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		445	83%	50%	71%	33% ▲
Not Arrested		515	96%	75%	94%	21% ▲
Employed		275	51%	40%	44%	11% ▲
Stable Living Situation		512	95%	90%	93%	5%
Improved/Maintained Axis V GAF Score		425	94%	75%	85%	19% ▲
Self Help		57	11%	60%	51%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		315	66%	90%	76%	-24% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		344	64%	50%	68%	14% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	83%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs