

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,074	2,100	-1%
	Admits	1,736	1,751	-1%
	Discharges	1,739	1,746	0%
	Service Hours	-	-	-
	Bed Days	104,641	105,691	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 228 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		89%	80%	92%
✓ Quality and Appropriateness		83%	80%	93%
✓ Respect		82%	80%	91%
✓ General Satisfaction		81%	80%	92%
✓ Overall		81%	80%	91%
● Access		77%	80%	88%
● Recovery		71%	80%	79%
● Outcome		71%	80%	83%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	1,486	71.0%
	Outpatient Services	-	-
Forensic MH	Inpatient Services	325	15.5%
	Outpatient Services	-	-
Mental Health	Inpatient Services	268	12.8%
	Residential Services	14	0.7%
	Outpatient Services	-	-

Client Demographics

Age	#	%	State Avg
18-25	180	9%	12%
26-34	569	27%	23%
35-44	438	21%	20%
45-54	498	24%	22%
55-64	296	14%	18%
65+	93	4%	6%

Gender	#	%	State Avg
Male	1,566	76%	▲ 59%
Female	504	24%	▼ 41%
Transgender	4	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,678	81%	74%
Hisp-Puerto Rican	266	13%	13%
Hispanic-Other	95	5%	7%
Unknown	25	1%	6%
Hispanic-Cuban	5	0%	0%
Hispanic-Mexican	5	0%	1%

Race	#	%	State Avg
White/Caucasian	1,304	63%	65%
Black/African American	397	19%	16%
Other	321	15%	13%
Multiple Races	23	1%	1%
Asian	13	1%	1%
Unknown	9	0%	3%
Am. Indian/Native Alaskan	7	0%	1%
Hawaiian/Other Pacific Islander	-	-	0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Detox 4.2

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,048	1,070	-2%
Admits	1,210	1,224	-1%
Discharges	945	948	0%
Transfers - In	3	4	-25% ▼
Transfers - Out	261	284	-8%
Bed Days	6,499	6,450	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	83%
Valid TEDS Data	99%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	100%	88%
SA Screen Complete	100%	88%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	1%	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		623	66%	80%	66%	-14% ▼
No Re-admit within 30 Days of Discharge		851	90%	85%	90%	5%
Follow-up within 30 Days of Discharge		301	48%	90%	48%	-42% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		5	0%	95%	0%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	5 days	0.0	86%	90%	86%	-4%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	195	192	2%
Admits	97	105	-8%
Discharges	98	93	5%
Transfers - In	4	5	-20% ▼
Transfers - Out	4	11	-64% ▼
Bed Days	18,493	17,177	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	95%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	21%	22%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		13	13%	95%	19%	-82% ▼
No Re-admit within 30 Days of Discharge		96	98%	85%	97%	13% ▲
Follow-up within 30 Days of Discharge		9	69%	90%	70%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		28	19%	95%	13%	-76% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	81	280 days	0.3	124%	90%	96%	34% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

Legend: 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	105	-13% ▼
Admits	3	4	-25% ▼
Discharges	4	8	-50% ▼
Transfers - Out	2	4	-50% ▼
Bed Days	16,105	17,674	-9%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	95%	19%	5%
● No Re-admit within 30 Days of Discharge		3	75%	85%	97%	-10%
● Follow-up within 30 Days of Discharge		2	50%	90%	70%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	90%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	100%
SA Screen Complete	N/A	96%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	24%	22%

Recovery

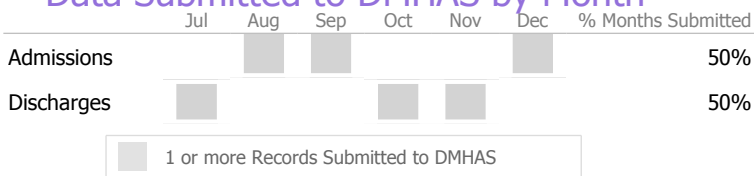
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		7	8%	95%	13%	-87% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		117	2,014 days	0.7	75%	90%	96%	-15% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	52	-23% ▼
Admits	2	16	-88% ▼
Discharges	4	9	-56% ▼
Transfers - In	2	-	
Transfers - Out	3	2	50% ▲
Bed Days	6,425	7,365	-13% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	75%	95%	19%	-20% ▼
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	97%	15% ▲
✓ Follow-up within 30 Days of Discharge		3	100%	90%	70%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		2	5%	95%	13%	-90% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		84% 90%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		0% 0%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		100% 100%
✓ SA Screen Complete		100% 96%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%
✓ Valid Axis V GAF Score		23% 22%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		34	995 days	0.4	103%	90%	96%	13% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	195	197	-1%
Admits	41	36	14% ▲
Discharges	40	49	-18% ▼
Transfers - In	7	18	-61% ▼
Transfers - Out	3	7	-57% ▼
Bed Days	28,044	26,577	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	88%
On-Time Periodic		
6 Month Updates	0%	13%
Cooccurring		
MH Screen Complete	90%	92%
SA Screen Complete	86%	72%
Diagnosis		
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	6%	21%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		34	85%	95%	54%	-10% ▼
No Re-admit within 30 Days of Discharge		38	97%	85%	89%	12% ▲
Follow-up within 30 Days of Discharge		27	79%	90%	81%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		8	5%	95%	15%	-90% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	881 days	0.4	109%	90%	91%	19% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	33	-12% ▼
Admits	3	2	50% ▲
Discharges	3	6	-50% ▼
Bed Days	4,851	5,382	-10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	67%	95%	54%	-28% ▼
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	89%	15% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	81%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	13%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	92%
✓ SA Screen Complete	100%	72%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	0%	21%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	15%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		45	1,309 days	0.8	59%	90%	91%	-31% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	26	-19% ▼
Admits	4	7	-43% ▼
Discharges	8	6	33% ▲
Bed Days	2,741	3,163	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	13%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	92%
SA Screen Complete	100%	72%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	38%	21%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	88%	95%	54%	-7%
No Re-admit within 30 Days of Discharge		8	100%	85%	89%	15%
Follow-up within 30 Days of Discharge		4	57%	90%	81%	-33%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		6	33%	95%	15%	-62%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	848 days	0.4	99%	90%	91%	9%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							83%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	29	-14% ▼
Admits	8	14	-43% ▼
Discharges	11	10	10%
Transfers - In	1	-	
Transfers - Out	2	1	100% ▲
Bed Days	2,641	3,235	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	88%
On-Time Periodic		
6 Month Updates	0%	13%
Cooccurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	72%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	8%	21%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	82%	95%	54%	-13% ▼
No Re-admit within 30 Days of Discharge		11	100%	85%	89%	15% ▲
Follow-up within 30 Days of Discharge		8	89%	90%	81%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		2	11%	95%	15%	-84% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	333 days	0.5	72%	90%	91%	-18% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	711	713	0%
Admits	364	342	6%
Discharges	622	616	1%
Transfers - In	269	301	-11% ▼
Transfers - Out	11	27	-59% ▼
Bed Days	18,842	18,668	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		431	69%	80%	69%	-11% ▼
No Re-admit within 30 Days of Discharge		575	92%	85%	92%	7% ▲
Follow-up within 30 Days of Discharge		242	56%	90%	56%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		1	0%	75%	0%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		111	33 days	0.1	92%	90%	92%	2% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	11	27% ▲
Admits	4	1	300% ▲
Discharges	4	1	300% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	100%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	93%	79%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	100%	95%	87%	5% ▲
No Re-admit within 30 Days of Discharge		0	0%	85%	90%	-85% ▼
Follow-up within 30 Days of Discharge		2	50%	90%	96%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		8	67%	95%	38%	-28% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							50%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 2 Active Sub-Acute Programs