

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,954	2,075	-6%
	Admits	834	1,012	-18% ▼
	Discharges	927	865	7%
	Service Hours	395	197	101% ▲
	Bed Days	10,436	10,479	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 417 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Overall		97%	80%	91%
✓ Respect		96%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ Outcome		93%	80%	83%
✓ General Satisfaction		91%	80%	92%
✓ Recovery		90%	80%	79%
✓ Access		89%	80%	88%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	1,576	80.1%
	Residential Services	208	10.6%
Addiction	Outpatient	183	9.3%

Client Demographics

Age	#	%	State Avg
18-25	551	28%	▲ 12%
26-34	554	28%	23%
35-44	371	19%	20%
45-54	267	14%	22%
55-64	154	8%	18%
65+	47	2%	6%

Gender	#	%	State Avg
Male	1,554	80%	▲ 59%
Female	397	20%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,308	67%	74%
Hispanic-Other	541	28%	▲ 7%
Hisp-Puerto Rican	50	3%	13%
Unknown	45	2%	6%
Hispanic-Mexican	9	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	1,409	72%	65%
Black/African American	377	19%	16%
Other	103	5%	13%
Unknown	42	2%	3%
Asian	20	1%	1%
Multiple Races	3	0%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	17	12% ▲
Admits	2	2	0%
Discharges	4	1	300% ▲
Service Hours	121	93	31% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	75%	47%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	96%	10%

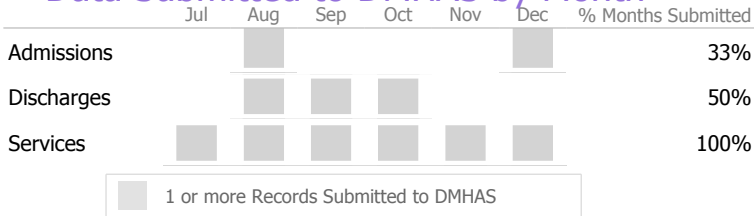
Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		2	100%	75%	71%	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		87%
✓ Valid TEDS Data		22%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		82%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		90%
✓ SA Screen Complete		91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		99%

Data Submitted to DMHAS by Month



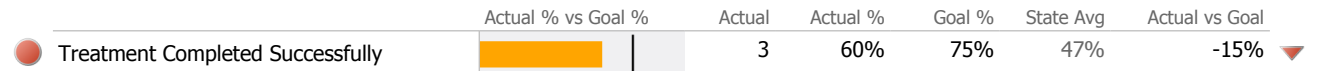
▲ > 10% Over ▼ < 10% Under

* State Avg based on 8 Active Gambling Outpatient Programs

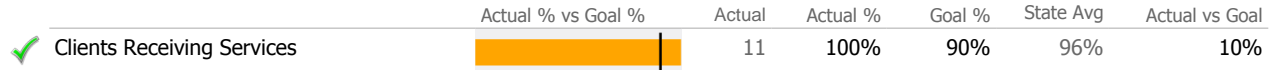
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	7	129% ▲
Admits	7	1	600% ▲
Discharges	5	-	
Service Hours	90	75	19% ▲

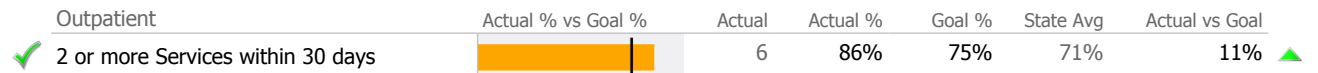
Discharge Outcomes



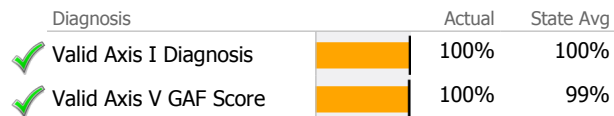
Service Utilization



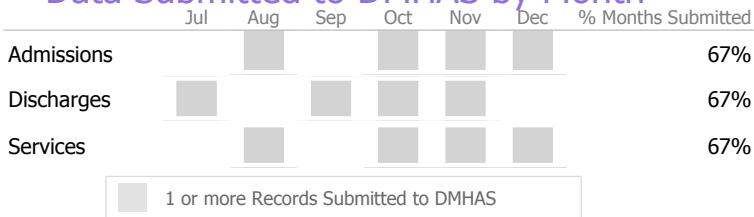
Service Engagement



Data Submission Quality



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	102	-7%
Admits	79	96	-18% ▼
Discharges	73	80	-9%
Bed Days	3,599	3,142	15% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	93%
Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		57	78%	50%	83%	28% ▲
✓ No Re-admit within 30 Days of Discharge		70	96%	85%	80%	11% ▲
● Follow-up within 30 Days of Discharge		45	79%	90%	77%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		69	72%	70%	83%	2%
✓ Improved/Maintained Axis V GAF Score		71	96%	75%	98%	21% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	58 days	0.2	98%	90%	97%	8%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

Legend: 1 or more Records Submitted to DMHAS (grey bar)

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	149	151	-1%
Admits	32	84	-62% ▼
Discharges	24	36	-33% ▼
Service Hours	185	29	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	94%
Valid TEDS Data	98%	93%
On-Time Periodic		
6 Month Updates	0%	27%
Cooccurring		
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	62%	50%	51%	12% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		62	42%	50%	41%	-8%
● Not Arrested		96	64%	75%	84%	-11% ▼
● Abstinence/Reduced Drug Use		42	28%	55%	54%	-27% ▼
● Stable Living Situation		89	60%	95%	83%	-35% ▼
● Self Help		9	6%	60%	33%	-54% ▼
● Improved/Maintained Axis V GAF Score		16	12%	75%	53%	-63% ▼

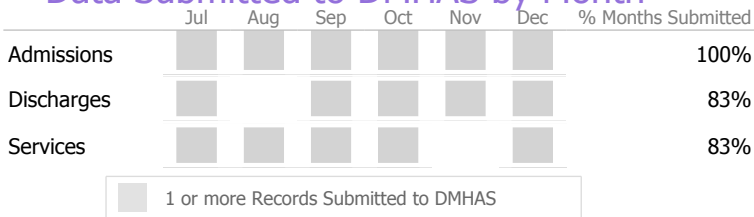
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		20	16%	90%	69%	-74% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		11	34%	75%	71%	-41% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

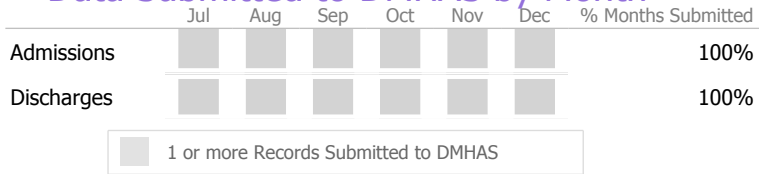
Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,576	1,606	-2%
Admits	647	649	0%
Discharges	726	589	23% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	113	151	-25% ▼
Admits	67	136	-51% ▼
Discharges	93	121	-23% ▼
Bed Days	6,837	6,080	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	96%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	0%	19%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	97%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		69	74%	70%	75%	4%
No Re-admit within 30 Days of Discharge		92	100%	85%	89%	15%
Follow-up within 30 Days of Discharge		30	43%	90%	62%	-47%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		100	88%	70%	78%	18%
Improved/Maintained Axis V GAF Score		86	90%	95%	87%	-5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		50	89 days	0.3	74%	90%	89%	-16%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	92%
Valid TEDS Data	N/A	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	72%

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	87%
SA Screen Complete	N/A	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 Below Goal

* State Avg based on 5 Active Buprenorphine Maintenance Programs