Chemical Abuse Services Agency (CASA)
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	973	935	4%	
	Admits	609	711	-14%	▼
	Discharges	598	558	7%	
	Service Hours	5,857	5,767	2%	
	Bed Days	5,153	5,219	-1%	
	S.Rehab/PHP/IOP	1,258	1,710	-26%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	525	44.8%
	Outpatient	214	18.3%
	Case Management	151	12.9%
	Residential Services	110	9.4%
	PHP	99	8.4%
	IOP	42	3.6%
Mental Health			
	Case Management	31	2.6%

Consumer Satisfaction Survey (Based on 547 FY17 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		94%	80%	92%
✓	Quality and Appropriateness		93%	80%	93%
✓	Overall		92%	80%	91%
✓	Participation in Treatment		92%	80%	92%
✓	Respect		91%	80%	91%
✓	Access		88%	80%	88%
✓	Outcome		88%	80%	83%
✓	Recovery		86%	80%	79%

Satisfied % | Goal %   0-80%   80-100%   ✓ Goal Met   ⬤ Under Goal

Client Demographics

Age		#	%	State Avg
18-25		45	5%	12%
26-34		249	26%	23%
35-44		250	26%	20%
45-54		267	28%	22%
55-64		128	13%	18%
65+		19	2%	6%

Gender		#	%	State Avg
Male		669	69%	59%
Female		304	31%	41%
Transgender				0%

Ethnicity		#	%		State Avg
Non-Hispanic		543	56%	▼	74%
Hisp-Puerto Rican		353	36%	▲	13%
Hispanic-Other		61	6%		7%
Hispanic-Mexican		8	1%		1%
Unknown		6	1%		6%
Hispanic-Cuban		2	0%		0%

Race		#	%		State Avg
White/Caucasian		412	42%	▼	65%
Other		379	39%	▲	13%
Black/African American		166	17%		16%
Am. Indian/Native Alaskan		5	1%		1%
Unknown		5	1%		3%
Asian		3	0%		1%
Multiple Races		2	0%		1%
Hawaiian/Other Pacific Islander		1	0%		0%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Areyto Apts PILOTS Dev.124-551
Chemical Abuse Services Agency (CASA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	20	0%	
Admits	1	-		
Discharges	1	2	-50%	▼
Service Hours	165	202	-18%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		20	100%	85%	90%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		19	100%	90%	93%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		94%	81%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions				▨			17%
Discharges						▨	17%
Services	▨	▨	▨	▨	▨	▨	100%

▨ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

CASA Harrison Pilots 989732
Chemical Abuse Services Agency (CASA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)
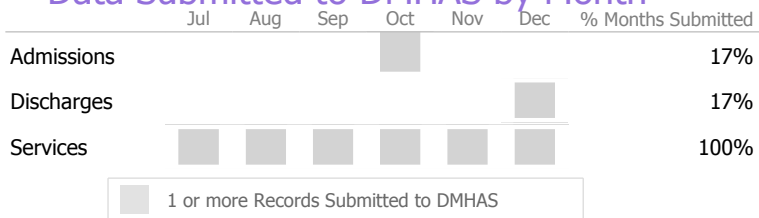
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	1	-	
Service Hours	40	50	-19% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Stable Living Situation		5	83%	85%	90%	-2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	93%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	81%

Data Submitted to DMHAS by Month
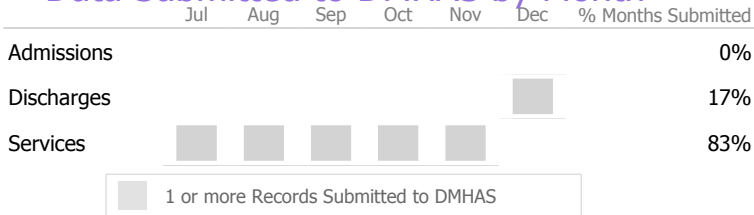
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges						▢	17%
Services	▢	▢	▢	▢	▢		83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual	❘ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

Casa Hostos
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	10	-10%	
Admits	6	7	-14%	▼
Discharges	5	5	0%	
Service Hours	52	47	11%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	94%
✓	Valid TEDS Data	100%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	27%
	▼		

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	99%
✓	SA Screen Complete	100%	99%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
✓	Valid Axis V GAF Score	100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							50%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		2	40%	50%	51%	-10%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		9	100%	55%	54%	45%	▲
✓	Not Arrested		9	100%	75%	84%	25%	▲
🔴	Stable Living Situation		8	89%	95%	83%	-6%	
🔴	Employed		3	33%	50%	41%	-17%	▼
🔴	Self Help		3	33%	60%	33%	-27%	▼
🔴	Improved/Maintained Axis V GAF Score		2	40%	75%	53%	-35%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		3	75%	90%	69%	-15%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		5	83%	75%	71%	8%
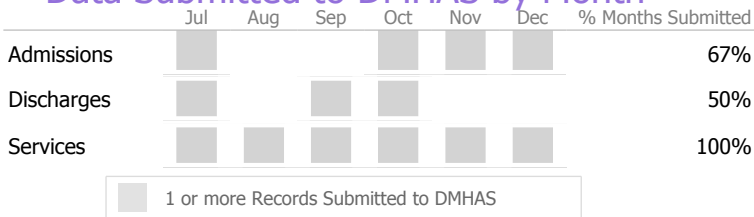
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Casa Hostos Intermediate Res
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - Transitional/Halfway House 3.1

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	27	-19%	▼
Admits	18	28	-36%	▼
Discharges	19	21	-10%	
Bed Days	672	704	-5%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	96%
✓ SA Screen Complete		100%	97%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		14	74%	85%	71%	-11%	▼
● No Re-admit within 30 Days of Discharge		11	58%	85%	76%	-27%	▼
● Follow-up within 30 Days of Discharge		10	71%	90%	55%	-19%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		22	100%	70%	94%	30%	▲
✓ Improved/Maintained Axis V GAF Score		19	100%	75%	72%	25%	▲
● Employed		1	5%	60%	39%	-55%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		6	49 days	0.2	61%	90%	86%	-29%	▼

☐ < 90%   ☐ 90-110%   ☐ >110%

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

Casa Hostos PHP
Chemical Abuse Services Agency (CASA)
Addiction - PHP - Partial Hospitalization Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	51	-6%	
Admits	39	44	-11%	▼
Discharges	43	47	-9%	
Service Hours	670	544	23%	▲
Social Rehab/PHP/IOP Days	0	0		

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	97%
✔ Valid TEDS Data		100%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	50%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	80%
✔ SA Screen Complete		100%	80%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		24	56%	50%	63%	6%	
●	No Re-admit within 30 Days of Discharge		36	84%	85%	92%	-1%	
●	Follow-up within 30 Days of Discharge		14	58%	90%	50%	-32%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Improved/Maintained Axis V GAF Score		40	93%	75%	92%	18%	▲
● Stable Living Situation		48	94%	95%	90%	-1%	
● Employed		17	33%	50%	22%	-17%	▼
● Self Help		16	31%	60%	57%	-29%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		5	63%	90%	79%	-28%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 13 Active Partial Hospitalization Services Programs

Casa IOP
Chemical Abuse Services Agency (CASA)
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	63	-33%	▼
Admits	28	55	-49%	▼
Discharges	36	42	-14%	▼
Service Hours	20	13	49%	▲
Social Rehab/PHP/IOP Days	540	560	-4%	

Data Submission Quality

Data Entry	Actual % vs State Avg	Actual	State Avg
✓ Valid NOMS Data		100%	95%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	97%
✓ SA Screen Complete		100%	97%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		19	53%	50%	63%	3%	
●	Follow-up within 30 Days of Discharge		13	68%	90%	60%	-22%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Self Help		39	85%	60%	43%	25%	▲
✓	Not Arrested		45	98%	75%	92%	23%	▲
✓	Improved/Maintained Axis V GAF Score		34	94%	75%	84%	19%	▲
✓	Stable Living Situation		45	98%	95%	88%	3%	
●	Abstinence/Reduced Drug Use		19	41%	55%	66%	-14%	▼
●	Employed		9	20%	50%	33%	-30%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		10	100%	90%	83%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■		■	■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal
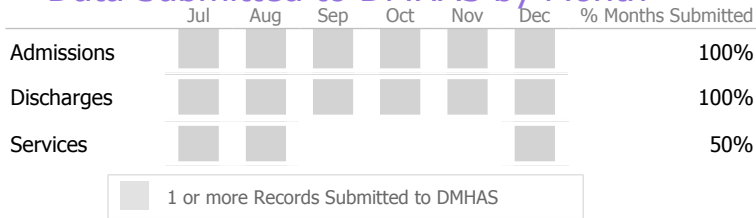
* State Avg based on 50 Active Standard IOP Programs

CASA Lat. Outr. 989296
Chemical Abuse Services Agency (CASA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	117	156	-25%	▼
Admits	72	137	-47%	▼
Discharges	104	42	148%	▲
Service Hours	462	594	-22%	▼

Service Engagement
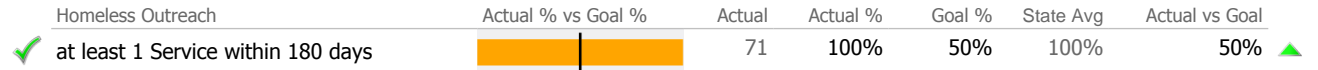
Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		71	100%	50%	100%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪				▪	50%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| ▪ Actual | | Goal | ✓ Goal Met | ● Below Goal |

* State Avg based on 7 Active Outreach & Engagement Programs

CASA MAAS Meth 989810
Chemical Abuse Services Agency (CASA)
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	525	473	11%	▲
Admits	143	152	-6%	
Discharges	107	112	-4%	
Service Hours	2,198	1,922	14%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	99%
✔ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		85%	68%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	96%
✔ SA Screen Complete		100%	97%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		62	58%	50%	47%	8%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Abstinence/Reduced Drug Use		441	82%	50%	71%	32%	▲
✔ Self Help		465	86%	60%	51%	26%	▲
✔ Not Arrested		535	99%	75%	94%	24%	▲
✔ Improved/Maintained Axis V GAF Score		417	97%	75%	85%	22%	▲
✔ Stable Living Situation		493	91%	90%	93%	1%	
● Employed		175	32%	40%	44%	-8%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		423	98%	90%	76%	8%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Length of Stay over 1 Year		309	59%	50%	68%	9%

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

CASA MAAS OP NonMethMn 989202
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	145	139	4%	
Admits	80	94	-15%	▼
Discharges	103	87	18%	▲
Service Hours	1,074	1,313	-18%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	94%
✓	Valid TEDS Data	100%	93%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	82%	27%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	99%
✓	SA Screen Complete	100%	99%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
✓	Valid Axis V GAF Score	100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		74	72%	50%	51%	22%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		128	85%	55%	54%	30%	▲
✓	Not Arrested		151	100%	75%	84%	25%	▲
✓	Self Help		125	83%	60%	33%	23%	▲
✓	Improved/Maintained Axis V GAF Score		112	98%	75%	53%	23%	▲
●	Stable Living Situation		141	93%	95%	83%	-2%	
●	Employed		73	48%	50%	41%	-2%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		45	94%	90%	69%	4%	

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		72	94%	75%	71%	19%	▲

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

CASA MAAS PH 989301
Chemical Abuse Services Agency (CASA)
Addiction - PHP - Partial Hospitalization Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	57	-11%	▼
Admits	34	51	-33%	▼
Discharges	40	45	-11%	▼
Service Hours	357	402	-11%	▼
Social Rehab/PHP/IOP Days	718	1,150	-38%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		28	70%	50%	63%	20%	▲
✓	No Re-admit within 30 Days of Discharge		40	100%	85%	92%	15%	▲
●	Follow-up within 30 Days of Discharge		12	43%	90%	50%	-47%	▼

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	97%
✓	Valid TEDS Data		100%	96%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		50%	50%

	Cooccurring		Actual	State Avg
✓	MH Screen Complete		100%	80%
✓	SA Screen Complete		100%	80%

	Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis		100%	100%
✓	Valid Axis V GAF Score		100%	100%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Self Help		40	78%	60%	57%	18%	▲
✓	Improved/Maintained Axis V GAF Score		40	91%	75%	92%	16%	▲
●	Stable Living Situation		44	86%	95%	90%	-9%	
●	Employed		6	12%	50%	22%	-38%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		10	91%	90%	79%	1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■		■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 13 Active Partial Hospitalization Services Programs

CASA Recovery PILOTS 989255
Chemical Abuse Services Agency (CASA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	8	-38%	▼
Admits	1	5	-80%	▼
Discharges	-	6	-100%	▼
Service Hours	-	17	-100%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Stable Living Situation	[bar]	4	80%	85%	90%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services	[bar]	0	0%	90%	93%	N/A ▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data	[bar]	100%	98%

On-Time Periodic		Actual	State Avg
6 Month Updates	[bar]	0%	81%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			▪				17%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	❙ Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

CASA Res Intensive 989601
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	70	0%
Admits	62	65	-5%
Discharges	61	66	-8%
Bed Days	1,487	1,574	-6%

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		100%	98%
✓ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	98%
✓ SA Screen Complete		100%	98%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		39	64%	80%	77%	-16% ▼
✓	No Re-admit within 30 Days of Discharge		58	95%	85%	92%	10%
✓	Follow-up within 30 Days of Discharge		36	92%	90%	60%	2%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Self Help		60	83%	60%	78%	23% ▲
✓	Improved/Maintained Axis V GAF Score		59	97%	75%	84%	22% ▲
✓	Abstinence/Reduced Drug Use		54	75%	70%	61%	5%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		10	25 days	0.1	81%	90%	102%	-9%

☐ < 90% ☐ 90-110% ☐ >110%

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

HIV/AIDS House
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - AIDS Residential

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	15	0%	
Admits	8	9	-11%	▼
Discharges	8	6	33%	▲
Bed Days	1,609	1,373	17%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		3	38%	85%	40%	-47%	▼
🔴	Follow-up within 30 Days of Discharge		2	67%	90%	25%	-23%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Self Help		12	71%	60%	63%	11%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		50%	89%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		10	177 days	0.4	87%	90%	91%	-3%

🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	⬜	⬜	⬜		⬜	⬜	83%
Discharges	⬜	⬜		⬜	⬜	⬜	83%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	▏Goal	✔ Goal Met	🔴 Below Goal
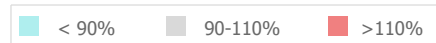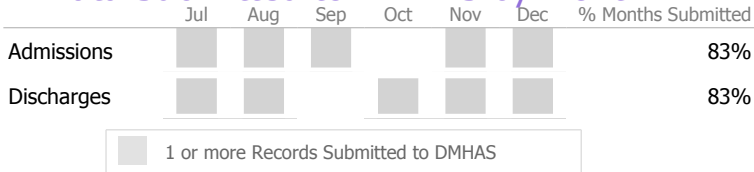
* State Avg based on 3 Active AIDS Residential Programs

Latino Outreach - New Haven
Chemical Abuse Services Agency (CASA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51		
Admits	51	-	
Discharges	-	-	
Service Hours	129	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		51	100%	50%	100%	50% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			▢	▢	▢	▢	67%
Discharges							0%
Services						▢	17%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 7 Active Outreach & Engagement Programs

MAAS Community Outreach
Chemical Abuse Services Agency (CASA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual	❘ Goal	✔ Goal Met	● Below Goal

* State Avg based on 7 Active Outreach & Engagement Programs

Neuva Vida Arctic St OP 989204
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	42	-48%	▼
Admits	10	18	-44%	▼
Discharges	19	29	-34%	▼
Service Hours	363	481	-25%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	94%
✔	Valid TEDS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	27%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	99%
✔	SA Screen Complete	100%	99%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	99%
✔	Valid Axis V GAF Score	100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		13	68%	50%	51%	18%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		20	87%	55%	54%	32%	▲
✔	Employed		15	65%	50%	41%	15%	▲
✔	Not Arrested		21	91%	75%	84%	16%	▲
✔	Stable Living Situation		22	96%	95%	83%	1%	
●	Improved/Maintained Axis V GAF Score		13	68%	75%	53%	-7%	
●	Self Help		9	39%	60%	33%	-21%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		4	100%	90%	69%	10%	

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	2 or more Services within 30 days		9	100%	75%	71%	25%	▲

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Project Courage OP
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	33	15%	▲
Admits	32	20	60%	▲
Discharges	30	22	36%	▲
Service Hours	328	184	79%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	94%
✔	Valid TEDS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	27%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	99%
✔	SA Screen Complete	100%	99%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	99%
✔	Valid Axis V GAF Score	100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪		▪		▪	67%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		21	70%	50%	51%	20%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Self Help		35	90%	60%	33%	30%	▲
✔	Abstinence/Reduced Drug Use		32	82%	55%	54%	27%	▲
✔	Not Arrested		38	97%	75%	84%	22%	▲
🔴	Stable Living Situation		36	92%	95%	83%	-3%	
✔	Improved/Maintained Axis V GAF Score		23	77%	75%	53%	2%	
🔴	Employed		7	18%	50%	41%	-32%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		9	100%	90%	69%	10%	

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	2 or more Services within 30 days		28	88%	75%	71%	13%	▲

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Recovery House
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - Recovery House

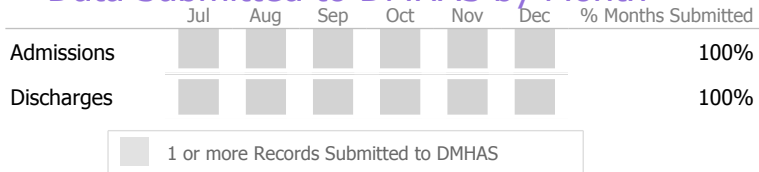Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	32	-3%	
Admits	24	26	-8%	
Discharges	21	26	-19%	▼
Bed Days	1,385	1,568	-12%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 13 Active Recovery House Programs

Urban Initiative Standard OP
Chemical Abuse Services Agency (CASA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 7 Active Outreach & Engagement Programs