

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,120	1,271	-12% ▼
	Admits	554	498	11% ▲
	Discharges	451	647	-30% ▼
	Service Hours	4,072	4,763	-14% ▼
	Bed Days	16,248	9,878	64% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 1,687 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ Overall		96%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Respect		94%	80%	91%
✓ Outcome		90%	80%	83%
✓ Access		85%	80%	88%
✓ Recovery		84%	80%	79%

■ Satisfied %    |    Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	768	66.3%
	Residential Services	272	23.5%
	Employment Services	90	7.8%
<b>Mental Health</b>	Employment Services	27	2.3%
	Case Management	1	0.1%

### Client Demographics

Age	#	%	State Avg
18-25	107	10%	12%
26-34	358	32%	23%
35-44	320	29%	20%
45-54	220	20%	22%
55-64	102	9%	18%
65+	10	1%	6%

Gender	#	%	State Avg
Male	610	55%	59%
Female	509	45%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	934	83%	74%
Hisp-Puerto Rican	116	10%	13%
Hispanic-Other	55	5%	7%
Unknown	12	1%	6%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	700	63%	65%
Black/African American	246	22%	16%
Other	163	15%	13%
Multiple Races	5	0%	1%
Asian	3	0%	1%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Unknown	1	0%	3%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# 1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	129	-30% ▼
Admits	46	74	-38% ▼
Discharges	28	87	-68% ▼
Service Hours	677	704	-4%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		39	43%	35%	35%	8%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		59	95%	90%	80%	5%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	62%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 7 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31		
Admits	23	-	
Discharges	18	-	
Bed Days	2,400	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
Valid TEDS Data	99%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	19%

Cooccurring	Actual	State Avg
MH Screen Complete	96%	97%
SA Screen Complete	96%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	67%	70%	75%	-3%
No Re-admit within 30 Days of Discharge		18	100%	85%	89%	15%
Follow-up within 30 Days of Discharge		9	75%	90%	62%	-15%

### Recovery

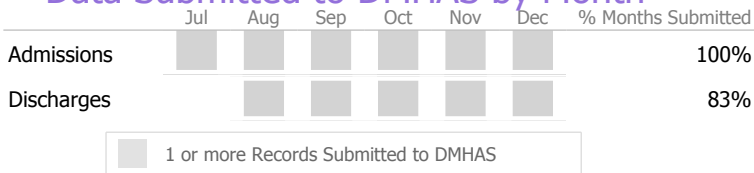
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		20	65%	70%	78%	-5%
Improved/Maintained Axis V GAF Score		18	90%	95%	87%	-5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	134 days	0.3	87%	90%	89%	-3%

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



> 10% Over < 10% Under

■ Actual ■ Goal Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7		
Admits	5	-	
Discharges	3	-	
Bed Days	432	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	96%
Valid TEDS Data	97%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	19%

Cooccurring	Actual	State Avg
MH Screen Complete	80%	97%
SA Screen Complete	80%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	70%	75%	-3%
No Re-admit within 30 Days of Discharge		3	100%	85%	89%	15%
Follow-up within 30 Days of Discharge		2	100%	90%	62%	10%

### Recovery

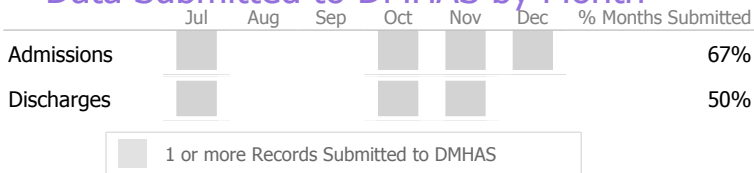
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		6	86%	70%	78%	16%
Improved/Maintained Axis V GAF Score		3	100%	95%	87%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	123 days	0.3	78%	90%	89%	-12%

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under  
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98		
Admits	85	-	
Discharges	56	-	
Bed Days	5,597	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
Valid TEDS Data	99%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	19%

Cooccurring	Actual	State Avg
MH Screen Complete	94%	97%
SA Screen Complete	94%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		43	77%	70%	75%	7%
No Re-admit within 30 Days of Discharge		50	89%	85%	89%	4%
Follow-up within 30 Days of Discharge		28	65%	90%	62%	-25%

### Recovery

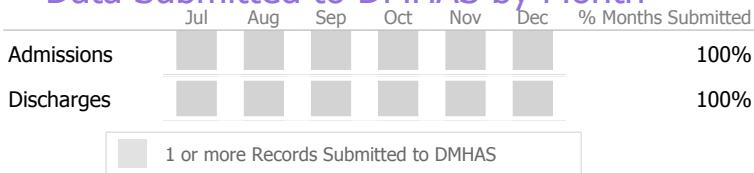
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		68	69%	70%	78%	-1%
Improved/Maintained Axis V GAF Score		55	98%	95%	87%	3%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	86 days	0.3	74%	90%	89%	-16%

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	141		
Admits	120	-	
Discharges	84	-	
Bed Days	7,819	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
Valid TEDS Data	98%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	19%

Cooccurring	Actual	State Avg
MH Screen Complete	92%	97%
SA Screen Complete	92%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		76	90%	70%	75%	20% ▲
No Re-admit within 30 Days of Discharge		80	95%	85%	89%	10%
Follow-up within 30 Days of Discharge		45	59%	90%	62%	-31% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		120	84%	70%	78%	14% ▲
Improved/Maintained Axis V GAF Score		81	91%	95%	87%	-4%

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		49	91 days	0.3	87%	90%	89%	-3%		

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✔ Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	43	-98% ▼
Admits	-	-	
Discharges	-	39	-100% ▼
Service Hours	-	-	

### Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	94%	-50% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 39 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	17	-12% ▼
Admits	5	5	0%
Discharges	5	8	-38% ▼
Service Hours	129	115	12% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		4	27%	35%	45%	-8%

### Service Utilization

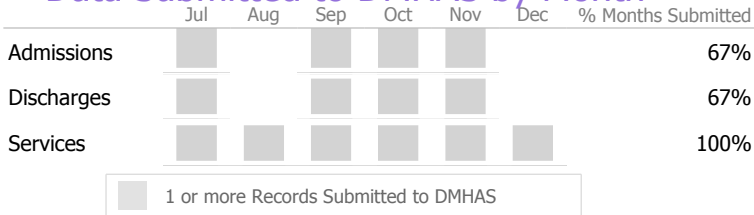
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		92%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 41 Active Employment Services Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	768	942	-18% ▼
Admits	231	296	-22% ▼
Discharges	195	395	-51% ▼
Service Hours	3,127	3,840	-19% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
Valid TEDS Data	96%	93%
<b>On-Time Periodic</b>		
6 Month Updates	47%	27%
<b>Cooccurring</b>		
MH Screen Complete	97%	99%
SA Screen Complete	97%	99%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		76	39%	50%	51%	-11% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		784	99%	75%	84%	24% ▲
Abstinence/Reduced Drug Use		526	66%	55%	54%	11% ▲
Stable Living Situation		752	95%	95%	83%	0%
Employed		362	46%	50%	41%	-4%
Self Help		257	32%	60%	33%	-28% ▼
Improved/Maintained Axis V GAF Score		219	35%	75%	53%	-40% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		504	85%	90%	69%	-5%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		72	32%	75%	71%	-43% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	1	▼
Admits	-	-	
Discharges	-	-	
Service Hours	-	24	-100% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%
Valid TEDS Data	N/A	93%
<b>On-Time Periodic</b>		
	Actual	State Avg
6 Month Updates	N/A	27%
<b>Cooccurring</b>		
	Actual	State Avg
MH Screen Complete	N/A	99%
SA Screen Complete	N/A	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	54%	-55% ▼
Employed		N/A	N/A	50%	41%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	53%	-75% ▼
Not Arrested		N/A	N/A	75%	84%	-75% ▼
Self Help		N/A	N/A	60%	33%	-60% ▼
Stable Living Situation		N/A	N/A	95%	83%	-95% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	69%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	9	33% ▲
Admits	5	7	-29% ▼
Discharges	4	5	-20% ▼
Service Hours	139	79	75% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		10	83%	35%	45%	48% ▲

### Service Utilization

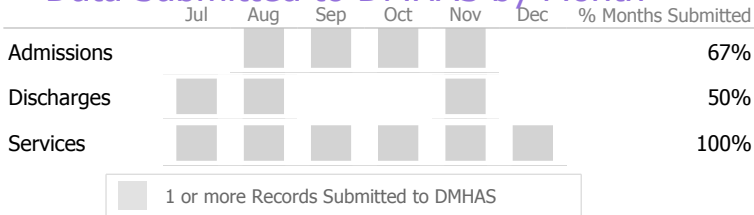
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		7	88%	90%	96%	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	92%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 41 Active Employment Services Programs