

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	35	14	150%	▲
	Admits	22	3	633%	
	Discharges		11	-100%	▼
	Service Hours	1,159	1		

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	35	100.0%

### Consumer Satisfaction Survey (Based on 33 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		97%	80%	93%
✓ Access		94%	80%	88%
✓ General Satisfaction		94%	80%	92%
✓ Participation in Treatment		89%	80%	92%
✓ Respect		89%	80%	91%
✓ Overall		88%	80%	91%
✓ Recovery		88%	80%	79%
✓ Outcome		83%	80%	83%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	4	11%	12%
26-34	6	17%	22%
35-44	2	6%	19%
45-54	16	46%	23%
55-64	6	17%	18%
65+	1	3%	6%

Gender	#	%	State Avg
Female	35	100%	42%
Male			58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	27	77%	75%
Hisp-Puerto Rican	5	14%	12%
Hispanic-Other	2	6%	7%
Hispanic-Mexican	1	3%	1%
Hispanic-Cuban			0%
Unknown			6%

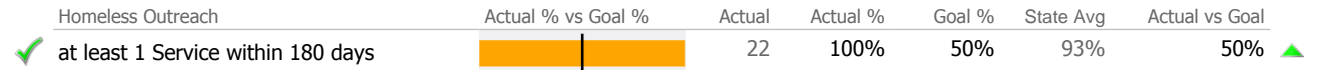
Race	#	%	State Avg
Black/African American	18	51%	16%
White/Caucasian	14	40%	65%
Am. Indian/Native Alaskan	2	6%	1%
Other	1	3%	13%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

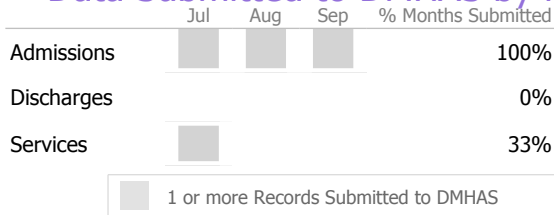
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	14	150% ▲
Admits	22	3	633% ▲
Discharges	-	11	-100% ▼
Service Hours	1,159	1	

### Service Engagement



### Data Submitted to DMHAS by Month



\* State Avg based on 38 Active Outreach & Engagement Programs