St. Vincent DePaul Place Middletown Inc.
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - March 2017   (Data as of Jun 08, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	51	52	-2%	
	Admits	3	4	-25%	▼
	Discharges	3	4	-25%	▼
	Service Hours	3,879	4,568	-15%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		51	100.0%

Consumer Satisfaction Survey   (Based on 46 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Access		96%	80%	88%
✔	Quality and Appropriateness		95%	80%	93%
✔	Participation in Treatment		95%	80%	92%
✔	Overall		93%	80%	91%
✔	General Satisfaction		91%	80%	92%
✔	Respect		91%	80%	91%
✔	Outcome		83%	80%	83%
✔	Recovery		83%	80%	79%

Legend: ▮ Satisfied % | Goal %   0-80%   80-100%   ✔ Goal Met   ● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25				▼ 14%
26-34		4	8%	▼ 24%
35-44		1	2%	▼ 20%
45-54		14	27%	22%
55-64		27	53%	▲ 16%
65+		5	10%	5%

Gender

Gender		#	%	State Avg
Male		37	73%	▲ 60%
Female		14	27%	▼ 40%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		48	94%	▲ 74%
Hisp-Puerto Rican		3	6%	12%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hispanic-Other				7%
Unknown				6%

Race

Race		#	%	State Avg
White/Caucasian		38	75%	65%
Black/African American		12	24%	17%
Other		1	2%	▼ 13%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				3%

Legend: ▮ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Liberty Commons 314290
St. Vincent DePaul Place Middletown Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	23	-4%	
Admits	1	2	-50%	▼
Discharges	2	2	0%	
Service Hours	1,296	1,470	-12%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		22	100%	85%	87%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		20	100%	90%	88%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	69%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions			▇							11%
Discharges			▇				▇			22%
Services	▇	▇	▇	▇	▇	▇	▇	▇	▇	100%

▇ 1 or more Records Submitted to DMHAS
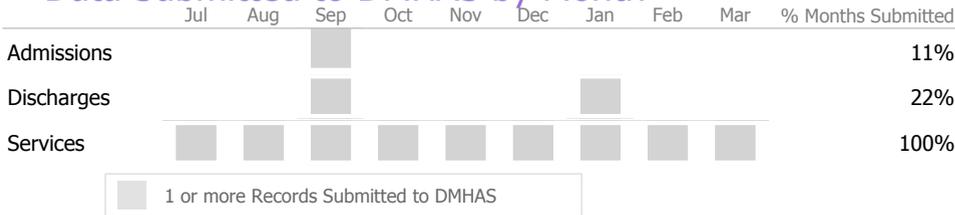
▲ > 10% Over   ▼ < 10% Under

▇ Actual | Goal   ✔ Goal Met   ⬤ Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs

Next Step Supportive Hsg314551
St. Vincent DePaul Place Middletown Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017   (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	29	0%	
Admits	2	2	0%	
Discharges	1	2	-50%	▼
Service Hours	2,583	3,098	-17%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		28	97%	85%	83%	12%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		28	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	86%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions				▢						11%
Discharges								▢		11%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
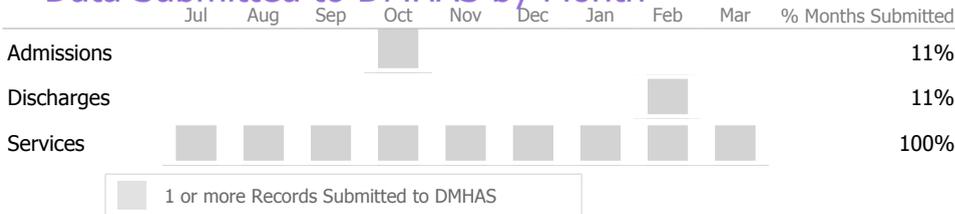
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs