St. Vincent DePaul Mission of Waterbury Inc.
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - March 2017   (Data as of Jun 08, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	82	80	3%	
	Admits	13	11	18%	▲
	Discharges	46	15	207%	▲
	Service Hours	1,081	2,233	-52%	▼
	Bed Days	6,854	6,786	1%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	69	84.1%
	Case Management	13	15.9%

Consumer Satisfaction Survey   (Based on 60 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		92%	80%	93%
✔	Overall		92%	80%	91%
✔	Access		92%	80%	88%
✔	Participation in Treatment		90%	80%	92%
✔	General Satisfaction		88%	80%	92%
✔	Respect		88%	80%	91%
✔	Recovery		85%	80%	79%
✔	Outcome		82%	80%	83%

Legend: ▮ Satisfied % | Goal % ▓ 0-80% ░ 80-100% ✔ Goal Met ● Under Goal

Client Demographics

Age
Age	#	%	State Avg
18-25	7	9%	14%
26-34	13	16%	24%
35-44	14	17%	20%
45-54	22	27%	22%
55-64	21	26%	16%
65+	5	6%	5%

Gender
Gender	#	%	State Avg
Male	51	62%	60%
Female	31	38%	40%
Transgender			0%

Ethnicity
Ethnicity	#	%	State Avg
Non-Hispanic	67	82%	74%
Hisp-Puerto Rican	11	13%	12%
Hispanic-Other	4	5%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race
Race	#	%	State Avg
White/Caucasian	49	60%	65%
Black/African American	20	24%	17%
Other	13	16%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Legend: ▮ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Casa De Rosa 519240
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	12	0%	
Admits	4	5	-20%	▼
Discharges	4	5	-20%	▼
Bed Days	2,175	1,955	11%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		3	75%	80%	82%	-5%	
✔	No Re-admit within 30 Days of Discharge		4	100%	85%	94%	15%	▲
✔	Follow-up within 30 Days of Discharge		3	100%	90%	80%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	98%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	88%
✔ SA Screen Complete		100%	89%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	98%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		11	92%	60%	82%	32%	▲
✔ Stable Living Situation		12	100%	90%	99%	10%	
🔴 Improved/Maintained Axis V GAF Score		7	78%	95%	71%	-17%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		8	750 days	0.3	99%	90%	96%	9%

🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		▪			▪			▪		33%
Discharges		▪			▪			▪		33%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under	

🟧 Actual	│ Goal	✔ Goal Met	🔴 Below Goal	

* State Avg based on 24 Active Group Home Programs

Cornerstone 519250
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	21	5%	
Admits	7	3	133%	▲
Discharges	5	3	67%	▲
Bed Days	4,679	4,831	-3%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		4	80%	60%	70%	20%	▲
🔴	Follow-up within 30 Days of Discharge		2	50%	90%	79%	-40%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		23	100%	60%	85%	40%	▲
✓	Stable Living Situation		22	96%	95%	96%	1%	
✓	Improved/Maintained Axis V GAF Score		19	95%	95%	68%	0%	
🔴	Employed		2	9%	25%	7%	-16%	▼

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	99%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		100%	93%

	Cooccurring		Actual	State Avg
✓	MH Screen Complete		100%	88%
✓	SA Screen Complete		100%	87%

	Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis		100%	100%
✓	Valid Axis V GAF Score		100%	96%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		18	977 days	0.3	95%	90%	93%	5%

☐ < 90%	☐ 90-110%	☐ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		■	■	■	■			■	■	67%
Discharges		■	■				■	■		44%

☐ 1 or more Records Submitted to DMHAS
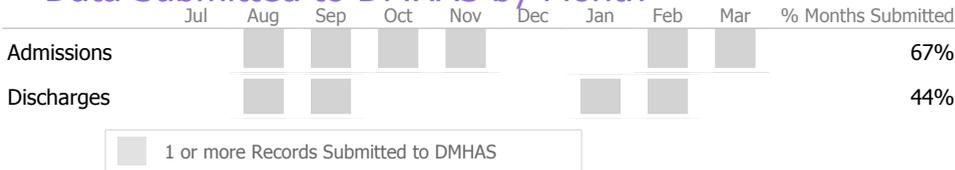
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Society of Support 519551
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	2	-	
Discharges	-	1	-100% ▼
Service Hours	474	445	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Stable Living Situation		13	100%	85%	83%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		13	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	86%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions						▩		▩		22%
Discharges										0%
Services	▩	▩	▩	▩	▩	▩	▩	▩	▩	100%

▩ 1 or more Records Submitted to DMHAS
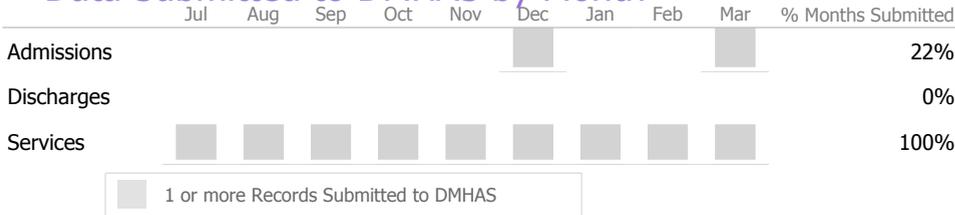
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Steppingstone 519-260
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	38	-3%	
Admits	-	3	-100%	▼
Discharges	37	6	517%	▲
Service Hours	607	1,789	-66%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		N/A	96%

Cooccurring	Actual % vs Goal %	Actual	State Avg
MH Screen Complete		N/A	89%
SA Screen Complete		N/A	89%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%
✔ Valid Axis V GAF Score		100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		35	95%	50%	88%	45%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		35	95%	60%	88%	35%	▲
✔ Stable Living Situation		37	100%	85%	93%	15%	▲
● Improved/Maintained Axis V GAF Score		31	84%	95%	77%	-11%	▼
● Employed		3	8%	25%	13%	-17%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		N/A	N/A	90%	97%	N/A	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges			▮		▮					22%
Services	▮	▮	▮	▮	▮	▮				67%

☐ 1 or more Records Submitted to DMHAS
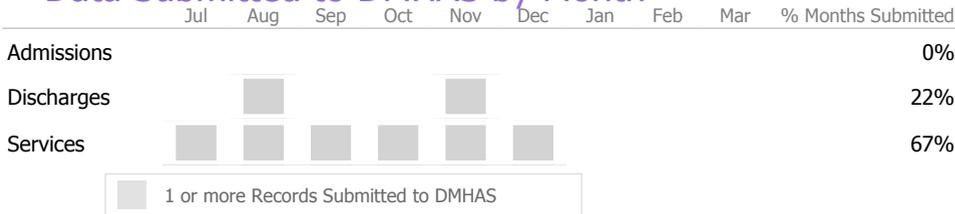
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 39 Active Residential Support Programs