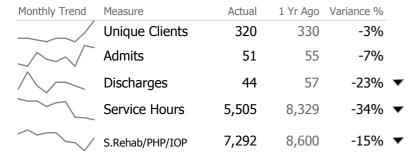**Prime Time House Inc.**
Torrington, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - March 2017   (Data as of Jun 08, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	320	330	-3%	
	Admits	51	55	-7%	
	Discharges	44	57	-23%	▼
	Service Hours	5,505	8,329	-34%	▼
	S.Rehab/PHP/IOP	7,292	8,600	-15%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	284	73.2%
	Employment Services	104	26.8%

Consumer Satisfaction Survey   (Based on 63 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Access		97%	80%	88%
✔	Quality and Appropriateness		95%	80%	93%
✔	Participation in Treatment		95%	80%	92%
✔	Overall		94%	80%	91%
✔	Respect		93%	80%	91%
✔	General Satisfaction		92%	80%	92%
✔	Recovery		92%	80%	79%
✔	Outcome		92%	80%	83%

Satisfied %	Goal %	0-80%	80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25		24	8%		14%
26-34		47	15%		24%
35-44		33	10%		20%
45-54		84	27%		22%
55-64		93	30%	▲	16%
65+		34	11%		5%

Gender

Gender		#	%		State Avg
Female		171	53%	▲	40%
Male		149	47%	▼	60%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		300	94%	▲	74%
Unknown		10	3%		6%
Hisp-Puerto Rican		6	2%		12%
Hispanic-Other		4	1%		7%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

Race		#	%		State Avg
White/Caucasian		292	91%	▲	65%
Black/African American		14	4%	▼	17%
Other		7	2%	▼	13%
Unknown		5	2%		3%
Asian		2	1%		1%
Am. Indian/Native Alaskan					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

810 Main St. Soc Re 504-281
Prime Time House Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
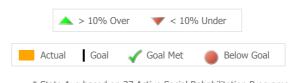Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	276	286	-3%	
Admits	22	38	-42%	▼
Discharges	20	31	-35%	▼
Service Hours	1,661	1,495	11%	▲
Social Rehab/PHP/IOP Days	7,292	8,600	-15%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		225	88%	90%	70%	-2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪		▪		78%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 37 Active Social Rehabilitation Programs

810 Main St. Voc Re 504-270
Prime Time House Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	104	110	-5%	
Admits	29	17	71%	▲
Discharges	24	25	-4%	
Service Hours	3,844	6,834	-44%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Employed		55	52%	35%	42%	17%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		77	95%	90%	95%	5%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		92%	97%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										56%
Services										67%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs