

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 6,685 | 6,207 | 8% |
| | Admits | 2,032 | 2,140 | -5% |
| | Discharges | 1,740 | 1,674 | 4% |
| | Service Hours | 21,457 | 23,948 | -10% |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|------------------|-------------------------------|-------|-------|
| Addiction | Medication Assisted Treatment | 6,675 | 97.1% |
| | Case Management | 197 | 2.9% |

Consumer Satisfaction Survey (Based on 1,825 FY16 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Participation in Treatment | | 97% | 80% | 92% |
| ✓ Quality and Appropriateness | | 96% | 80% | 93% |
| ✓ Overall | | 96% | 80% | 91% |
| ✓ Respect | | 95% | 80% | 91% |
| ✓ General Satisfaction | | 94% | 80% | 92% |
| ✓ Outcome | | 92% | 80% | 83% |
| ✓ Recovery | | 89% | 80% | 79% |
| ✓ Access | | 89% | 80% | 88% |

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

| Age | # | % | State Avg |
|-------|-------|-----|-----------|
| 18-25 | 401 | 6% | 14% |
| 26-34 | 1,983 | 30% | 24% |
| 35-44 | 1,573 | 24% | 20% |
| 45-54 | 1,575 | 24% | 22% |
| 55-64 | 967 | 14% | 16% |
| 65+ | 186 | 3% | 5% |

| Gender | # | % | State Avg |
|-------------|-------|-----|-----------|
| Male | 4,103 | 61% | 60% |
| Female | 2,579 | 39% | 40% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|-------|-----|-----------|
| Non-Hispanic | 5,048 | 76% | 74% |
| Hisp-Puerto Rican | 1,463 | 22% | 12% |
| Unknown | 102 | 2% | 6% |
| Hispanic-Other | 54 | 1% | 7% |
| Hispanic-Mexican | 14 | 0% | 1% |
| Hispanic-Cuban | 4 | 0% | 0% |

| Race | # | % | State Avg |
|---------------------------------|-------|-----|-----------|
| White/Caucasian | 5,032 | 75% | 65% |
| Other | 1,215 | 18% | 13% |
| Black/African American | 363 | 5% | 17% |
| Am. Indian/Native Alaskan | 30 | 0% | 1% |
| Unknown | 26 | 0% | 3% |
| Asian | 10 | 0% | 1% |
| Hawaiian/Other Pacific Islander | 9 | 0% | 0% |
| Multiple Races | | | 1% |

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 595 | 596 | 0% |
| Admits | 155 | 183 | -15% ▼ |
| Discharges | 108 | 160 | -33% ▼ |
| Service Hours | 2,261 | 2,769 | -18% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 99% | 99% |
| Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 84% | 88% |
| Cooccurring | | |
| MH Screen Complete | 100% | 97% |
| SA Screen Complete | 100% | 97% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 99% | 100% |
| Valid Axis V GAF Score | 99% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 42 | 39% | 50% | 48% | -11% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | 434 | 70% | 50% | 73% | 20% ▲ |
| Not Arrested | | 588 | 95% | 75% | 95% | 20% ▲ |
| Self Help | | 448 | 72% | 60% | 54% | 12% ▲ |
| Stable Living Situation | | 597 | 96% | 90% | 95% | 6% |
| Employed | | 287 | 46% | 40% | 44% | 6% |
| Improved/Maintained Axis V GAF Score | | 408 | 77% | 75% | 89% | 2% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 385 | 75% | 90% | 84% | -15% ▼ |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 387 | 65% | 50% | 65% | 15% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Services | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 967 | 878 | 10% ▲ |
| Admits | 207 | 186 | 11% ▲ |
| Discharges | 195 | 132 | 48% ▲ |
| Service Hours | 2,270 | 2,642 | -14% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 68% | 88% |
| Cooccurring | | |
| MH Screen Complete | 100% | 97% |
| SA Screen Complete | 100% | 97% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 99% | 100% |
| Valid Axis V GAF Score | 99% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 90 | 46% | 50% | 48% | -4% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | 718 | 71% | 50% | 73% | 21% ▲ |
| Not Arrested | | 896 | 88% | 75% | 95% | 13% ▲ |
| Stable Living Situation | | 885 | 87% | 90% | 95% | -3% |
| Improved/Maintained Axis V GAF Score | | 675 | 75% | 75% | 89% | 0% |
| Employed | | 235 | 23% | 40% | 44% | -17% ▼ |
| Self Help | | 289 | 28% | 60% | 54% | -32% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 503 | 61% | 90% | 84% | -29% ▼ |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 719 | 74% | 50% | 65% | 24% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1,165 | 1,161 | 0% |
| Admits | 390 | 391 | 0% |
| Discharges | 338 | 399 | -15% ▼ |
| Service Hours | 3,824 | 4,288 | -11% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 88% |
| Cooccurring | | |
| MH Screen Complete | 100% | 97% |
| SA Screen Complete | 100% | 97% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 153 | 45% | 50% | 48% | -5% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | 938 | 76% | 50% | 73% | 26% ▲ |
| Not Arrested | | 1,177 | 95% | 75% | 95% | 20% ▲ |
| Improved/Maintained Axis V GAF Score | | 999 | 95% | 75% | 89% | 20% ▲ |
| Stable Living Situation | | 1,202 | 97% | 90% | 95% | 7% |
| Employed | | 508 | 41% | 40% | 44% | 1% |
| Self Help | | 565 | 46% | 60% | 54% | -14% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 734 | 82% | 90% | 84% | -8% |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 678 | 58% | 50% | 65% | 8% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 197 | 198 | -1% |
| Admits | 100 | 98 | 2% |
| Discharges | 74 | 96 | -23% ▼ |
| Service Hours | 608 | 538 | 13% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 100% | 98% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 97% | 64% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 41 | 55% | 50% | 52% | 5% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Self Help | | 154 | 77% | 60% | 66% | 17% ▲ |
| ✓ Stable Living Situation | | 176 | 88% | 80% | 83% | 8% |
| ✓ Employed | | 48 | 24% | 20% | 22% | 4% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 125 | 99% | 90% | 91% | 9% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Services | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 979 | 866 | 13% ▲ |
| Admits | 251 | 264 | -5% |
| Discharges | 208 | 164 | 27% ▲ |
| Service Hours | 2,680 | 3,428 | -22% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 99% | 99% |
| Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 84% | 88% |
| Cooccurring | | |
| MH Screen Complete | 99% | 97% |
| SA Screen Complete | 100% | 97% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 99% | 100% |
| Valid Axis V GAF Score | 99% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 88 | 42% | 50% | 48% | -8% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | 719 | 70% | 50% | 73% | 20% ▲ |
| Not Arrested | | 955 | 94% | 75% | 95% | 19% ▲ |
| Employed | | 490 | 48% | 40% | 44% | 8% |
| Stable Living Situation | | 957 | 94% | 90% | 95% | 4% |
| Self Help | | 564 | 55% | 60% | 54% | -5% |
| Improved/Maintained Axis V GAF Score | | 706 | 80% | 75% | 89% | 5% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 586 | 72% | 90% | 84% | -18% ▼ |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 654 | 67% | 50% | 65% | 17% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 834 | 829 | 1% |
| Admits | 212 | 299 | -29% ▼ |
| Discharges | 211 | 215 | -2% |
| Service Hours | 2,786 | 2,939 | -5% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 95% | 88% |
| Cooccurring | | |
| MH Screen Complete | 100% | 97% |
| SA Screen Complete | 100% | 97% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 72 | 34% | 50% | 48% | -16% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | 722 | 83% | 50% | 73% | 33% ▲ |
| Self Help | | 746 | 86% | 60% | 54% | 26% ▲ |
| Not Arrested | | 831 | 95% | 75% | 95% | 20% ▲ |
| Stable Living Situation | | 848 | 97% | 90% | 95% | 7% |
| Improved/Maintained Axis V GAF Score | | 699 | 92% | 75% | 89% | 17% ▲ |
| Employed | | 388 | 45% | 40% | 44% | 5% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 528 | 80% | 90% | 84% | -10% |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 533 | 64% | 50% | 65% | 14% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Services | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 622 | 536 | 16% ▲ |
| Admits | 177 | 153 | 16% ▲ |
| Discharges | 126 | 100 | 26% ▲ |
| Service Hours | 1,710 | 1,566 | 9% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 96% | 99% |
| Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 84% | 88% |
| Cooccurring | | |
| MH Screen Complete | 100% | 97% |
| SA Screen Complete | 100% | 97% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 99% | 100% |
| Valid Axis V GAF Score | 99% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 61 | 48% | 50% | 48% | -2% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | 453 | 70% | 50% | 73% | 20% ▲ |
| Not Arrested | | 589 | 91% | 75% | 95% | 16% ▲ |
| Employed | | 311 | 48% | 40% | 44% | 8% |
| Stable Living Situation | | 595 | 92% | 90% | 95% | 2% |
| Improved/Maintained Axis V GAF Score | | 442 | 81% | 75% | 89% | 6% |
| Self Help | | 144 | 22% | 60% | 54% | -38% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 379 | 73% | 90% | 84% | -17% ▼ |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 394 | 63% | 50% | 65% | 13% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 732 | 695 | 5% |
| Admits | 239 | 240 | 0% |
| Discharges | 227 | 184 | 23% ▲ |
| Service Hours | 1,876 | 1,959 | -4% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 99% |
| Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 91% | 88% |
| Cooccurring | | |
| MH Screen Complete | 100% | 97% |
| SA Screen Complete | 100% | 97% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 97 | 43% | 50% | 48% | -7% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 735 | 94% | 75% | 95% | 19% ▲ |
| Abstinence/Reduced Drug Use | | 450 | 58% | 50% | 73% | 8% |
| Employed | | 373 | 48% | 40% | 44% | 8% |
| Stable Living Situation | | 748 | 96% | 90% | 95% | 6% |
| Improved/Maintained Axis V GAF Score | | 558 | 87% | 75% | 89% | 12% ▲ |
| Self Help | | 379 | 49% | 60% | 54% | -11% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 392 | 71% | 90% | 84% | -19% ▼ |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 431 | 59% | 50% | 65% | 9% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Services | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 486 | 396 | 23% ▲ |
| Admits | 161 | 182 | -12% ▼ |
| Discharges | 108 | 93 | 16% ▲ |
| Service Hours | 1,382 | 1,095 | 26% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| Valid TEDS Data | 99% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 87% | 88% |
| Cooccurring | | |
| MH Screen Complete | 100% | 97% |
| SA Screen Complete | 100% | 97% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 99% | 100% |
| Valid Axis V GAF Score | 99% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 51 | 47% | 50% | 48% | -3% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 459 | 91% | 75% | 95% | 16% ▲ |
| Abstinence/Reduced Drug Use | | 291 | 58% | 50% | 73% | 8% |
| Employed | | 227 | 45% | 40% | 44% | 5% |
| Stable Living Situation | | 479 | 95% | 90% | 95% | 5% |
| Improved/Maintained Axis V GAF Score | | 327 | 80% | 75% | 89% | 5% |
| Self Help | | 161 | 32% | 60% | 54% | -28% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 273 | 69% | 90% | 84% | -21% ▼ |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 265 | 55% | 50% | 65% | 5% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Services | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 546 | 543 | 1% |
| Admits | 140 | 144 | -3% |
| Discharges | 145 | 131 | 11% ▲ |
| Service Hours | 2,060 | 2,724 | -24% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| Valid TEDS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 91% | 88% |
| Cooccurring | | |
| MH Screen Complete | 100% | 97% |
| SA Screen Complete | 100% | 97% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 61 | 42% | 50% | 48% | -8% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | 478 | 84% | 50% | 73% | 34% ▲ |
| Not Arrested | | 548 | 96% | 75% | 95% | 21% ▲ |
| Employed | | 309 | 54% | 40% | 44% | 14% ▲ |
| Improved/Maintained Axis V GAF Score | | 477 | 95% | 75% | 89% | 20% ▲ |
| Stable Living Situation | | 547 | 96% | 90% | 95% | 6% |
| Self Help | | 56 | 10% | 60% | 54% | -50% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 351 | 83% | 90% | 84% | -7% |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 363 | 66% | 50% | 65% | 16% ▲ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs