

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,742	2,814	-3%
	Admits	2,595	2,629	-1%
	Discharges	2,586	2,622	-1%
	Service Hours		-	
	Bed Days	157,622	158,476	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 132 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Respect		88%	80%	91%
✓ Overall		87%	80%	91%
✓ General Satisfaction		86%	80%	92%
✓ Recovery		82%	80%	79%
● Outcome		78%	80%	83%
● Access		76%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	2,053	73.7%
	Residential Services		
Forensic MH	Inpatient Services	403	14.5%
	Residential Services		
Mental Health	Inpatient Services	317	11.4%
	Residential Services	14	0.5%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	312	11%	14%	Male	2,009	73%	60%
26-34	779	28%	24%	Female	732	27%	40%
35-44	586	21%	20%	Transgender	1	0%	0%
45-54	620	23%	22%				
55-64	354	13%	16%				
65+	91	3%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	2,215	81%	74%	White/Caucasian	1,750	64%	65%
Hisp-Puerto Rican	347	13%	12%	Black/African American	489	18%	17%
Hispanic-Other	132	5%	7%	Other	428	16%	13%
Unknown	36	1%	6%	Multiple Races	35	1%	1%
Hispanic-Cuban	6	0%	0%	Asian	16	1%	1%
Hispanic-Mexican	6	0%	1%	Unknown	15	1%	3%
				Am. Indian/Native Alaskan	8	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Detox 4.2

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,479	1,516	-2%
Admits	1,798	1,789	1%
Discharges	1,407	1,409	0%
Transfers - In	4	5	-20% ▼
Transfers - Out	399	389	3%
Bed Days	9,685	9,888	-2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		941	67%	80%	67%	-13% ▼
✓ No Re-admit within 30 Days of Discharge		1,292	92%	85%	92%	7%
● Follow-up within 30 Days of Discharge		515	55%	90%	55%	-35% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		1	0%	95%	0%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	5 days	0.0	86%	90%	86%	-4%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		89% / 79%
✓ Valid TEDS Data		100% / 85%
On-Time Periodic		
6 Month Updates		N/A / N/A
Cooccurring		
✓ MH Screen Complete		100% / 74%
✓ SA Screen Complete		99% / 74%
Diagnosis		
✓ Valid Axis I Diagnosis		100% / 100%
✓ Valid Axis V GAF Score		0% / 0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	249	275	-9%
Admits	164	198	-17% ▼
Discharges	145	176	-18% ▼
Transfers - In	7	6	17% ▲
Transfers - Out	14	10	40% ▲
Bed Days	25,413	24,224	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	6%	2%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	93%	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	6%	11%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	10%	95%	13%	-85% ▼
No Re-admit within 30 Days of Discharge		134	94%	85%	95%	9%
Follow-up within 30 Days of Discharge		9	64%	90%	76%	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		6	3%	95%	7%	-92% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		81	238 days	0.2	115%	90%	98%	25% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	113	-7%
Admits	4	8	-50% ▼
Discharges	8	13	-38% ▼
Transfers - In	5	7	-29% ▼
Transfers - Out	5	6	-17% ▼
Bed Days	26,163	26,898	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	2%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	20%	11%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	75%	95%	13%	-20% ▼
No Re-admit within 30 Days of Discharge		8	100%	85%	95%	15% ▲
Follow-up within 30 Days of Discharge		6	100%	90%	76%	10%

Recovery

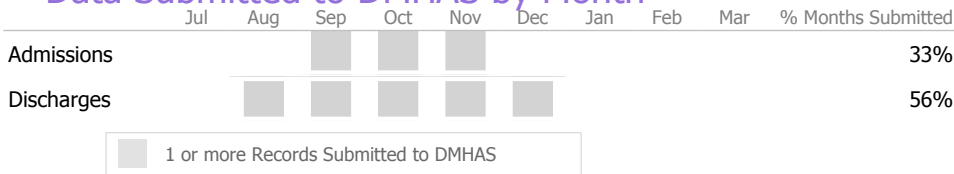
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		9	9%	95%	7%	-86% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		117	1,793 days	0.4	82%	90%	98%	-8%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	46	13% ▲
Admits	17	2	750% ▲
Discharges	13	1	1200% ▲
Transfers - Out	2	6	-67% ▼
Bed Days	10,924	10,923	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	8%	95%	13%	-87% ▼
✓ No Re-admit within 30 Days of Discharge		13	100%	85%	95%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	76%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	91%	90%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	3%	2%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	96%	94%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	15%	11%

Recovery

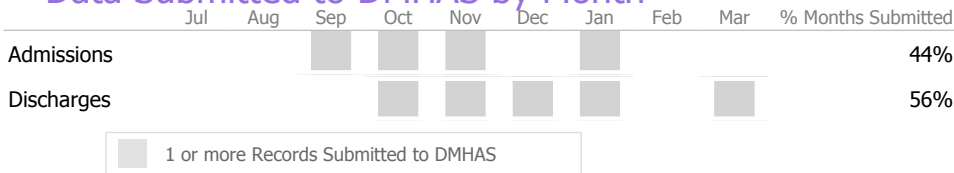
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		8	16%	95%	7%	-79% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		34	720 days	0.3	117%	90%	98%	27% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	225	203	11% ▲
Admits	59	66	-11% ▼
Discharges	73	65	12% ▲
Transfers - In	24	8	200% ▲
Transfers - Out	8	6	33% ▲
Bed Days	39,538	38,986	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	77%	59%
Cooccurring	Actual	State Avg
MH Screen Complete	97%	91%
SA Screen Complete	94%	84%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	89%
Valid Axis V GAF Score	7%	19%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		55	75%	95%	62%	-20% ▼
No Re-admit within 30 Days of Discharge		66	93%	85%	91%	8% ▲
Follow-up within 30 Days of Discharge		43	78%	90%	68%	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		17	9%	95%	20%	-86% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	140	865 days	0.3	103%	90%	91%	13% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	42	-19% ▼
Admits	3	3	0%
Discharges	7	11	-36% ▼
Bed Days	7,784	9,337	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	92%
On-Time Periodic		
6 Month Updates	96%	59%
Cooccurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	84%
Diagnosis		
Valid Axis I Diagnosis	100%	89%
Valid Axis V GAF Score	0%	19%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	57%	95%	62%	-38% ▼
No Re-admit within 30 Days of Discharge		6	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	68%	-90% ▼

Recovery

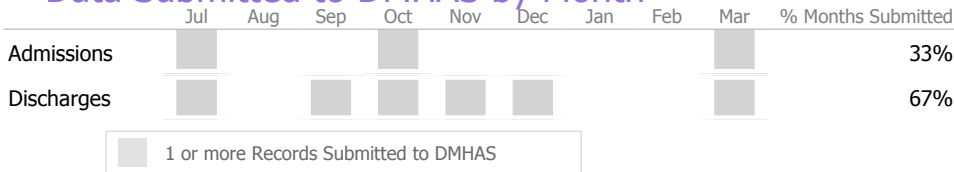
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		6	19%	95%	20%	-76% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	45	1,130 days	0.5	63%	90%	91%	-27% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	27	0%
Admits	8	13	-38% ▼
Discharges	8	11	-27% ▼
Transfers - In	3	1	200% ▲
Transfers - Out	1	-	
Bed Days	4,889	4,076	20% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	100%	95%	62%	5%
✓ No Re-admit within 30 Days of Discharge		8	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		3	38%	90%	68%	-52% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		10	45%	95%	20%	-50% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		92%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		59%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		91%
✓ SA Screen Complete		84%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		89%
✓ Valid Axis V GAF Score		19%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	643 days	0.2	119%	90%	91%	29% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										67%
Discharges										67%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	35	-11% ▼
Admits	16	13	23% ▲
Discharges	13	16	-19% ▼
Transfers - Out	1	2	-50% ▼
Bed Days	4,932	4,926	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	59%
Coccurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	92%	84%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	89%
Valid Axis V GAF Score	3%	19%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	92%	95%	62%	-3%
No Re-admit within 30 Days of Discharge		13	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		11	92%	90%	68%	2%

Recovery

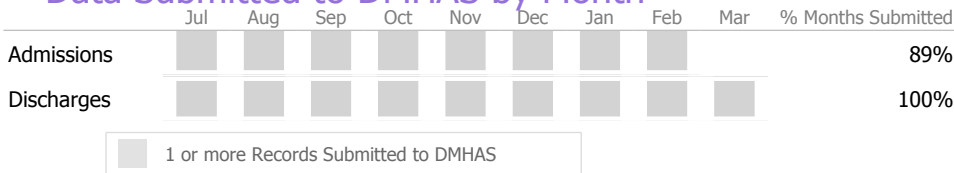
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	20%	-95% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	20	336 days	0.3	90%	90%	91%	0%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	988	996	-1%
Admits	522	525	-1%
Discharges	908	908	0%
Transfers - In	422	410	3%
Transfers - Out	35	25	40% ▲
Bed Days	28,294	29,218	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
MH Screen Complete	99%	99%
SA Screen Complete	99%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		680	75%	80%	75%	-5%
No Re-admit within 30 Days of Discharge		850	94%	85%	94%	9%
Follow-up within 30 Days of Discharge		400	59%	90%	59%	-31%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		1	0%	75%	0%	-75%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		111	34 days	0.1	93%	90%	93%	3%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	22	-36% ▼
Admits	4	12	-67% ▼
Discharges	4	12	-67% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	100%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	96%
Valid Axis V GAF Score	100%	79%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	95%	83%	5%
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	79%	15% ▲
✓ Follow-up within 30 Days of Discharge		4	100%	90%	96%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		9	82%	95%	35%	-13% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										44%
Discharges										44%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Sub-Acute Programs