

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,554	2,626	-3%
	Admits	1,500	1,386	8%
	Discharges	1,447	1,526	-5%
	Service Hours	367	262	40% ▲
	Bed Days	30,381	44,779	-32% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 573 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		95%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		93%	80%	91%
✓ Respect		93%	80%	91%
✓ Outcome		88%	80%	83%
✓ General Satisfaction		88%	80%	92%
✓ Recovery		86%	80%	79%
✓ Access		85%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	1,955	76.0%
	Residential Services	411	16.0%
Addiction	Outpatient	205	8.0%

Client Demographics

Age	#	%	State Avg
18-25	718	28%	▲ 14%
26-34	728	29%	24%
35-44	489	19%	20%
45-54	353	14%	22%
55-64	191	8%	16%
65+	45	2%	5%

Gender	#	%	State Avg
Male	2,083	82%	▲ 60%
Female	467	18%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,675	66%	74%
Hispanic-Other	694	27%	▲ 7%
Hisp-Puerto Rican	90	4%	12%
Unknown	74	3%	6%
Hispanic-Mexican	19	1%	1%
Hispanic-Cuban	2	0%	0%

Race	#	%	State Avg
White/Caucasian	1,887	74%	65%
Black/African American	409	16%	17%
Other	119	5%	13%
Unknown	71	3%	3%
Asian	51	2%	1%
Multiple Races	12	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Am. Indian/Native Alaskan	2	0%	1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	19	16% ▲
Admits	5	18	-72% ▼
Discharges	2	2	0%
Service Hours	168	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	50%	75%	86%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		18	90%	90%	93%	0%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		5	100%	75%	81%	25% ▲

Data Submission Quality

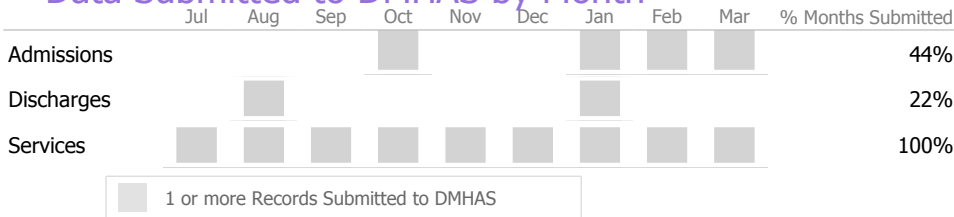
Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
✓ Valid TEDS Data		31%

On-Time Periodic	Actual	State Avg
6 Month Updates		78%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		98%
✓ SA Screen Complete		99%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		90%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

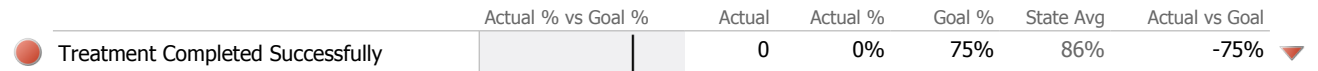
Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 9 Active Gambling Outpatient Programs

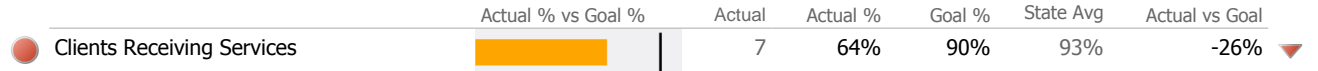
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	2	500% ▲
Admits	6	2	200% ▲
Discharges	1	-	
Service Hours	100	-	

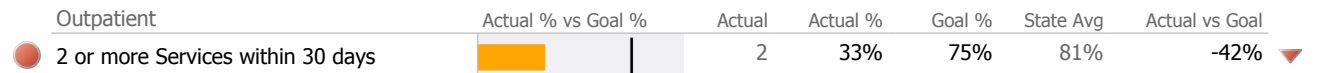
Discharge Outcomes



Service Utilization



Service Engagement



Data Submission Quality

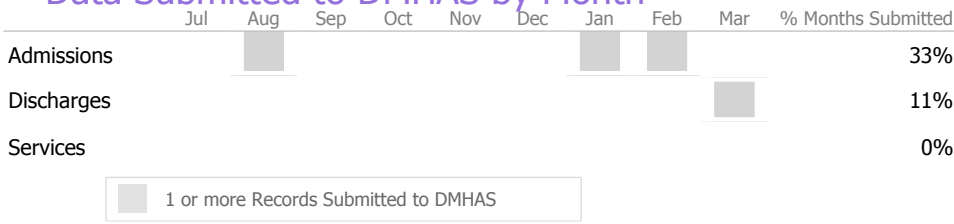
Data Entry	Actual	State Avg
Valid NOMS Data	94%	97%
Valid TEDS Data	86%	31%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	78%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	90%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 9 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	156	67	133% ▲
Admits	149	53	181% ▲
Discharges	104	45	131% ▲
Bed Days	10,195	6,172	65% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	98%	99%
On-Time Periodic		
6 Month Updates	0%	0%
Cooccurring		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		90	87%	50%	86%	37% ▲
✓ No Re-admit within 30 Days of Discharge		100	96%	85%	83%	11% ▲
● Follow-up within 30 Days of Discharge		56	62%	90%	75%	-28% ▼

Recovery

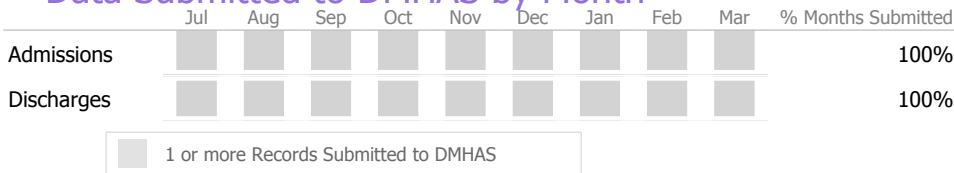
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		117	73%	70%	86%	3%
● Improved/Maintained Axis V GAF Score		37	30%	75%	77%	-45% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	122 days	0.1	186%	90%	144%	96% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	171	120	43% ▲
Admits	101	69	46% ▲
Discharges	37	76	-51% ▼
Service Hours	99	262	-62% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	95%
Valid TEDS Data	93%	91%
On-Time Periodic		
6 Month Updates	1%	43%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	98%	100%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		21	57%	50%	55%	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		155	91%	75%	85%	16% ▲
✓ Employed		85	50%	50%	43%	0%
● Abstinence/Reduced Drug Use		77	45%	55%	56%	-10% ▼
● Stable Living Situation		138	81%	95%	87%	-14% ▼
● Self Help		26	15%	60%	24%	-45% ▼
● Improved/Maintained Axis V GAF Score		6	5%	75%	69%	-70% ▼

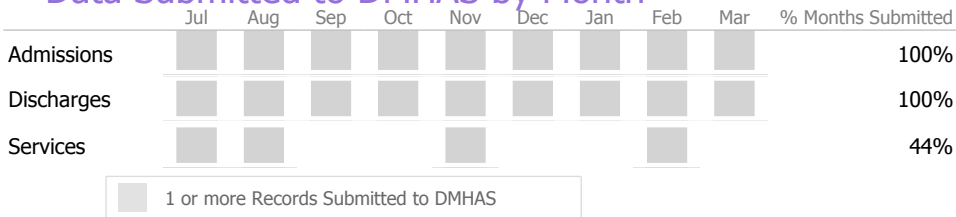
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		24	18%	90%	79%	-72% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		7	7%	75%	75%	-68% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

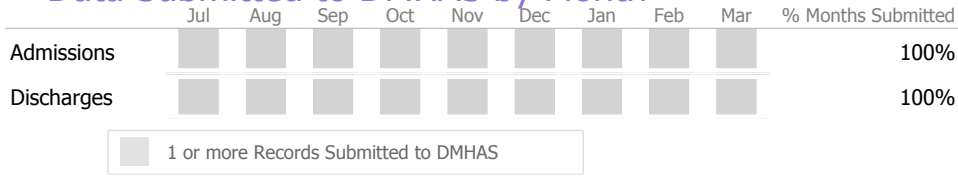
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,955	2,137	-9%
Admits	1,007	1,070	-6%
Discharges	1,118	1,240	-10%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	87	-26% ▼
Admits	53	38	39% ▲
Discharges	44	54	-19% ▼
Bed Days	3,984	12,771	-69% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%
Valid TEDS Data	98%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	4%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	41%	70%	71%	-29% ▼
No Re-admit within 30 Days of Discharge		41	93%	85%	91%	8% ▲
Follow-up within 30 Days of Discharge		1	6%	90%	64%	-84% ▼

Recovery

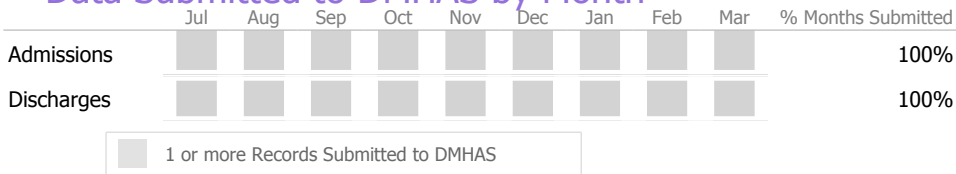
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		42	66%	70%	75%	-4%
Improved/Maintained Axis V GAF Score		17	33%	95%	80%	-62% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	175 days	0.1	112%	90%	81%	22% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	196	204	-4%
Admits	179	136	32% ▲
Discharges	141	109	29% ▲
Bed Days	16,202	25,836	-37% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	3%	4%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		98	70%	70%	71%	0%
✓ No Re-admit within 30 Days of Discharge		137	97%	85%	91%	12% ▲
● Follow-up within 30 Days of Discharge		49	50%	90%	64%	-40% ▼

Recovery

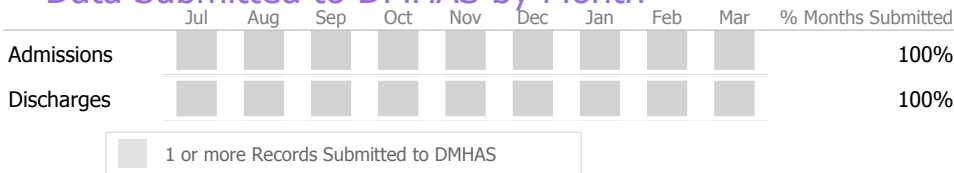
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		181	88%	70%	75%	18% ▲
● Improved/Maintained Axis V GAF Score		70	40%	95%	80%	-55% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		50	152 days	0.2	118%	90%	81%	28% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs