**Catholic Charities - Institute for the Hispanic Fa**
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - March 2017   (Data as of Jun 08, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,917	1,974	-3%
	Admits	1,254	1,148	9%
	Discharges	1,384	1,270	9%
	Service Hours	5,554	5,592	-1%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	1,113	57.0%
Addiction			
	Outpatient	627	32.1%
	Case Management	184	9.4%
Mental Health			
	Case Management	30	1.5%

Consumer Satisfaction Survey   (Based on 228 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		92%	80%	93%
✓ Respect		92%	80%	91%
✓ Participation in Treatment		90%	80%	92%
✓ Overall		89%	80%	91%
✓ General Satisfaction		85%	80%	92%
✓ Outcome		85%	80%	83%
✓ Recovery		84%	80%	79%
✓ Access		82%	80%	88%

Satisfied % | Goal % ░ 0-80% ░ 80-100% ✓ Goal Met ⬤ Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	440	23%	14%
26-34	579	30%	24%
35-44	374	20%	20%
45-54	321	17%	22%
55-64	161	8%	16%
65+	39	2%	5%

Gender

Gender	#	%		State Avg
Male	1,427	74%	▲	60%
Female	489	26%	▼	40%
Transgender				0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	968	50%	▼	74%
Hisp-Puerto Rican	593	31%	▲	12%
Hispanic-Other	303	16%		7%
Hispanic-Mexican	38	2%		1%
Unknown	8	0%		6%
Hispanic-Cuban	7	0%		0%

Race

Race	#	%		State Avg
White/Caucasian	707	37%	▼	65%
Black/African American	591	31%	▲	17%
Other	570	30%	▲	13%
Asian	21	1%		1%
Unknown	20	1%		3%
Multiple Races	4	0%		1%
Am. Indian/Native Alaskan	2	0%		1%
Hawaiian/Other Pacific Islander	2	0%		0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Cathedral Green Next Steps Supportive Hsg 551
Catholic Charities - Institute for the Hispanic Fa
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	18	6%	
Admits	5	4	25%	▲
Discharges	5	4	25%	▲
Service Hours	225	212	6%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		19	100%	85%	87%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		14	100%	90%	88%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	69%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions						▪	▪		▪	33%
Discharges						▪	▪		▪	33%
Services	▪	▪	▪	▪	▪	▪		▪	▪	89%

▫ 1 or more Records Submitted to DMHAS
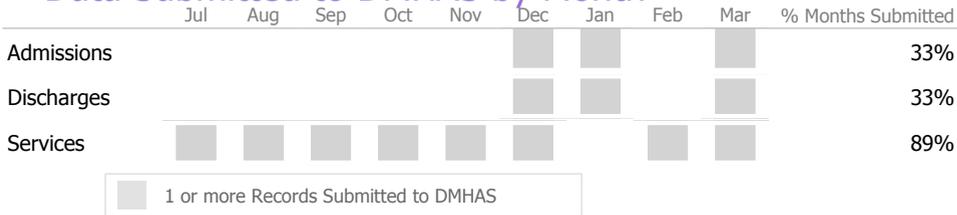
▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs

Hispanic Alcohol Program 630200
Catholic Charities - Institute for the Hispanic Fa
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	627	773	-19%	▼
Admits	478	478	0%	
Discharges	498	567	-12%	▼
Service Hours	4,834	5,075	-5%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		91%	95%
✓ Valid TEDS Data		97%	91%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		87%	43%

Cooccurring		Actual	State Avg
MH Screen Complete		94%	96%
SA Screen Complete		94%	95%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		190	38%	50%	55%	-12%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Stable Living Situation		618	92%	95%	87%	-3%	
✓ Improved/Maintained Axis V GAF Score		466	89%	75%	69%	14%	▲
🔴 Not Arrested		443	66%	75%	85%	-9%	
🔴 Abstinence/Reduced Drug Use		298	44%	55%	56%	-11%	▼
🔴 Employed		264	39%	50%	43%	-11%	▼
🔴 Self Help		43	6%	60%	24%	-54%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		175	99%	90%	79%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		396	88%	75%	75%	13%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Latino Outreach Hartford 630296
Catholic Charities - Institute for the Hispanic Fa
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	184	127	45%	▲
Admits	163	38	329%	▲
Discharges	79	109	-28%	▼
Service Hours	239	24		

Service Engagement
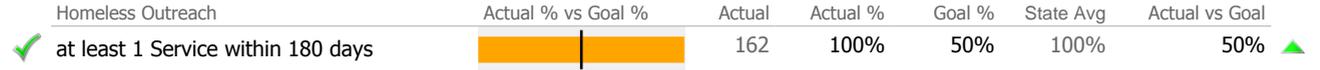
Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		162	100%	50%	100%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢		▢	▢	▢	▢	89%
Services	▢	▢		▢	▢	▢	▢	▢	▢	89%

▢ 1 or more Records Submitted to DMHAS
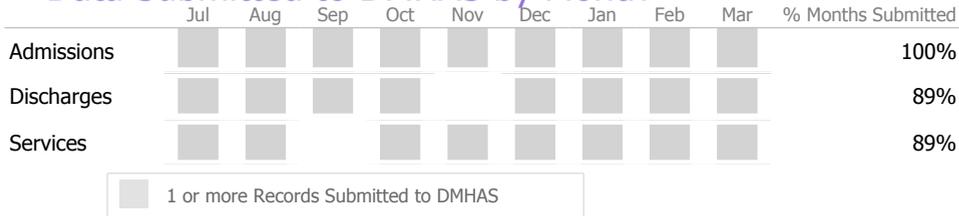
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

PTIP Hartford 630705
Catholic Charities - Institute for the Hispanic Fa
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,113	1,113	0%	
Admits	606	627	-3%	
Discharges	801	589	36%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal ✔ Goal Met ● Below Goal
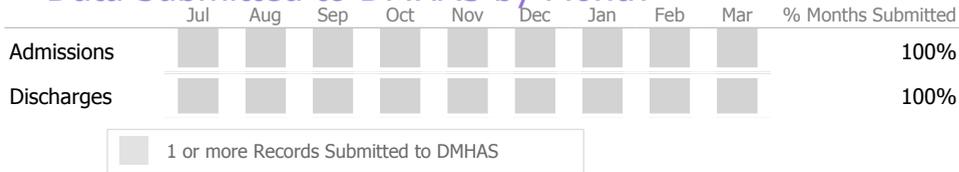
* State Avg based on 16 Active Pre-trial Intervention Programs Programs